| HelpDesk Prototype |
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| **Author:**  **File name:** JustInMind\_HelpDeskPrototype.vp, created with JustInMind  **Version** 1.0 |



01. Screens / JustInMind\_HelpDeskPrototype 

Login

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Interactions

| 1 | **on Click:**goes to 'AllTickets'🡪 |
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AllTickets

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Interactions

| 2 | **on Click:**goes to 'TicketOverview'🡪 |
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| 3 | **on Click:**goes to 'TicketOverview'🡪 |
| 4 | **on Click:**goes to 'TicketOverview'🡪 |
| 6 | **on Click:**goes to 'AllTickets'🡪 |
| 7 | **on Click:**goes to 'MyTickets'🡪 |
| 8 | **on Click:**goes to 'CreateTicket'🡪 |

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MyTickets

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Interactions

| 9 | **on Click:**goes to 'AllTickets'🡪 |
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| 10 | **on Click:**goes to 'MyTickets'🡪 |
| 11 | **on Click:**goes to 'CreateTicket'🡪 |
| 12 | **on Click:**goes to 'TicketOverview'🡪 |
| 13 | **on Click:**goes to 'TicketOverview'🡪 |
| 14 | **on Click:**goes to 'LeaveFeedback'🡪 |
| 15 | **on Click:**goes to 'ViewFeedback'🡪 |

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CreateTicket

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Interactions

| 16 | **on Click:**goes to 'TicketOverview'🡪 |
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| 17 | **on Click:**goes to 'MyTickets'🡪 |
| 18 | **on Click:**goes to 'TicketOverview'🡪 |
| 19 | **on Click:**goes to 'AllTickets'🡪 |

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EditTicket

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Interactions

| 20 | **on Click:**goes to 'TicketOverview'🡪 |
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| 21 | **on Click:**goes to 'MyTickets'🡪 |
| 22 | **on Click:**goes to 'TicketOverview'🡪 |
| 23 | **on Click:**goes to 'TicketOverview'🡪 |

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TicketOverview

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Interactions

| 24 | **on Click:**goes to 'EditTicket'🡪 |
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| 25 | **on Click:**goes to 'TicketOverview'🡪 |
| 26 | **on Click:**goes to 'TicketOverviewComments'🡪 |
| 27 | **on Click:**goes to 'AllTickets'🡪 |
| 28 | **on Click:**goes to 'LeaveFeedback'🡪 |

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TicketOverviewComments

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Interactions

| 29 | **on Click:**goes to 'TicketOverview'🡪 |
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| 30 | **on Click:**goes to 'TicketOverviewComments'🡪 |
| 31 | **on Click:**goes to 'EditTicket'🡪 |
| 32 | **on Click:**goes to 'AllTickets'🡪 |
| 33 | **on Click:**goes to 'ViewFeedback'🡪 |

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LeaveFeedback

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Interactions

| 34 | **on Click:**goes to 'AllTickets'🡪 |
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ViewFeedback

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