

NATALIIA SOROKINA

FIND ME ONLINE

in LinkedIn

linkedin.com/in/nataliia-sorokina-87418b1b4

GitHub

github.com/NataliSemi

M <https://medium.com/@techjazzgirl>

techjazzgirl

🌐 <https://techjazzgirl.org/>

Django website

LANGUAGES

English Fluent

Ukrainian Native

Russian Native

VOLUNTEERING

Performer, Fundraiser for Ukraine Charities

Ukrainian Winchester Community
2023

Participated in a community performance aimed at raising money for various charities in Ukraine.

Collaborated with a team of performers to create an engaging and entertaining show that showcased Ukrainian culture and traditions.

REFERENCES

On requests

TRAINING / COURSES

Coursera / Google IT Security:
Defense against the digital dark
arts

Coursera / Google IT Automation
with Python

Conferences Univ. of Warwick
Women in Cybersecurity events ||
Oct 2023. Malware analysis, AI
Threats, DeepFakes,

Pluralsight - Modeling Data in
Power BI

Black Hat Conference 2023

IT Applications Support Officer

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📍 Winchester, United Kingdom

SUMMARY

Experienced Application Support Analyst passionate about using technology to improve processes. Skilled in Microsoft 365 tools and providing support for various applications. My attention to detail and passion for problem-solving drive me to consistently deliver innovative solutions that meet the diverse needs of users. Committed to continuous learning and growth. I am eager to join a collaborative team environment at Winchester City Council and Test Valley Borough Council to further contribute and grow professionally.

EMPLOYMENT HISTORY

Application Support Analyst 06/2023 - Present
[Winchester City Council](#) Winchester

Local government authority

- Leveraging the Microsoft 365 Platform, including Intune and Power BI.
- Designing customized forms and ensuring they meet specific requirements through effective communication with customers.
- Skilled at promptly resolving issues and addressing requests through the Service Desk, while also proficient in escalating issues to third-party vendors when necessary.
- API debugging, testing and troubleshooting and Systems integration.
- Providing 2nd and 3rd line support

Software Developer 2021 - 06/2023
[Periodix](#) Ukraine

Periodix is a job search engine that focuses on freelancing and remote work.

- I contributed to a freelance and remote work search engine, managing end-to-end development tasks within a compact team of four under the CTO's direction, employing Agile methodology to ensure efficient collaboration and iterative development cycles.
- Developed, tested, debugged, and reported code while enhancing proficiency in API integration and data ETL methods.
- Designed and implemented Open-Source Google Chrome Extensions to streamline lead generation from platforms like LinkedIn and Upwork.
- Demonstrated strong troubleshooting skills to ensure minimal downtime for critical web applications.

Musician 2015 - 2020
[Self-employed](#) Ukraine

Self-employed musician

- Fostered positive relationships with venues, sponsors, and other stakeholders, resulting in a 10% increase in sponsorships and partnerships for future events.
- Wrote compelling descriptions of concerts and performances, showcasing strong writing and communication skills.
- Demonstrated a deep understanding of music history and theory, which informed my creative process and contributed to the quality of my performances.

ADDITIONAL SKILLS

Operating Systems: Linux, Windows, Mac ·

Scripting Languages: Python, Bash, JavaScript, SQL, JQuery, PowerShell ·

Cloud: AWS, Docker, Amazon S3 ·

Others: Django, FlaskPandas, VUE, GIT (Version Control), Rest APIs

EDUCATION

Associate of Arts in Jazz Studies 2011 - 2015
[Dnipro College of music named after M. Glinka](#)

HOBBIES



Playing Jazz

Experienced Jazz Musician adept at playing guitar and double bass. Performed during the 2023 Ukrainian Festival in Winchester, supporting multiple Ukrainian charities through music.

<https://www.youtube.com/channel/UCBjWAXlq6sDuKicnoE4amjg>



Reading Books

I enjoy expanding my knowledge by reading books about programming, cybersecurity, and philosophy. This helps me stay informed about the latest advancements and discoveries in various fields.