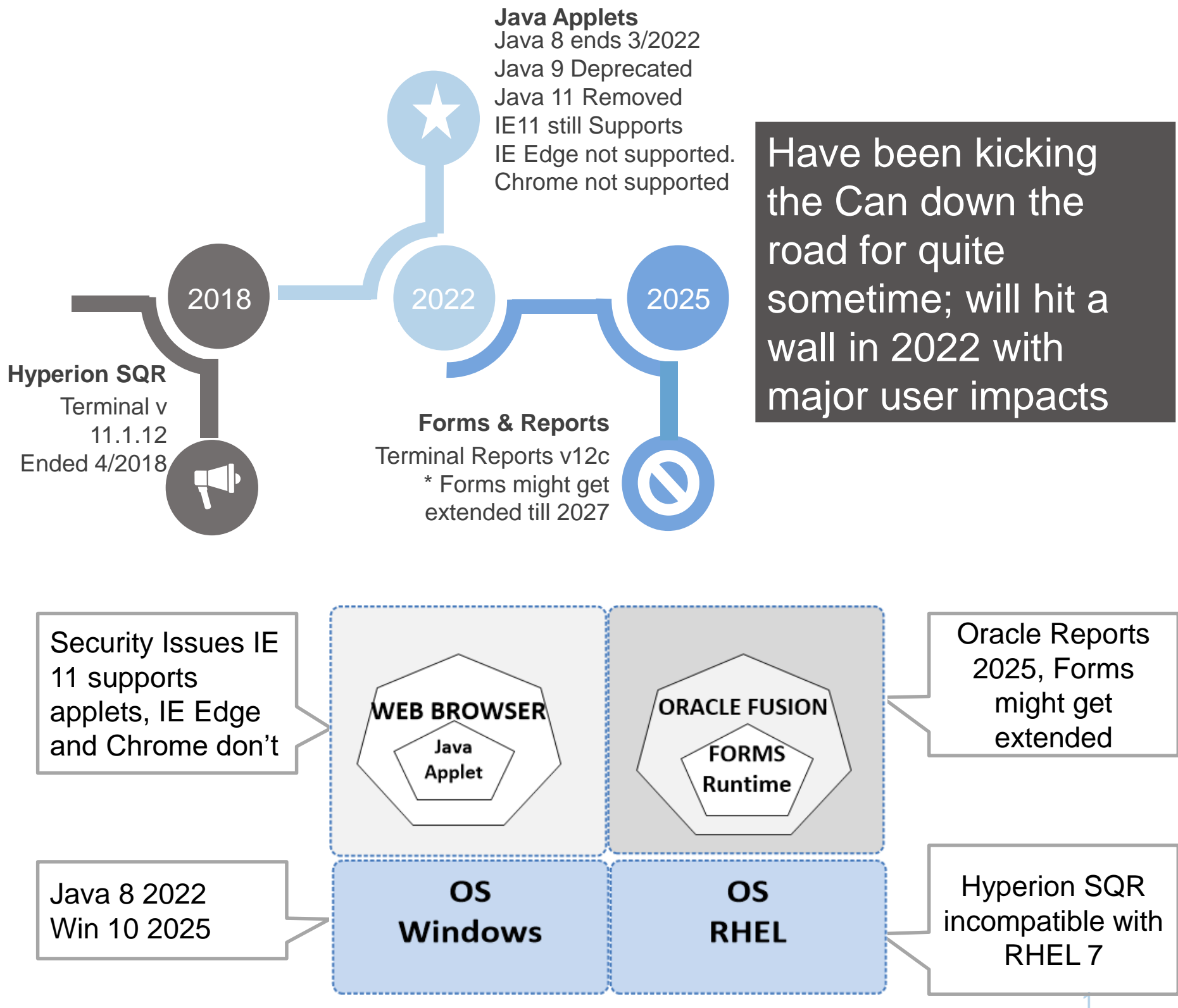


Critical User Impacts

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Context	<ul style="list-style-type: none">Oracle Forms and Reports (OFR) is a legacy client/server 2-tier technology popular in 1990's.Over the years technology was web-ified using Java Applets. Retained 2-tier application architecture.The Hartford has 24 core business applications across multiple LOB's built on Oracle Forms and ReportsDeclining and non-strategic technologyIncreasing risks (operational, supportability)Increasing financial costs (licensing and infrastructure)Increasing technical debt (migration, enhancements)
Support Dates	<ul style="list-style-type: none">Hyperion SQR used for queries/reports/integration support ended 4/2018HIG's current Java v8, support ends in 3/2022OFR v12c ends of life in 2025 (Oracle is indicating Forms end of life might extend till 2027)
Impacts	<ul style="list-style-type: none">RHEL OS 7 Upgrades incompatible with legacy SQR (Issues with DB authentication using oracle wallet)End users (desktop/laptops) functionality impacted with Java 8 Support ending in 3/22 - Java 9 (short term release) Java 11 (sustainable release)Increased licensing cost for Oracle Fusion starting in 2022No security patches and upgrades for Hyperion SQROFR Remediation for Applets and SQR requiredExtensive OFR footprint and unsupported technologies necessitates immediate action.

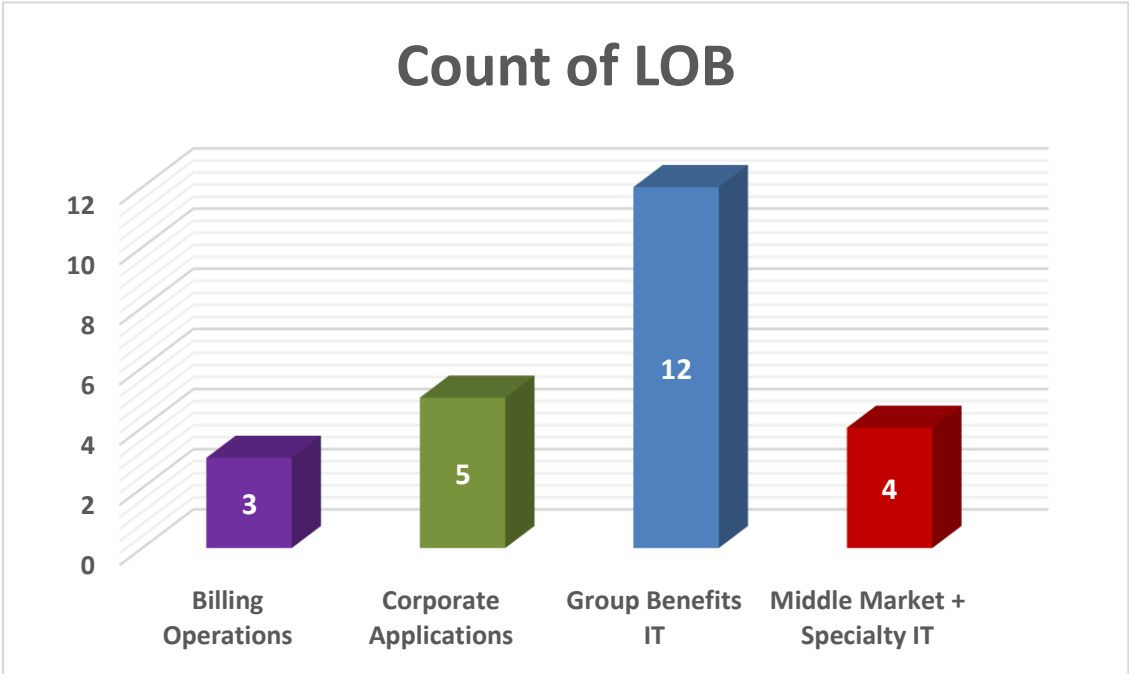


Current Footprint

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LOB	FORMS (# fmb)	REPORTS (rdf)
GROUP BENEFITS	1350	110
CORPORATE	450	100
COMMERCIAL	1200	200
BILLING	530	330



GROUP BENEFITS (12) (8)	CORPORATE (5) (2)	COMMERCIAL (4)	BILLING (3)
<ul style="list-style-type: none">• Survival Critical (5)• Mission Critical (7)• All on Citrix using Applets• DCS (3), Case Management (2) & Loss Processing (2) shares same codebase	<ul style="list-style-type: none">• Survival Critical (1)• Business Essential (4)• Internet Browser Applets• Expense Apps (4) shares the same code base	<ul style="list-style-type: none">• Survival Critical (3)• Mission Critical (1)• Internet Browser Applets• Reports are slowly being rationalized and retired	<ul style="list-style-type: none">• Survival Critical (3)• Commercial (2)• Personal (1)• Internet Browser Applets• TABS PI and BI shares about 80% of same code base

