

AWARENESS SESSION

UNDERSTANDING YOUR PROGRAMME BENEFITS

MEMBERSHIP PROGRAMME: 15AYCA679197



37 YEARS OF EXPERTISE AT YOUR SERVICE

OUR GOAL: PROTECTING YOU WHEREVER YOU ARE GOING



53

CLINICS



650

REMOTE &
WORKPLACE SITES



250

OFFSHORE
INSTALLATIONS



7,900

MEDICAL & SECURITY EVACUATION
& REPATRIATION ACTIVITIES



28

ASSISTANCE
CENTERS



+100,000

AUDITED PROVIDERS IN OUR
GLOBAL ASSISTANCE NETWORK
ACROSS 239 COUNTRIES &
TERRITORIES

Hospitals, physicians, security
specialists, ambulances,
travel assistance and more.





PREPARATION

IT'S NOT JUST ABOUT THE DESTINATION RISK



- CLOSED BORDERS
- COVID BURDEN ON HEALTH & COUNTRY INFRASTRUCTURE



- CYBER
- PETTY CRIME
- ROAD SAFETY ISSUES
- TERRORISM & CIVIL UNREST
- NATURAL DISASTER



- POOR MEDICAL CARE
- INFECTIOUS DISEASES
- AIR QUALITY



- LGBTIQ
- PRE EXISTING MEDICAL CONCERNS
- MENTAL WELLBEING
- FEMALE TRAVELLER



WORLDWIDE REACH. HUMAN TOUCH.



HELPING YOU

WHEREVER YOU ARE AND WHEREVER YOU'RE GOING



**PRE-
DEPARTURE**

**WHILST
ABROAD**

**IN AN
EMERGENCY**

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CALL INTL.SOS ASSISTANCE CENTRE



- 1** We monitor your situation, give advice, and keep you informed every step of the way
- 2** We arrange any logistic needed
- 3** We evacuate you to safe area, if needed
- 4** We handle all logistical arrangements and coordinate payment of security fees when approved
- 5** We help you stay in touch with your family and your organisation



PRE-DEPARTURE

ADVICE AT YOUR FINGERTIPS

VIA YOUR ASSISTANCE APP

It knows what country I'm in

Conshohocken, US - United States
5 Jan

Access Information

Current Location
United States

15

Active Alerts

Travel Restrictions

Vaccinations

In 1 days
Hamburg, Germany



14

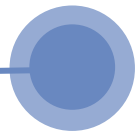
Low

Help when I need it



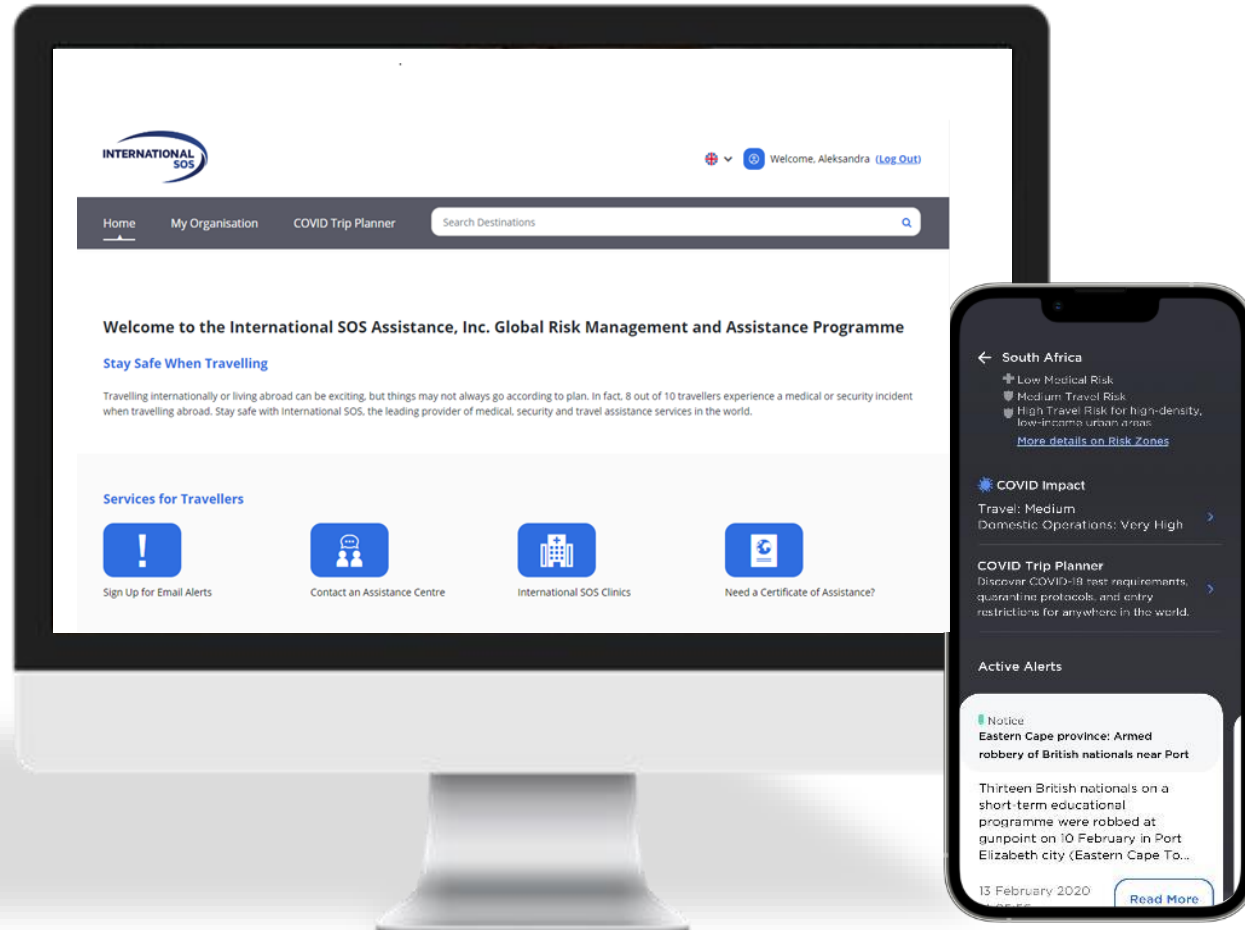
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Assistance App





RESEARCHING YOUR DESTINATION

BEFORE BOOKING & AS PART OF APPROVAL PROCESS



PRE-DEPARTURE

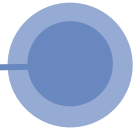
Download the
Assistance App



or at

app.internationalsos.com

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MEMBER'S PORTAL PREVENT

- Access to risk-related information of travel destinations and other points of interest
- Sign up for Alerts
- Information about the program
- Membership card in PDF-Format

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The screenshot shows the International SOS Member's Portal. At the top, the International SOS logo is on the left, and a welcome message "Welcome, Claudia (Log Out)" is on the right. Below the header is a navigation bar with links: Home, My Organisation, COVID Trip Planner, and a search bar labeled "Search Destinations". The main content area starts with a welcome message: "Welcome to the International SOS Assistance, Inc. Global Risk Management and Assistance Programme". This is followed by a section titled "Stay Safe When Travelling" with a paragraph about the benefits of International SOS. Below this is a "Services for Travellers" section with four icons and links: "Sign Up for Email Alerts" (exclamation mark icon), "Contact an Assistance Centre" (headset icon), "International SOS Clinics" (hospital icon), and "Need a Certificate of Assistance?" (certificate icon). The next section is "Know Before You Go" with a paragraph about preparing for travel. At the bottom, there is a large image showing a control room with multiple monitors displaying maps and data, and two staff members working at computers.

myportal.internationalsos.com

COVID TRIP PLANNER

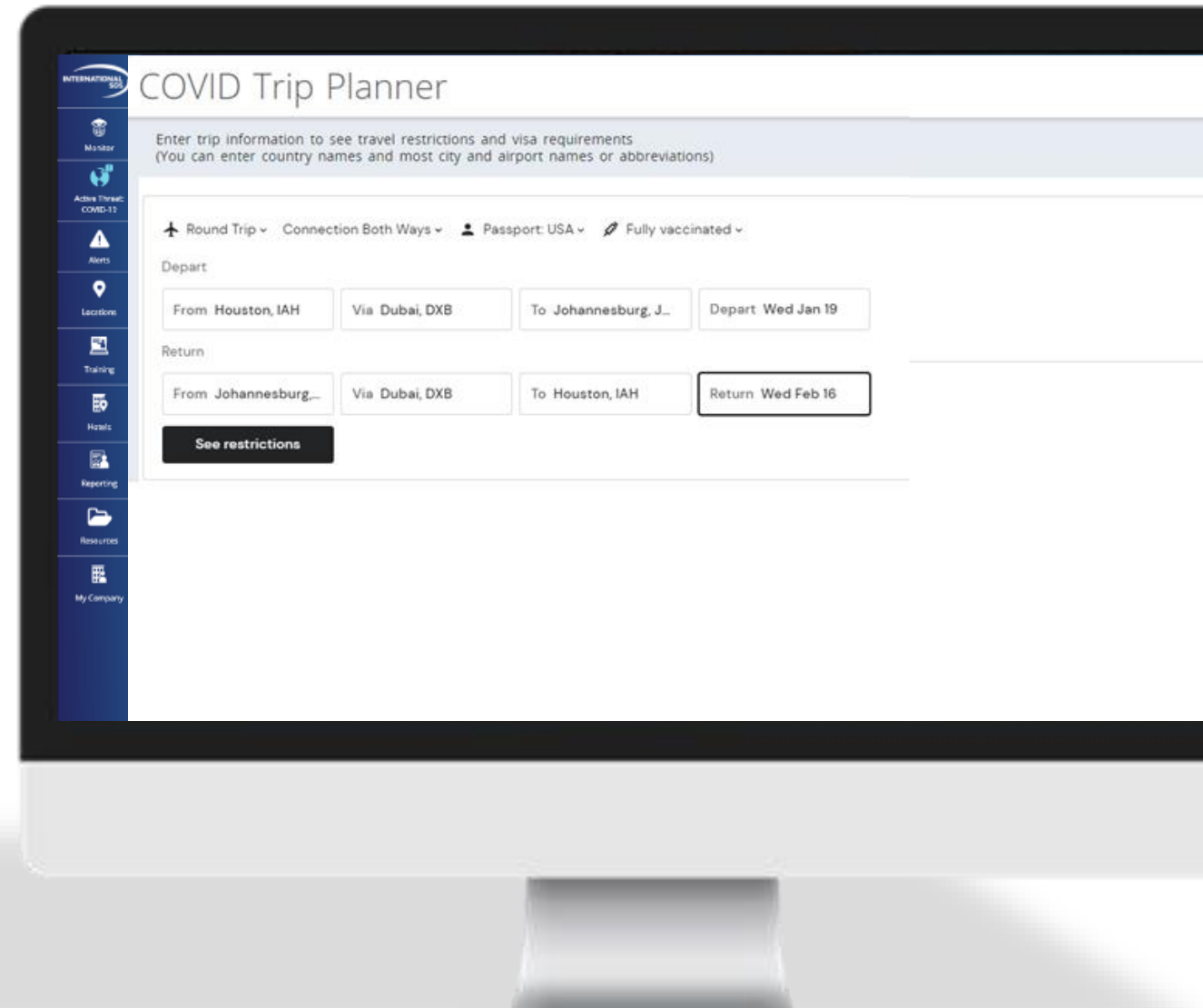
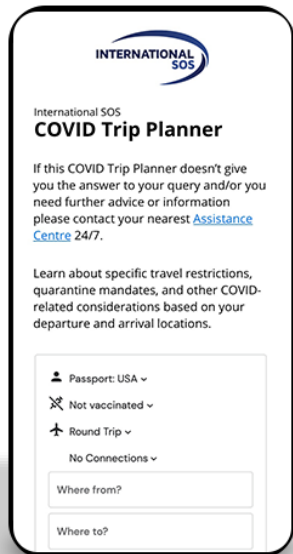
AVAILABLE IN ASSISTANCE APP AND PORTAL



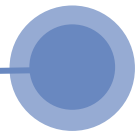
Assists you in avoiding trip delays, unnecessary quarantine time, and other disturbances.

COVID Trip Planner lets you understand travel restrictions and requirements for specific trips based on:

- A traveller's personal passport and vaccination status
- Travel and entry/exit rules by destination
- Quarantine mandates and other COVID-19 related considerations



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DIGITAL LEARNING

E-LEARNING RESOURCES TO PREPARE YOURSELF
FOR TRAVEL

PRE- DEPARTURE

traininghub.internationalsos.com/kratos-isi



3 DIGITAL LEARNING MODULES

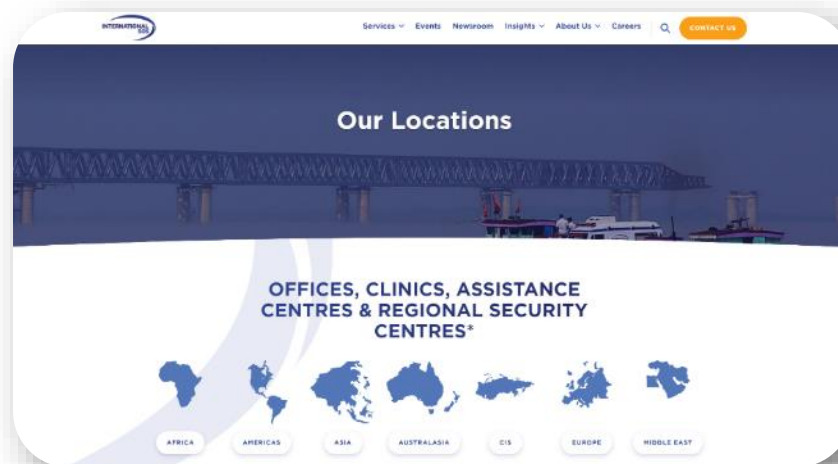
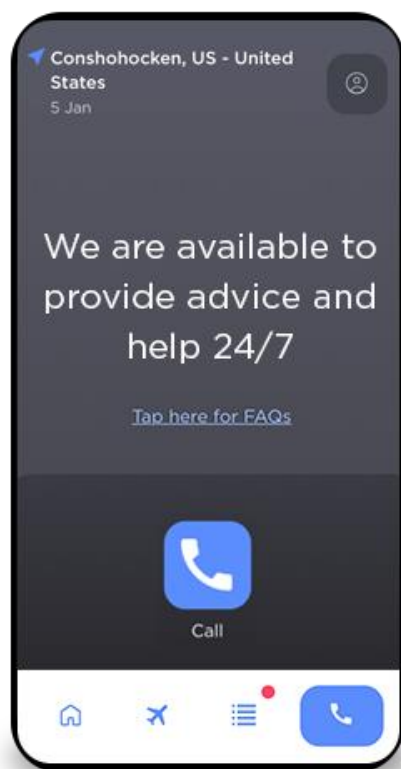
- **3 key trainings** to prepare against medical and security risk during your mission abroad
- Courses are self-paced and can be taken on desktop, mobile or tablet

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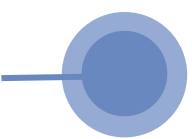
HOW TO CONNECT TO OUR ASSISTANCE CENTRE

CALL FOR INFORMATION, ADVICE & REFERRALS

WHILST ABROAD



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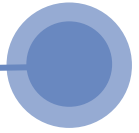
LESS THAN 1% OF ALL OUR CASES RESULT IN AN EMERGENCY

BUT IF THE UNTHINKABLE HAPPENS

**IN AN
EMERGENCY**

-  **WE MONITOR YOUR CONDITION AND GIVE ADVICE.**
-  **WE HANDLE ALL LOGISTICS.**
-  **WE EVACUATE YOU TO A CENTRE OF MEDICAL EXCELLENCE.**
-  **WE EVACUATE YOU TO A SAFE AREA.**
-  **WE HELP YOU STAY IN TOUCH WITH YOUR FAMILY.**
-  **WE KEEP YOU INFORMED EVERY STEP OF THE WAY.**
-  **WE COORDINATE PAYMENT OF MEDICAL FEES WHEN APPROVED.**
-  **WE ORGANISE REPATRIATION OF MORTAL REMAINS.**

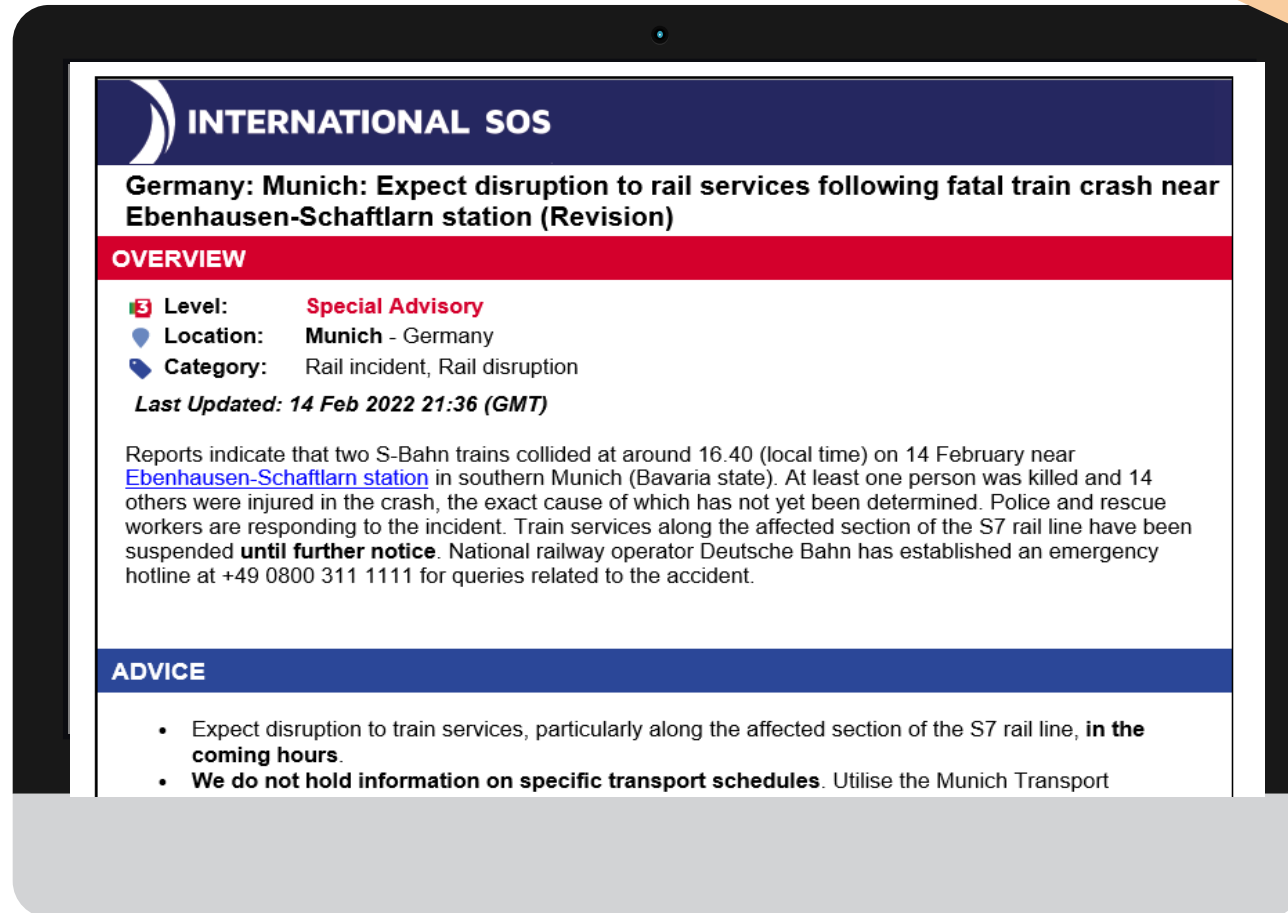
WORLDWIDE REACH. HUMAN TOUCH.



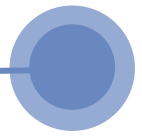
ALERTS

INFORMATION AND ADVICE TO YOU IN AN EVENT,
BASED ON YOUR LOCATION

IN AN
EMERGENCY

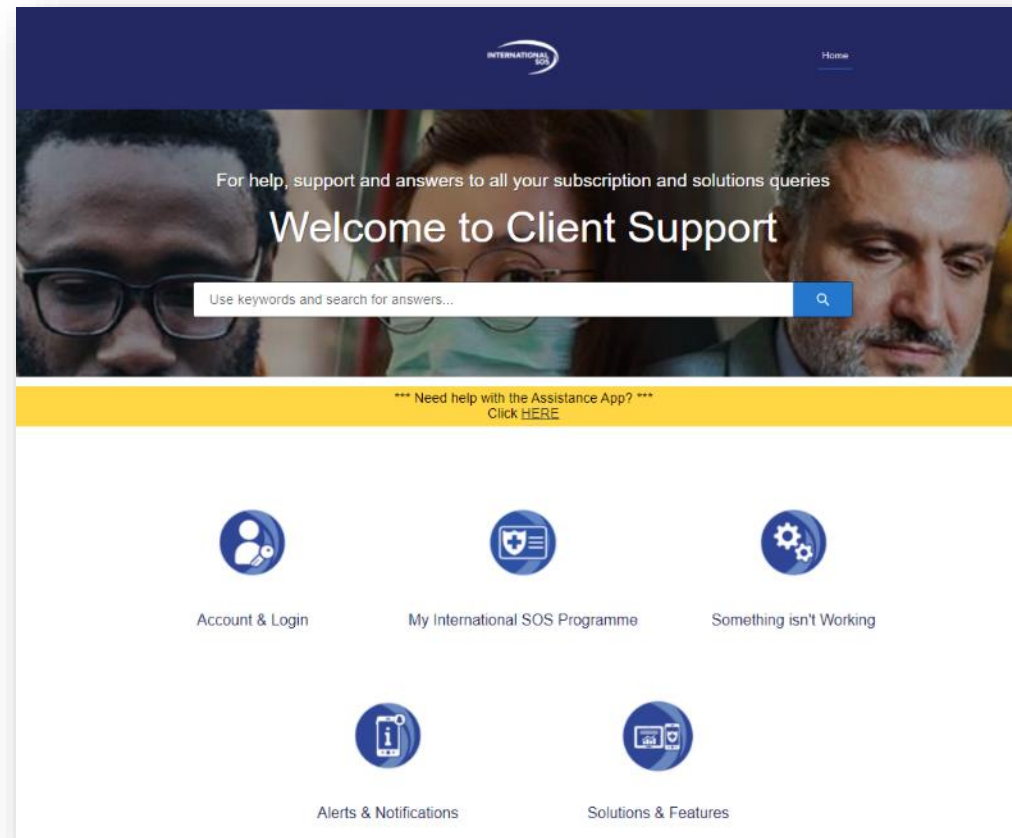


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HANDY RESOURCE

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CLIENTSUPPORT.INTERNATIONALSOS.COM/S/



Q&A

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