# JCC2 User Questionnaire

#### Do NOT include any classified information on this survey

Your responses should be based on your direct observations. All responses on this data collection form are non-attributional; all data will be presented and discussed in aggregate, which will further assure the anonymity of your responses. Any personal information provided will only be used to contact you if further clarification is needed. Direct any questions or comments to a test team member.

Rank/Name: Unit: Email: Phone:										
Email: Phone:										
STATUS OF CURRENT ROLE:  ☐ Active Duty ☐ Guard/Reserve ☐ DoD Civilian ☐ Contract	rtor									
Tenve buty a Guaranteserve a bob ervinan a contractor										
CURRENT CYBER OPERATOR:										
□No □ Yes, cyber operations Division/Team:	,									
PLEASE SELECT THE ECHELON YOU WORK WITHIN:										
□Strategic □Operational □Tactical										
PLEASE SELECT DUTIES YOU PERFORM IN YOUR ROLE:										
☐ Offensive Cyber Operations ☐ Defensive Cyber Operations ☐ Mission ☐	Planning									
☐ Internal Defense Measures ☐ Ticket Creation										
□Other(s):										
PLEASE SELECT YOUR RELEVANT EXPERIENCE:	,									
Operational Experience										
Cyber Operations $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$	□NA									
Your Current Role $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$	□NA									
JCC2 Experience $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$	□NA									
Specific JCC2 Application Experience										
A2IT $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$ CAD $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$	□NA									
	□NA									
	□NA									
Crucible $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$ Cyber 9-Line $\square < 1 \text{ Year}$ $\square 1 - 3 \text{ Years}$ $\square 3 - 5 \text{ Years}$ $\square > 5 \text{ Years}$	□ NA □ NA									

Dispatch	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□ NA
JCC2 Cyber Ops	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□ NA
JCC2-Readiness	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	□ > 5 Years	□ NA
MADSS	□ < 1 Year	$\square$ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□NA
Rally	□ < 1 Year	$\square$ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□NA
REDMAP	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	□ > 5 Years	□ NA
SigAct	□ < 1 Year	$\square$ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□NA
Threat Hub	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5 \text{ Years}$	□ NA
Triage	□ < 1 Year	□ 1 – 3 Years	$\square$ 3 – 5 Years	□ > 5 Years	□ NA
Unity	□ < 1 Year	$\Box$ 1 – 3 Years	$\square$ 3 – 5 Years	$\square > 5$ Years	□NA

JCC2 App		Freque	ncy of Use		Classification	Training Received
JCC2 Cyber Ops	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
JCC2 Readiness	□ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
A2IT	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
CAD	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
Codex	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type:
Crucible	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □ SIPR □ JWICS	☐ Yes Type:
Cyber 9-Line	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □ SIPR □ JWICS	☐ Yes Type:
Dispatch	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
MADSS	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
Rally	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
REDMAP	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
SigAct	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
Threat Hub	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR □ JWICS	☐ Yes Type: ☐ No
Triage	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □ SIPR □ JWICS	☐ Yes Type:
Unity	☐ Never	☐ Daily	☐ Weekly	☐ Monthly	□ NIPR □SIPR	☐ Yes Type:

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i e					
			_	_	
			□ JWICS	l <b>∟</b> No	
				_ INO	

#### **MOP 1.1.1**

JCC2 Capability: Integrate intelligence and operational data.

Applicable application(s) All JCC2 Apps.

1. JCC2 provides intelligence data within the applications.

1. JCC2 provid	. JCC2 provides intelligence data within the applications.												
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable						
JCC2 Cyber-Ops													
JCC2 Readiness													
A2IT													
CAD													
Codex													
Crucible													
Cyber 9-Line													
Dispatch													
MADSS													
Rally													
Redmap													
SigAct													
Threat Hub													
Triage													
Unity													

2. Data provided by JCC2 applications allows for the completion of my assigned roles.

	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							

Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

# **MOS 1.1.2**

JC	CC2 Capability: Tagging objects of interest and enabling correlation of objects.											
Аp	plic	cable appl	ication(s):	■MADSS	□Rally	□SigAct		Threat Hul	b			
1.		te the utility ject Taggii	of the applic	ations for:								
		Application	Completely Ineffective	Moderate Ineffectiv				Moderately Effective		ipletely ective	Not Applicable	
		MADSS										
		Rally										
		SigAct										
		Threat Hu	b 🗆									
	Ob	ject Corre	lation			1			•			
		Application	Completely Ineffective	Moderate Ineffectiv				Moderately Effective		ipletely ective	Not Applicable	
		MADSS										
		Rally										
		SigAct										
		Threat Hul	ь									
2.	Ov	erall Effec	tiveness ratir	ıg. Rate the	effectiveness	of JCC2 fac	<u>ilitat</u> i	ing the capab	oility.			
		ompletely neffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderate Effective		Completel Effective		Not Applicable	e	

JCC2 Capability: Identify the cause of an operational status change.

**Applicable application(s)**: MADSS

# **MOP 1.1.3**

Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
MADDS has	s the capabilit	y to identify	y the cause of	the operational	change in cybe	r asset stat
Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicabl
Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicabl
status.	1	v		of the operation		
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicabl
						•
MADDS has assets.  Completely Ineffective	Moderately Ineffective	y to manua  Slightly Ineffective	lly change the	e status of the op Moderately Effective	Completely Effective	Not
assets.  Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicabl
Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable anges.
Assets.  Completely Ineffective  MADDS has Completely	Moderately Ineffective  Graph the capability Moderately	Slightly Ineffective  U y to manua Slightly	Slightly Effective  U  Illy identify and Slightly	Moderately Effective   Indicately  Moderately	Completely Effective  Unate status cha	Not Applicabl
Assets.  Completely Ineffective  MADDS has Completely Ineffective	Moderately Ineffective  The capability Moderately Ineffective	Slightly Ineffective  y to manua Slightly Ineffective	Slightly Effective   Uly identify and Slightly Effective	Moderately Effective  Indicorrect inacce Moderately Effective	Completely Effective  Urate status chate Completely Effective	Not Applicable  Inges.  Not Applicable
Assets.  Completely Ineffective  MADDS has Completely Ineffective	Moderately Ineffective  The capability Moderately Ineffective	Slightly Ineffective  y to manua Slightly Ineffective	Slightly Effective   Uly identify and Slightly Effective	Moderately Effective   and correct inacco  Moderately Effective	Completely Effective  Urate status chate Completely Effective	Not Applicabl  Inges. Not Applicabl

# MOPs - MOP 1.1.4, MOP 1.2.3, MOP 1.3.6, MOP 2.3.3

**JCC2 Capability:** Reporting that enable users to extract mission information for their role information through report generation..

Applicable application(s): All JCC2 Applications

1.	Reports	generated	by	JCC2	are	accurate

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

# 2. Reports generated by JCC2 can be exported to different formats.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							

CUI When Filled In Crucible Cyber 9-Line Dispatch MADSS Rally Redmap SigAct Threat Hub Triage Unity Reports generated by JCC2 can be customized.

	Reports generated by JCC2 can be customized.  Completely Moderately Slightly Slightly Moderately Completely Not							
Application	Ineffective	Ineffective	Ineffective	Effective	Effective	Completely Effective	Applicable	
JCC2 Cyber-Ops								
JCC2 Readiness								
A2IT								
CAD								
Codex								
Crucible								
Cyber 9-Line								
Dispatch								
MADSS								
Rally								
Redmap								
SigAct								
Threat Hub								
Triage								
Unity								

4. Reports generated by JCC2 allow for data to be sorted.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

# 5. Reports generated by JCC2 allow for data to be filtered.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							

	_		CUI When I	Filled In	_	_	
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							
6. The JCC2 ap	oplications p	provide repor	ts that are	relevant to	my job role	2.	
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							
7. Reporting th	rough the J	CC2 applicat	tions saves	me time in	my job role	٠.	
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops	П		П	П		П	П

JCC2 Readiness

A2IT

COT WHEN THICK III								
CAD								
Codex								
Crucible								
Cyber 9-Line								
Dispatch								
MADSS								
Rally								
Redmap								
SigAct								
Threat Hub								
Triage								
Unity								

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

#### **MOP 1.1.5**

JCC2 Capability: Information sharing among joint forces.

Applicable application(s): All JCC2 Applications

1. Data created in JCC2 can be shared with other Joint Forces members within JCC2 without the need for external applications.

need for external applications.									
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable		
JCC2 Cyber-Ops									
JCC2 Readiness									
A2IT									
CAD									
Codex									
Crucible									
Cyber 9-Line									
Dispatch									
MADSS									
Rally									
Redmap									
SigAct									
Threat Hub									
Triage									
Unity									

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

#### **MOP 1.2.1**

JCC2 Capabi	<b>lity:</b> Threat Detection
Annlicable a	nnlication(s):□TAS

1.	JCC2 provided	l applications a	re accurate in	detecting threats.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
CAD							
Codex							
Crucible							
Cyber 9-Line							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

2. Data provided by JCC2 allows me to take action or make decisions about threats.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
CAD							
Codex							
Crucible							
Cyber 9-Line							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

# **MOP 1.2.2**

JC	C2 Capability	y: Threat asse	essment								
Ap	plicable app	olication(s):	Crucible								
1.	JCC2 provid	des data to fu	ılly assess cy	ber threats.							
A	Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moder Effecti		Comple Effectiv		Not Applica	ble
	Crucible						]				
2.	Data provid responsibilit	•	allows me to	identify wh	nich threa	ats are r	elevai	nt to my	y area	a of	
A	Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moder Effecti		Comple Effective		Not Applica	ble
	Crucible						]				
3.	Crucible ass	ists threat as	ssessment wi	th automati	ic analysi	is.					
A	Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moder Effecti	•	Comple Effectiv		Not Applica	ble
	Crucible						]				
4 <u>.</u>	Crucible en	ables decisio	ns about the	prioritizati	on of thr	eats.					
A	Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moder Effecti	•	Comple Effectiv		Not Applica	ble
	Crucible						]				
5.	Overall Effe	ctiveness Ra	ting. Rate the	e effectivene	ess of JCC	2 facilita	ıting t	he capal	bility		
	Complete Ineffectiv					derately ffective		ipletely ective		Not blicable	
			<u> </u>	-	•						

#### **MOS 1.3.1**

JCC2 Capability: The Common Operating Picture (COP) to convey information to the JCC2 end user.

Applicable application(s): All JCC2 Applications

# 1. The JCC2 application COP displays information that is relevant to my duties.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

# 2. The JCC2 application COP displays information that is accurate.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							

Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

3. The JCC2 application COP displays information that is Complete.

The JCC2 ap	pheation C	Of displays	mioi mauoi	that is Co	mpiete.	ı	1
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

4. The JCC2 application COP displays information that is timely.

Application		Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable	
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		OI WHEH I	11100 111	_	
JCC2 Cyber-Ops					
JCC2 Readiness					
A2IT					
CAD					
Codex					
Crucible					
Cyber 9-Line					
Dispatch					
MADSS					
Rally					
Redmap					
SigAct					
Threat Hub					
Triage					
Unity					

5. The JCC2 application COP displays information that is not visually cluttered.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							

CUI When Filled In Threat Hub Triage Unity 6. The JCC2 application COP has adequate sort, filter, and search capabilities.

	1			,			
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity	П	П	П	П	П	П	П

7. The JCC2 application COP displays allow for customization.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							

Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

П

П

JCC2 Capability: Dependency map for locating downstream assets affected due to outages. **Applicable application(s):** MADSS The dependency map information within MADDS is complete. Completely Moderately Slightly Slightly Moderately Completely Not Ineffective Ineffective Ineffective Effective Effective **Effective** Applicable 2. The dependency map can be used for determining what services are provided by information technology and cyber assets. Completely Moderately Slightly Slightly Completely Moderately Not Ineffective Ineffective Ineffective Effective Effective Applicable **Effective** П П П П  $\Box$ П П 3. The dependency map simulation mode is useful for determining what assets would be affected during an outage. Completely Moderately Slightly Slightly Moderately Completely Not Ineffective Ineffective Ineffective **Effective** Effective Effective Applicable 4. Overall Effectiveness rating. Rate the effectiveness of JCC2 facilitating the capability. Slightly Completely Moderately Slightly Moderately Completely Not Ineffective Ineffective Ineffective Effective Effective Effective **Applicable** 

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П

П

П

П

JCC2	Canal	hility:	Event	creation.
	Capa	$\mathbf{v}_{111}$	LVCIII	Cication.

Applicable application(s): SigAct, Rally, MADSS, Cyber 9-Line, A2IT

4		4 •	•	• , •,•	
	Hvent	creation	16	infilifiv	Α
	LIVE	CI Cation	13	IIII CUI CI V	·

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
A2IT							
Cyber 9-Line							
MADSS							
SigAct							

# 2. The applications provide enough data elements to make detailed incident tickets.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
A2IT							
Cyber 9-Line							
MADSS							
SigAct							

# 3. The applications provide a DISA tracking number for created incidents.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
A2IT							
Cyber 9-Line							
MADSS							
SigAct							

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

JCC2 Capability: Alerts aid users in maintaining situational awareness.

Applicable application(s): All JCC2 applications

# 1. Alerts can be customized to stay informed of changes for incidents they are following.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

# 2. Alerts keep the user informed about current event within their job role.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							

		(	CUI When I	Filled In						
Cyber 9-Line										
Dispatch										
MADSS										
Rally										
Redmap										
SigAct										
Threat Hub										
Triage										
Unity										
. Alerts receive	. Alerts received are timely.									
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable			

#### 3 JCC2 Cyber-Ops JCC2 Readiness A2IT CAD Codex Crucible Cyber 9-Line Dispatch MADSS Rally Redmap SigAct Threat Hub Triage

#### 4. The alerts received are configurable. Completely Moderately Slightly Slightly Moderately Completely Not Application Ineffective Ineffective Effective Effective Ineffective **Effective Applicable**

Unity

JCC2 Cyber-Ops				
JCC2 Readiness				
A2IT				
CAD				
Codex				
Crucible				
Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

	Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
	Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable
ĺ							

JCC2 Capability: Data flow across different security levels to support information exchange.

Applicable application(s): All JCC2 Applications

1. Most of my work with JCC2 occurs within what environment?

Application	NIPR	SIPR	JWICS	Not Applicable
JCC2 Cyber-Ops				
JCC2 Readiness				
A2IT				
CAD				
Codex				
Crucible				
Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

JCC2 Capability: Provide data for cyber force assessment.

# **MOP 2.1.1**

Aŗ	plicable app	lication(s): J	CC2 Readi	ness			
1.	JCC2 Readin	ness allows m	e to see per	sonnel with r	equired training	<b>Ţ</b> .	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
2.	JCC2 Readin	ness allows m	e to see per	sonnel with r	equired abilities	ı <b>.</b>	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
3.	JCC2 Readin	ness allows m	e to see per	sonnel with r	equired certifica	ntions.	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
4.	Information	about force d	lisposition f	rom JCC2 R	eadiness is accur	rate.	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
5.	Information	about force d	lisposition f	from JCC2 R	eadiness is comp	olete.	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
6.	Overall Effe	ctiveness ratii	ng. Rate the	effectiveness	of JCC2 facilitati	ng the capability	•
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable

# **MOP 2.1.2**

JCC2 Task: Create and manage target lists.

Ap	plicable app	lication(s): J	CC2 Cybei	:-Ops			
1.	JCC2 Cyber	-Ops enables	the user to	create new ta	arget lists.		
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
2.	JCC2 Cyber	-Ops enables	the user to	manage exist	ting target lists.		
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
3.	Target list d	ata is able to l	be exported	from JCC2	Cyber-Ops.		
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
4.	Target can b	e annotated v	vith objecti	ves and prior	ities within JCC	22 Cyber-Ops.	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
5.	Path to targe	et can be displ	layed withi	n JCC2 Cybe	er-Ops.		
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
6.	Potential col	lateral damag	ge risks can	be viewed w	ithin JCC2 Cybo	er-Ops.	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
7.	Overall Effe	ctiveness ratir	ng. Rate the	effectiveness	of JCC2 facilitati	ng the capability	
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable

#### **MOP 2.1.7**

JCC2 Capability: Perform force deconfliction.

Applicable application(s): JCC2 Cyber Ops

# 1. JCC2 Cyber-Ops prevents the assignment of personnel to more than one mission that would conflict.

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

#### **MOP 2.1.9**

JCC2 Capability: Joint forces to perform collaborative planning.

Applicable application(s): JCC2 Cyber Ops, JCC2 Readiness

1	TOO	• •	4 1 6	11 1 4.	
Ι.	.JC(C,Z)	provides	tool for	collaborative	nianning
	• • • •	D - 0 1			P

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

# 2. JCC2 provided applications allow for the development of courses of action.

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

#### 3. When using JCC2 for planning, actions with the application occur with low latency.

Environment	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
NIPR							
SIPR							
JWICS							

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

JCC2 Capability: Mission Change orders can be completed within Dispatch.

# **MOP 2.3.1**

Applicable application(s): Dispatch

1.	Dispotab and	hlas tha ayaat	tion of and	•••			
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
2.	Dispatch ena	ibles changes	to orders to	o be complete	ed.		_
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
3.	Dispatch ena	ibles collabor	ative order	generation.			
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
1.	Dispatch ena	ıbles compliaı	nce trackin	g of generate	d orders.		
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
5.	Orders gene	rated within I	Dispatch ar	e accurate.			
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
<b>5.</b>	Overall Effe	ctiveness ratii	ng. Rate the	effectiveness	of JCC2 facilitati	ing the capability	у.
	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
		П		П			

#### **MOP 2.3.2**

JCC2 Capability: JCC2 displays force disposition.

Applicable application(s): JCC2 Readiness, JCC2 Cyber Ops

1. *Effectiveness rating*. Rate the effectiveness of JCC2 facilitating the desired task.

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

#### **MOP 2.4.1**

JCC2 Capability: Enable the user to assess mission-progress-

Applicable application(s): JCC2 Cyber-Ops

1. Mission progression can be measured within JCC2 Cyber-Ops.

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

2. Describe any workarounds used for monitoring status of missions if any workarounds are used.

2	If workarounds	ara nead	what is the	rosson for	use of them?
э.	n workarounus	are used	what is the	reason for	use of them:

- ☐ Missing capabilities
- ☐ Partially functional capabilities
- ☐ External application works better

Provide Details on why workaround is used:

•	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable

#### **MOS 3.2.1**

# User rating of JCC2 training

Aj	pplicable application(s): All
1.	Initial Training. Did you receive any training before you used JCC2?
	Yes $\square$ N/A $\square$ No, please concisely describe any problems or issues and the operational impact:
	Format of training. What format of training have you received?  Instructor-Lead Training □ Video-Based Training □ On-The-Job Training □ None
3.	Additional Training. Did you receive any supplemental training to aid your duties?
	Yes $\Box$ N/A $\Box$ No, please concisely describe any problems or issues and the operational impact:
4.	Request Training. Do you want (more) training?

**5. Operational Assessment of training** *received*. Read each statement carefully and indicate the extent to which you agree or disagree using the scale provided.

 $\square$  Yes  $\square$  N/A  $\square$  No, please concisely describe any problems or issues and the operational impact:

Item	Strongly Disagree	Disagree	Slightly Disagree	Neutral	Slightly Agree	Agree	Strongly Agree
All of the information covered was relevant to how I interact with the system.	1	2	3	4	5	6	7
The training prepared me to easily use the system to accomplish my mission.	1	2	3	4	5	6	7
Training accurately portrayed operations in the field.	1	2	3	4	5	6	7
The training prepared me to properly interact with the system.	1	2	3	4	5	6	7
Training prepared me to solve common problems.	1	2	3	4	5	6	7
Training adequately covered all important ways I interact with the system.	1	2	3	4	5	6	7

5. Summative Training Rating. Rate the effectiveness of JCC2 training.

S. Summative I	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

**6.** Additional observations. Provide any additional observations (positive or negative):

#### **MOS 3.2.2**

# User rating of JCC2 documentation

A	nn	lica	ble	ann	licat	ion	S	):	ΑĪ	I
<b>/</b> ••	PP.	nca	DIC	app	ncai	וווטו	3	,.	Л	1

1.	Training Documentation. Rate the effectiveness of any training documentation received. If none wa	as
	eceived, select NA.	

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

2.	<b>Documentation</b>	Format.	What format	was JCC2	documentation	delivered in
----	----------------------	---------	-------------	----------	---------------	--------------

☐ Paper document	☐ External video	☐ Video embedded in application	ation □ Step-by-step SOP	☐ Internal training
document ☐ None				

3. Completeness of Documentation. Does the provided documentation meet your needs?

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

4. Summative Documentation Rating. Rate the effectiveness of JCC2 documentation.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							

Triage				
Unity				

#### **MOP 3.2.3**

**User rating of JCC2 support (help desk)** 

Applicable application(s): All

<ol> <li>Help desk tic</li> </ol>	Help desk tickets can be submitted.									
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable			
JCC2 Cyber-Ops										
JCC2 Readiness										
A2IT										
CAD										
Codex										
Crucible										
Cyber 9-Line										
Dispatch										
MADSS										
Rally										
Redmap										
SigAct										
Threat Hub										
Triage										
Unity										

2. A confirmation of a ticket being submitted is received when contacting the help desk?

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							

Codex				
Crucible				
Cyber 9-Line				
Dispatch				
MADSS				
Rally				
Redmap				
SigAct				
Threat Hub				
Triage				
Unity				

3. The help desk is able to successfully fix my issues when contacted.

Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable
JCC2 Cyber-Ops							
JCC2 Readiness							
A2IT							
CAD							
Codex							
Crucible							
Cyber 9-Line							
Dispatch							
MADSS							
Rally							
Redmap							
SigAct							
Threat Hub							
Triage							
Unity							

4. The help desk is responsive.

. The neip desi									
Application	Completely Ineffective	Moderately Ineffective	Slightly Ineffective	Slightly Effective	Moderately Effective	Completely Effective	Not Applicable		
JCC2 Cyber-Ops									
JCC2 Readiness									
A2IT									
CAD									
Codex									
Crucible									
Cyber 9-Line									
Dispatch									
MADSS									
Rally									
Redmap									
SigAct									
Threat Hub									
Triage									
Unity									

5. Summative Support Rating. Rate the effectiveness of JCC2 support.

Completely	Moderately	Slightly	Slightly	Moderately	Completely	Not
Ineffective	Ineffective	Ineffective	Effective	Effective	Effective	Applicable

**6.** Additional observations. Provide any additional observations (positive or negative):

# User evaluation of overall system usability

	Strongly disagree	Moderately Disagree	Slightly Disagree	Slightly Agree	Moderately Agree	Strongly agree
1. I think that I would like to use JCC2 frequently	1	2	3	4	5	6
2. I found JCC2 unnecessarily complex.	1	2	3	4	5	6
3. I thought JCC2 was easy to use.	1	2	3	4	5	6
4. I think that I would need the support of an expert to be able to use JCC2.	1	2	3	4	5	6
5. I found the various functions in JCC2 to be well integrated	1	2	3	4	5	6
6. I would imagine most people could quickly learn to use JCC2	1	2	3	4	5	6
7. I found JCC2 very cumbersome to use	1	2	3	4	5	6
8. I felt very confident using JCC2	1	2	3	4	5	6
9. I needed to learn a lot of things before I could effectively use JCC2	1	2	3	4	5	6
10. I liked the user interface of JCC2	1	2	3	4	5	6

#### **User Evaluation of Overall System Suitability**

Introduction: This section assesses the overall suitability of JCC2 for your operational needs. Please answer the following questions thoroughly, providing specific examples where possible.

1.	Interoperability & Data Integration.
	<ul> <li>a) Internal Application Interoperability. Do you experience issues with data exchange or functional compatibility between JCC2 applications?</li> <li>□ Yes □ N/A □ No</li> <li>If yes, please describe the problems, the specific applications involved, and the operational impact:</li> </ul>
	<b>b)</b> <i>External Data Source Integration.</i> Do you experience issues integrating data from external sources into JCC2? $\Box$ Yes $\Box$ N/A $\Box$ No If yes, please describe the problems, the specific data sources involved, and the operational impact:
	c) <i>Legacy System Compatibility</i> . Do you experience issues with JCC2's compatibility with legacy software packages used in your operations?  ☐ Yes ☐ N/A ☐ No  If yes, please describe the problems, the specific legacy systems involved, and the operational impact:
	<ul> <li>Information Sharing. Do you experience issues sharing information up the chain of command or with other teams within the JCC2?</li> <li>Yes □ N/A □ No, please concisely describe any problems or issues and the operational impact:</li> </ul>
3.	<i>Performance</i> . Do you experience performance slowdowns within JCC2 that negatively impact your ability to complete tasks efficiently? $□$ Yes $□$ N/A $□$ No If yes, please describe the specific situations where slowdowns occur, the perceived cause (if known), and the operational impact:
4.	Access Control & Permissions.
	a) Do you experience issues accessing specific JCC2 databases or applications due to permission restrictions?  ☐ Yes ☐ N/A ☐ No  If yes, please describe the specific resources you are unable to access and the operational impact:

	<b>b)</b> Are the current role-based access controls within JCC2 appropriate for your operational needs? ☐ Yes ☐ N/A ☐ No
	If no, please explain why and suggest improvements:
	c) Is it clear who to contact to request changes to access permissions?  ☐ Yes ☐ N/A ☐ No
	If no, please explain the difficulties you have encountered:
5.	Feature Requests & Improvements.
	<b>a)</b> Have you previously submitted change or feature requests to the JCC2 development teams or Program Office?  □ Yes □ No
	<b>b)</b> Are there any changes or improvements you would like to see implemented in JCC2? $\Box$ Yes $\Box$ No
	c) If you answered "Yes" to question b, please describe the desired changes or improvements in detail:
6.	<i>Critical Issues</i> . Please list any critical issues you feel must be resolved to significantly increase JCC2's effectiveness for your operations:.
7.	<b>Shout Outs</b> . Please list any features you encountered that greatly improved the speed, quality, or effectiveness of your duties.
8.	Final Thoughts. Are there any additional items you would like to address that have not been documented yet?