Brew Link Functionalities

Customers and Order Processes

Login and Customer Registration

Users can either log in or register as new customers:

Login: Users can log in with their existing credentials. Upon successful validation, they gain access; otherwise, they are prompted to register.

Customer Registration: Registration process requests information such as email, password, name, contact details, and address. These details are stored in the database for new users.

Address and Order Management

Post-authentication, users have access to multiple functionalities:

Address Management: Clients can view and modify their delivery addresses by adding, updating, or deleting addresses as needed.

Order History: Users can review their order history, view details, and track current orders. They also have the ability to create new orders and monitor them in real-time.

Order Creation and Tracking

The process of creating a new order involves:

Product Selection: Customers can search for products, view those available across different associated stores, and select desired items.

Store and Product Selection: After choosing a store, customers can add multiple specific products from that store to the order.

Delivery and Payment Selection: Upon completing the product selection, the delivery and payment methods are chosen to proceed with the order.

Order Tracking: Once the payment method is selected, order tracking commences. Customers can monitor the current status of their orders and their progress.

Order Tracking and State Changes

Additionally, there are two additional options in the menu:

Coffee Shop Tracking: This section monitors current orders and tracks orders in progress, from preparation to delivery.

Assigned Task Management: This section focuses on specific worker responsibilities, allowing them to view pending orders that will be assigned to them.

Administrative Information and Profit Analysis

Additional functionality is provided to analyze earnings generated by different aspects:

Earnings and Commissions: Reviewing overall earnings and by product type (e.g., across different stores like Starbucks, Tim Hortons, etc.). Also analyzing the commissions generated by deliveries.

Delivery-wise Tracking: Tracking earnings per individual delivery partner and examining commission allocation for each.