

# BOAZ RICH

## QA Software Tester

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### EXPERIENCE

#### Senior QA Software Tester

Rav Messar, QA Department   03/2019 - 04/2025   Tel Aviv-Yafo, Israel

- Improved product reliability by 15% through testing integration for 5 web-based products
- Improved product quality by 15% by preparing 50 detailed test documents
- Guided product releases from the specification phase to production, contributing to successful product launches
- Trained technical support staff for a deeper understanding of the new product
- Developed an integration plugin for the WordPress system, streamlining work processes
- Created an application in MAKE (FKA INTEGROMATE), impacting automation and workflow improvement
- Wrote automation scripts in KATALON and Selenium with Capybara, optimizing testing processes

#### QA Software Tester

Bitgroup Ltd   11/2016 - 01/2018   Tel Aviv-Yafo, Israel

- Documented and detailed bugs and software failures from identification to resolution, guiding programmers to relevant code sections
- Improved application testing efficiency by 30% through developing 20 test cases for Android and iOS platforms
- Provided solutions for UI issues
- Utilized platforms such as Jira and Zoho for tracking the progress of bug resolutions
- Worked with SQL Server while performing queries and monitoring data traffic
- Analyzed customer profiles using the Mixpanel platform

#### QA Software Tester

Buyerbank   01/2015 - 01/2016   Tel Aviv-Yafo, Israel

- Reduced error rate by 30% through conducting FrontEnd/Backend software testing for 5 projects
- Performed manual testing for the company's trading application on both Android and iOS environments
- Conducted manual testing for Microsoft Dynamic CRM on Android and iOS environments, as well as for the company's various internal products
- Monitored and controlled existing bugs from the moment they were reported until the implementation of fixes




#### Logistics and Supply Sergeant

Navy Defense Base in Haifa   10/2003 - 11/2005   Israeli Navy Force

### SUMMARY

Possessing over 6 years of quality assurance experience, a strong drive to enhance product functionality through innovative solutions is demonstrated. Expertise in comprehensive testing, scripting automation with KATALON and Selenium, and SQL proficiency aligns with the mission for delivering high-quality web-based products.

### KEY ACHIEVEMENTS

-  **Testing Efficiency Boost**  
Increased testing efficiency through automation script development.
-  **On-time Delivery**  
Led team to achieve 100% on-time product delivery for 10 consecutive releases.
-  **Bug Resolution Efficiency**  
Reduced bug resolution time by 40% using advanced tracking methods.

### TRAINING / COURSES

Automation Tools & Programming Languages

Self Taught

QA professional course

QA Experts

Bachelor in Film

Minshar Collage

### LANGUAGES

English	Native	● ● ● ● ●
Hebrew	Native	● ● ● ● ●

### SKILLS

#### Testing

Manual Testing & automation testing in Selenium & Katalon with: Capybara, Groovy

#### Vibe coded Wordpress plugin

Written a Wordpress plugin to integrate WooCommerce to Rav Messer using: Java, PHP, React.

<https://plugins.trac.wordpress.org/browser/responder-integration/#trunk>

#### Vibe coded

Coded a Make(FKA Integromat) app for Schooler using: JSON.

<https://www.make.com/en/hq/app-invitation/ceec0214a949f6c0769378e085503bd1>