

# Natalia Frazier

Columbia, Sc | [Nmf4@email.sc.edu](mailto:Nmf4@email.sc.edu)

## Education

**University of South Carolina:** Columbia, SC

Bachelor of Computer Science – Expected in May 2029

GPA- 2.0

**South Aiken High School Graduate** – 2025

GPA- 4.02

## Work Experience

**Ferrando's Pizzeria, Aiken, Sc- Server**

January 2025

- Delivered prompt, friendly service to guests, ensuring a positive dining experience
- Memorized menu items and specials to provide accurate recommendations and upsell effectively
- Handled customer concerns with professionalism and empathy
- Customer service and interpersonal skills
- Organizational and scheduling abilities
- Poise under pressure and problem-solving

**Ferrando's Pizzeria, Aiken, Sc- Hostess**

January 2022- December 2024

- Greeted guests warmly and managed waitlists with efficiency and grace
- Coordinated seating arrangements to optimize flow and guest satisfaction
- Answered phone calls, took reservations, and provided accurate wait time estimates
- Supported servers and bussers during peak hours
- Professional communication and hospitality mindset
- Front-of-house coordination and teamwork

## Skills

- 2020-2025 Experienced with HTML, Python, Java Script, and C++
- AP Computer Science Principles and AP Computer Science A in high school
- Cyber Patriots Club in Highschool
- Leadership
- Customer Service Excellence
- Attention to Detail
- Adaptability
- Professionalism and Poise