Natalia Doudkina

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An enthusiastic and hardworking Computer Programmer Analyst graduate seeking a job position to apply the academic knowledge and offering a strong foundation in software engineering and programming principles. Quick learner and successful working in both team and individual settings. Attention to details and strong problem-solving skills. I am willing to learn new technologies and contribute to the growth of the company.

Skills:

HTML, CSS, Java, Selenium, WordPress, Tilda, Bootstrap, JavaScript, Express, Node.js, React, MongoDB, C#, SQL, Eclipse, Visual Studio, Agile.

Work experience:

Senior specialist of customer service
Financial Group Societe General, Rosbank, Russia
2012-2013

- Delivered an enhanced customer experience
- Handled cash with high attention to detail and promoted MasterCard sales
- Managed client relationships skillfully while maintaining bank values and policies
- Increased sales of MasterCard products by 20%

Specialist of customer service
Financial Group Societe General, Rosbank, Russia
2010 – 2012
- Handled cash with high attention to detail and promoted MasterCard sales
- Managed client relationships skillfully while maintaining bank values and policies

Education:

Computer Programmer Analyst Program
Advanced Diploma
2016-2019
George Brown College (School of Computer Technology, Toronto, ON)

Academic Upgrading Program
2015-2016
George Brown College (School of Work and College Preparation, Toronto, ON)

Additional Information:
https://www.linkedin.com/in/natalia-doudkina-5157678a/
https://github.com/NataliaDoudkina