# **Nathan Dinh**

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#### **Summary**

Computer Programming & Analysis student at Conestoga College looking for a 4 month co op. Skilled in JavaScript, C#, React, SQL, and tools like Visual Studio and Git. Experienced in software development, IT support, and process improvements at Home Hardware Stores, Equitable Life of Canada, and Cineplex Cinemas. Passionate about programming and technology.

#### **SKILLS & INTERESTS**

**Programming:** JavaScript; C#; HTML/CSS; React; Vue; Angular; Asp.net; SQL; MySQL; Tailwind; MongoDB; MSSQL; Node js; Express; AppWorx; MKS; PI/SQL; Typescript;

Tool: Visual Studio; Webstorm; Git; Github; Obsidian; Azure Devops; MS Active Directory; SQL Developer;

Interest: Warhammer; Reading; Programming; Video Games; Arknights; Exercising;

## **WORK EXPERIENCES**

#### Home Hardware Stores Limited · Co-op (8) · St. Jacobs, Ont

Co-op Student (IT) Business Solutions

2024 Sept - 2025 April

- Successfully managed and resolved service tickets, achieving a 100% resolution rate by delivering effective solutions.
- Proactively identified and fixed defects during development, testing, and production to ensure seamless functionality.
- Maintained high product quality through comprehensive testing and pinpointing areas for improvement.

### Equitable Life of Canada · Co-op (4) · Waterloo, Ont

Technology Specialist

2024 May - 2024 Aug

- Improved code quality by developing unit tests and contributing to refactoring efforts, boosting maintainability by 30%.
- Delivered impactful product presentations and demonstrations highlighting key features and benefits to stakeholders.
- Partnered with product owners and platform experts to devise innovative solutions aligned with business requirements, achieving a 10% increase in customer satisfaction.

## Cineplex Cinemas · Kitchener, Ont

Back of House Kitchen Staff

2021 - Present

- Successfully enhanced kitchen efficiency by coordinating with fellow kitchen staff and implementing streamlined processes, resulting in an impressive 20% reduction in food preparation time.
- I monitor inventory levels and help order supplies, reducing waste by 50%.

### **EDUCATIONS**

Conestoga College | GPA 3.8

Waterloo, Ont

Presidents Honor List - Computer Programming & Analysis

Expected Graduation, December 2026

• Relevant Coursework: Microsoft Web Technologies; Game Programming with Data; Structures Web Foundation; Systems Development Computer Security; Software Quality Assurance; Programming Mobile Applications;