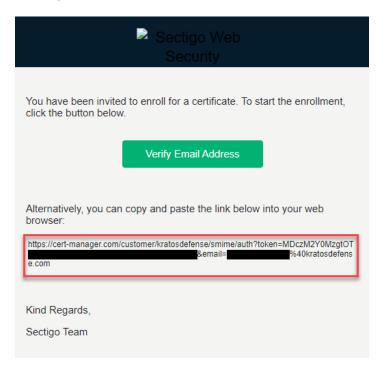
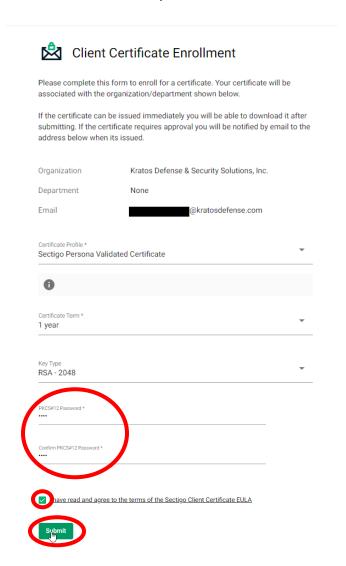
SUMMARY: User instructions for downloading and installing SMIME certs.

- 1. Open the email you received from support@cert-manager.com
- 2. Copy the link from the email, then Paste it into Microsoft Edge

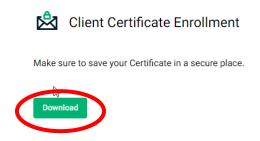


- **IMPORTANT:** If the link does not immediately take you to the below form or asks you to login / input an access code, **re-paste the link** into the address bar of Edge and load it again.
- If you get the error **Invalid Token ID**, request a new email be sent to you.
- If you have an expiring cert, you will continue to receive notification emails about it until the date it expires.
- The Sectigo email link expires after 24 hours.

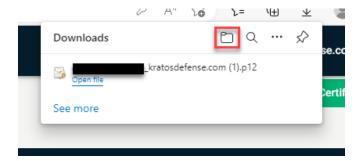
- 3. Verify your name and email address are correct, leaving all settings on default.
- 4. **Input** a **PXCS#12 password** into the two fields at the bottom. This password will be used later in the steps and will be used if you need to transfer the cert to a different device.
- 5. Checkmark the EULA, and click Submit



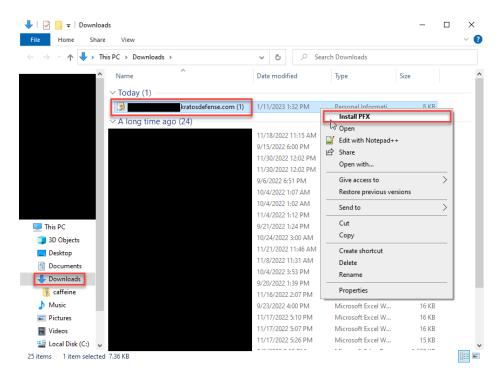
6. Allow the webpage to process the request (this may take a few minutes), then **Click Download**



- 7. Press **ctrl + j** to open the downloads dropdown in Edge
- 8. Click the folder icon to open your Downloads folder in Windows Explorer

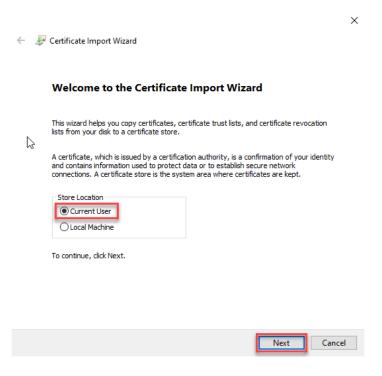


9. Right-click the .p12 file, and Install PFX

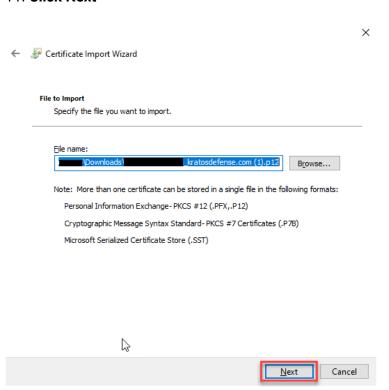


- This will open a 'Certificate Import Wizard', seen below

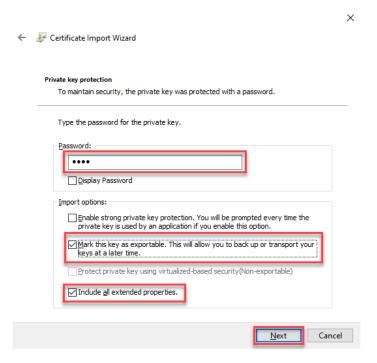
10. Select Current User and click Next



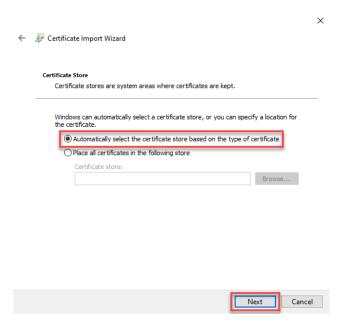
11. Click Next



- 12. Input the PXCS#12 password you created on step 4
- 13. Checkmark 'Mark this Key as exportable [...]'
- 14. Checkmark 'Include all extended properties.'
- 15. Click Next



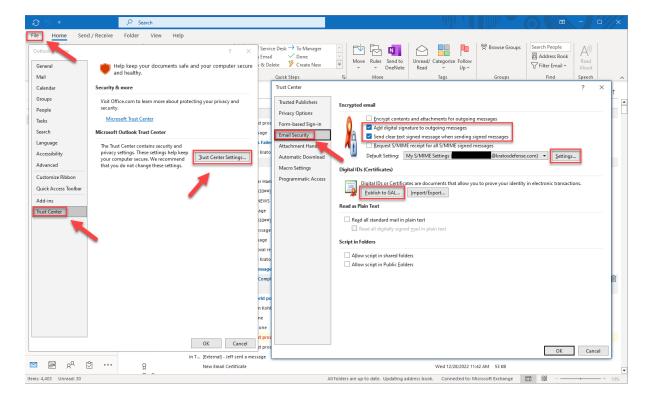
16. Select 'Automatically select the certificate store based on the type of certificate', and click Next



17. Click Finish



- 18. Launch the Outlook desktop app
- 19. Navigate to File > Options > Trust Center > Trust Center Settings > Email Security
- 20. Checkmark 'Add digital signature to outgoing messages' and 'Send clear text [...]'



- 21. Click Settings...
- 22. **Click Choose...** next to **Signing Certificate**, then select the new cert (you may need to click **More choices** to see it)
- 23. Click Choose... next to Encryption Certificate, then select the new cert
- 24. Click OK to return to Email Security
- 25. Click Publish to GAL (Global Address List)

