

Flexora Privacy Policy
Effective Date: July 31, 2025

Flexora ("we", "us", "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use and share it, and your rights and choices.

1. What Personal Information Does Flexora Collect?

We collect information to serve you better:

Information You Give Us:

When you create an account, purchase products, contact customer service, or interact with us, we may collect:

Your name, address, phone number, and email

Account login credentials (if applicable)

Payment and billing information (handled via secure third parties)

Communications (emails, chat, support queries)

Automatic Information:

When you use our website, we automatically collect:

Device identifiers, browser type, operating system

IP address

Pages viewed, search terms, and usage data

Cookies and similar tracking technologies (see our Cookie Policy)

2. How Does Flexora Use Your Information?

We use your information to make your experience better and to operate our business:

Process and fulfill your orders

Communicate order confirmations, updates, and service messages

Offer personalized content, recommendations, and promotions

Respond to customer service requests

Improve our website, products, and services

Comply with legal obligations and prevent fraud

3. Does Flexora Share Your Information?

We do not sell your personal information. We may share your data only in the following ways:

With trusted service providers: (shipping, payment processing, analytics, customer support), but only as needed and under strict confidentiality.

For legal reasons: To comply with laws, governmental requests, or to protect Flexora, our customers, or others.

With your consent: If you choose to use integrated third-party features.

4. How Is Your Data Protected?

We use industry-standard security measures to protect your information, including:

Secure servers and encrypted communications (SSL/TLS)

Limited employee access and confidentiality agreements

Regular system monitoring for vulnerabilities

5. What About Cookies & Tracking?

We use cookies and similar tools (see our Cookie Policy) to recognize your device, provide essential features, analyze site usage, and deliver personalized content.

6. What Choices Do You Have?

Account Access:

You can review, update, or delete your account by logging in or contacting us.

Marketing Communications:

You may opt out of marketing emails at any time via the unsubscribe link or by contacting support.

Cookies:

Most browsers let you control cookies; however, disabling them may affect your site experience.

7. Children's Privacy

Our website is not intended for children under 16. We do not knowingly collect personal information from children.

8. Updates to This Policy

We may update this policy as our practices or legal requirements change. Any changes will be posted on this page with a new effective date. Please check back periodically.

9. Contact Us

For questions or to exercise your privacy rights, contact:

Email: Flexora41@gmail.com

This policy is effective as of July 31, 2025. Please review it carefully and contact us with any questions.