

## Report for Lab “Chatbot”

I took the following steps:

1. In the provided code I was able to add items to order successfully, but could not remove
2. I tried another version where I added two instructions:
  - Offer a discount of 15% on the whole order if the customer orders two pizzas of any kind\
  - Remove an item if the customer asks to\
3. I was able to remove ingredients
4. I noticed that if there was a typo in request, it was not executed
5. The second prompt about discount was not executed, also I could not add another pepperoni pizza
6. I added another prompt to context:
  - For each item, ask how many units\
7. And requested to add quantity to the output
8. I could successfully change the quantity
9. It also added discount, but I think that the calculation was not correct
10. I changed output to show full price, discount in %, and final price
11. The discount was calculated correctly, the total price is not correct, though

I learned, that

- it is possible to get better results through clearer, step-wise prompts, as well as clearer context
- It seems I was able to suggest actions to chatbot through chat, that should not be true for customer-chatbot interactions