

# Natalia Doudkina

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**OBJECTIVE:** Seeking position as Junior Software Developer

## **SUMMARY OF QUALIFICATIONS:**

- Profound knowledge of common web design and production tools (HTML5/CSS, Bootstrap, WordPress, React, JavaScript, Node.js, Express, Java)
- Knowledge of databases such as MySQL, MS SQL Server, MongoDB
- Ability to update and manage website content (including text copy, images, videos, animations)
- Ability to identify and troubleshoot back end problems

## **EDUCATION AND TRAINING:**

### **Computer Programmer Analyst Program**

#### **Advanced Diploma**

George Brown College (School of Computer Technology, Toronto, ON)

**2016-2019**

#### **School Projects:**

##### **Movie store (MEAN):**

- Created application for movie store where user can reserve movie if it's available
- Admin Dashboard with CRUD functionality
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##### **Capstone group project Puzzle Web App (Node.js, Express, JavaScript, MongoDB):**

- Created user and administrator dashboard
- Included CRUD functionality
- Created database connections and queries

##### **PetFB website group project (PHP, MySQL):**

- Social Network Website for pet owners with database
- Created administrator part of the website to manage database using MVC  
Included CRUD functionality

### **Academic Upgrading Program**

George Brown College (School of Work and College Preparation, Toronto, ON)

**2015-2016**

### **ESL School**

(Toronto, ON)

**2014-2015**

## **EMPLOYMENT HISTORY:**

### **Financial Group Societe General, Rosbank, Russia**

Senior specialist of customer service

**2012-2013**

- Delivered an enhanced customer experience
- Handled cash with high attention to detail and promoted MasterCard sales
- Managed client relationships skillfully while maintaining bank values and policies
- Opened accounts with cross sales and created member account profiles on online banking program

**Financial Group Societe General, Rosbank, Russia**

**Specialist of customer service**

**2010 – 2012**

- Handled cash with high attention to detail and promoted MasterCard sales
- Managed client relationships skillfully while maintaining bank values and policies