

# Nathan Anderson

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## EDUCATION

### Iowa State University

*Bachelor of Science in Computer Science*

*Minor in Apparel, Merchandising and Design*

Ames, IA

Aug. 2023 – May 2027

3.5 GPA

## EXPERIENCE

### Information Technology Support Assistant

*Iowa State University*

Aug. 2024 – Present

Ames, IA

- Oversee device imaging and deployment using MECM and Active Directory, ensuring seamless provisioning of 800+ university devices
- Manage and monitor checkout machines for the students and staff of Computer Science
- Improved ticket response time by 60% and implemented standard documentation for student worker procedures.

### Food and Beverage Expert

*Target Brands Inc.*

Jun. 2022 – Present

Champlin, MN

- Enhanced consumer experience and service
- Trained 10+ new team members in inventory systems, improving live item counts

## SKILLS

**Developer Tools:** MySQL, MongoDB, Android Studio, Postman, IntelliJ, Git, Visual Studio, Eclipse, AWS (In Progress)

**Programming Languages:** Java, Python, SQL, C, C++, C#, Javascript, React, Node, HTML/CSS

## PROJECTS

### Aidvisor - Prototype | *React.js, Node.js, MongoDB, VS Code*

May 2025 – Present

- Developed a full-stack web application to provide academic advising assistance for students.
- Built responsive front-end components in React.js and implemented secure account management with MongoDB.
- Collaborated with a student team using Git for version control.

### Service Tag Scraper | *Python, Selenium, VS Code*

Jan. 2025 – Feb. 2025

- Automated lookup of machine service tags across 500+ devices using Selenium for web scraping.
- Streamlined IT support workflows at Iowa State University, reducing manual lookup time.
- Documented solution and trained coworkers on usage, standardizing practices within the IT support team.

## CERTIFICATIONS AND AWARDS

### Eagle Scout Award

*Boy Scouts of America*

Aug. 2023

Northern Lights Council

### AWS Certified Cloud Practitioner

*Amazon Web Services*

In Progress - Exam Scheduled

## VOLUNTEERING AND CLUBS

**Trend Magazine:** Integral member of a collaborative committee that plans and produces the Iowa State University fashion magazine.

**Computer Science and Software Engineering Club:** Active member, opportunities to connect to other Computer Science students and field experts. Attended industry lectures and built interpersonal connections.