USE CASE – GERMAN CAMILO CARDENAS BEJARANO

|USE CASE: Show Order Historical

   ACTORS : User, System   **Mode:** Online

   OBJECTIVES :To track historical orders for a selected delivery.

   RULES OF INITIATION:

   1. The system waits for the user to input a valid delivery ID.

DESCRIPTION OF THE MAIN SCENARIO:

Actor	System
The user, interacting with the FrontOffice Delivery Menu system, intends to access and analyze historical order details linked to specific deliveries.	The system offers functionality allowing users to access and view historical orders concerning the specified delivery ID. Input Valid Delivery ID: ● The user initiates the process by entering a valid delivery ID into the system to gain access to historical order information. Retrieve and Display Historical Orders: ● Upon receiving the valid delivery ID, the system searches and retrieves historical order records associated with the specified delivery ID. ● The system then presents these historical orders in an organized and structured manner for the user to review. View Order Details: ● The user is provided with the capability to view detailed information for each historical order presented.

	- The displayed details may include but are not limited to order IDs, statuses, timestamps, and relevant order specifics. Navigation and Interaction: - The user can navigate through the displayed historical orders and interact with the system to access detailed information for each order as desired.

RULES OF TERMINATION:

- The user concludes the interaction with historical orders by entering '0' when prompted or upon completing the review of historical order details.

ALTERNATIVE CASES

- If the user enters an invalid or non-existent delivery ID, the system detects this and prompts the user to provide a valid delivery ID to proceed with accessing historical orders.

ADDITIONAL REQUIREMENTS

- Users must supply a valid delivery ID to access and inspect historical orders related to the specified delivery within the system.

MESSAGES:

- Success message: "Historical orders displayed successfully."
- Error message: "Invalid delivery ID entered. Please input a valid delivery ID."