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# Natali Salazar

# Product Designer | Generalist Thinker | Al Enthusiast

#### **SUMMARY**

#### Keep it simple.

I'm passionate about crafting intuitive interfaces, but what drives me is uncovering the why behind every design choice. That's why I thrive in business conversations, translating insights into strategic design. I've been exploring how decentralization and AI are reshaping product design, empowering users through smarter and more autonomous experiences. I love building products that are clear, responsible and built on trust.

#### **SKILLS**

**Design:** User Flows, Wireframes, Prototyping, Information Architecture, Usability Testing

**Research:** User Interviews, Journey Mapping, Service Blueprints, A/B Testing

**Soft:** Communication, Problem Solving, Collaboration, Critical Thinking

**Tools:** Figma, Maze, Sketch, Adobe XD, Miro, Visual Studio Code, ChatGPT

#### **CERTIFICATIONS**

## **Product Management Immersion**

CareerFoundry (2024)

**Human-centered Service Design** IDEO U (2023)

# User Research: Methods and Best Practices

Interaction Design Foundation (2021)

#### **WORK EXPERIENCE**

#### **Lead Designer | Airport Dining Experience Volunteer Project**

Nov 2024 - Jan 2025

- Led a team of 4 UX designers to develop a user-centered digital solution for airport dining.
- Directed the design process from research and ideation to prototyping and testing.
- Emphasized clarity, trust, and autonomy, core principles in self-custody and privacy-first product experiences.

#### **UX Designer | Galicia Bank**

2011 - 2020

#### **Key Projects at Galicia Bank**

- · Principal Website
  - Designed and optimized landing pages, enhancing user interaction.
  - Improved accessibility and retention through effective information architecture.
- · Business Online Banking
  - Designed and implemented a cohesive visual design system with typography, color schemes, and iconography.
  - Enhanced user experience with A/B testing and user feedback.
  - Collaborated with marketing for targeted messaging, boosting engagement.

# **UX Designer | Freelance**

2014 - 2020

- Managed diverse projects in healthcare, finance, and e-commerce, focusing on user-centered design.
- Spearheaded end-to-end design processes, including user research, wireframing, prototyping, and iterative refinement, ensuring optimal usability and business alignment.
- Worked closely with developers, engineers, and stakeholders to implement user-centered design solutions, driving engagement and improving product experiences.
- Conducted design discovery efforts to evaluate feasibility and viability, ensuring alignment with both business goals and user needs.

### **EDUCATION**

# Specialist in Technique and Logic of Form

University of Buenos Aires

#### **Graphic Designer**

University of Buenos Aires

### **UX Designer | Fresenius Medical Care**

2016 - 2021

- Collaborated with CIOs and engineers to align project goals, ensuring the seamless integration of user-centered design principles into medical software solutions.
- Designed user flows, wireframes, and interactive prototypes to improve usability and streamline complex workflows for healthcare professionals.
- Created customizable landing pages and modules to improve user engagement, optimize content delivery, and enhance accessibility for both software developers and employees.