

# Nate Hutchison

## SUMMARY OF QUALIFICATIONS

- Key technical advisor on \$10 million building access security project for State of Tennessee
- Coordinated day-to-day & strategic IT operations & security for an organization of 400+ people
- Oversaw the building access control operations & software for 40,000 people in 40+ state buildings
- Reduced time spent on on-boarding & IT-related tasks by 45% by implementing templates & forms
- Coordinated & facilitated 27 separate Access Control security projects from start to finish
- Point person in responding, tracking, & following up on security IT projects & software releases
- **Key skills/tools:** Azure, ServiceNow, Active Directory, SCCM, Group Policy, IAM, FIM/MIM, DNS, VM's, MFA, PIM (CyberArk/Azure), Splunk, ITIL/ISO/NIST, DNA Fusion, Process Documentation, Hardware/Software Configurations, Process Improvements, Windows OS/Mac OS/Linux, PowerShell, Command Line, Bash, HTML, CSS

## EMPLOYMENT HISTORY

<b><u>Azure Cloud Engineer Chapter Lead</u></b>	<b><u>UBS</u></b>	<b><u>January 2023 – Present</u></b>
<ul style="list-style-type: none"><li>• Evaluates, designs, engineers &amp; integrates Azure solutions with a focus on shifting mainframe to Azure</li><li>• Assists team in understanding &amp; implementing security design for cloud &amp; mainframe systems</li><li>• Implements compliance using data from Azure &amp; mainframe to meet technical standards &amp; policies</li></ul>		
<b><u>CI Systems Engineer</u></b>	<b><u>UBS</u></b>	<b><u>September 2020 – December 2022</u></b>
<ul style="list-style-type: none"><li>• Management of IAM/IDM applications, access control systems, &amp; other miscellaneous software</li><li>• Azure specialist for PAM engineering; assisted &amp; advised in GitLab/pipeline/vault projects</li><li>• Supported &amp; monitored global security infrastructure applications &amp; technologies in hybrid cloud</li><li>• Management of identity governance, multi-factor authentication, &amp; privileged identity management systems</li></ul>		
<b><u>IT Program Manager</u></b>	<b><u>State of Tennessee</u></b>	<b><u>April 2017 - September 2020</u></b>
<ul style="list-style-type: none"><li>• Managed security IT applications, building access control, VMS systems &amp; installations</li><li>• Developed &amp; analyzed process maps associated with IT systems, processes, &amp; procedures</li><li>• Lead as technical consultant on projects regarding improving access &amp; identity management</li><li>• Analyzed data regarding access for security auditing, quality, threats &amp; vulnerabilities</li></ul>		
<b><u>Technical Support Analyst</u></b>	<b><u>Uniguest</u></b>	<b><u>May 2016 - April 2017</u></b>
<ul style="list-style-type: none"><li>• Trained 10+ new employees in proprietary software &amp; customer service skills, Salesforce</li><li>• Supported development &amp; implementation of new computer projects &amp; new hardware installations</li><li>• Applied knowledge of DNS, Routing, Internet security concepts, OSX, Windows 10, 8, &amp; 7</li></ul>		
<b><u>Business Owner, Technician</u></b>	<b><u>Hutchison Home Services</u></b>	<b><u>January 2009 - January 2017</u></b>
<ul style="list-style-type: none"><li>• Developed streamlined approach to company processes by leveraging existing technology infrastructure</li><li>• Coordinated, managed, &amp; streamlined contractor schedules to reach deadlines &amp; profit margins</li><li>• Oversaw end-to-end process including client acquisition to marketing &amp; business development</li></ul>		

## EDUCATION/CERTIFICATIONS

<b>Azure Certified Security Engineer</b>	Microsoft Corporation – WA	<b>September 2022</b>
<b>Azure Certified Solutions Architect</b>	Microsoft Corporation – WA	<b>May 2022</b>
<b>Azure Certified Administrator</b>	Microsoft Corporation – WA	<b>April 2022</b>
<b>Information Technologies student</b>	University of the Cumberland - KY	<b>2020-2021</b>
<b>A.A. in Liberal Arts</b>	Goldenwest College – CA	<b>December 2009</b>

# Appendix

## KNOWLEDGE/SKILLS/ABILITIES

- Hardware Encryption
- Desktop Security & Imaging Tools
- Forefront Identity Manager (FIM)
- LAN/WAN Hardware & Topology
- ServiceNow, Salesforce
- Troubleshooting Microsoft Office, Adobe, Proprietary software, printers, scanners, etc.
- CA Single Sign-On (SSO)
- Strong organizational/analytical skills
- End Point & Antivirus Protection
- Troubleshooting & assisting users with remote connectivity issues with VPN's, laptops, cellphones, tablets
- Working knowledge of Active Directory, IAM, Group Policy, DNS, DHCP, & VM's
- Microsoft Identity Management (MIM/FIM)
- Incorporates ITIL best practices into job duties
- Complex Problem Solving
- Familiarity in ISO and NIST standards
- 3<sup>rd</sup> Party Communication Skills with outside vendors
- Imaging, configuring, & deploying workstations
- Experience in SQL DB troubleshooting
- Installing software necessary to user roles & system policy

## OTHER RELEVANT TECHNICAL PROFICIENCIES

<b>Platforms</b>	Linux; Azure; Terraform; IaaS; SaaS;
<b>Hardware</b>	Desktops, Laptops, Printers, Servers, Docking Stations, Routers, Tablets, Cell Phones, IPT Phones, SecurePass Cards (Smart Cards)
<b>Software</b>	Office 365; ServiceNow; Microsoft Planner; GitLab; Microsoft Forefront Identity Management (FIM); Privileged Identity Management (CyberArk); IaaS; ADUC (Active Directory); DNA Fusion
<b>Languages</b>	PowerShell, Command Line, Bash, HTML, CSS, JavaScript