

Nathan Wichmann

Ottawa, On K2J 5P4

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GitHub: <https://github.com/NathanWichmann>

Portfolio: <https://nathanwichmann.github.io/Portfolio-Update/>

LinkedIn: <https://www.linkedin.com/in/nathan-wichmann-731a7219a/>

Summary:

Web Developer with a background in customer service. Recognized as proactive, resourceful, and persistent problem-solving skills. Excellent communicator with effective client-relationship building skills. Currently enrolled in the Full Stack Web Development Bootcamp through Carleton University. Expected Graduation August. Reliable individual with a solid track record of meeting commitments and showing consideration for others. Highly motivated with strong analytical and organization skills, which is an asset for any team. Able to work under pressure, meet deadlines and prioritize work.

Technical Skills:

Languages: HTML5, CSS3, JavaScript, jQuery.

Databases: MySQL, MySQL2, Sequelize, MongoDB.

Tools: GitHub, Git Bash, Heroku, Node.js, Express, API'S.

Projects:

E-Commerce: Object Relational Mapping

GitHub Link: <https://github.com/NathanWichmann/E-Commerce>

Summary: Using Sequelize, students were tasked with creating the models, API routes and relationships between the objects. This repository shows the relationship between the objects and how they connect with the routes and how seeds create the database. Interacting with the database and creating CRUD methods to create, read, update, and delete data using JSON, is extremely beneficial to understanding database management.

Education :

Carleton University:

Program: Certificate in Full Stack Web Development to be completed August 2021.

Summary: A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Carleton University:

Program: Finished: Certificate in Conflict Resolution 2005-2008

Summary: Mediation style studied was Insight. Obtained theoretical as well as practical understanding of Mediation. Combination of lectures and mediation role-plays with other students. Obtained 30 hours of hands-on experience.

Carleton University:

Program: Finished: Bachelor of Arts Honors in Law 1999 - 2003 B.A Honors Law

Area of Law Study included: Public, Private, Criminal, Consumer, Banking, Environment, Commerce, Contract, Human Rights, Administrative and International law.

Durham College:

Program: Completed One Year Legal Administration 1998 - 1999

Oshawa, On

4.2 G.P. A

WORK EXPERIENCE

Ottawa Moving Logistics Ottawa, On

2018-Current

Role: Driver/Crew Chief

2018- Current

- Driver 5-ton and 3-ton trucks for residential and commercial moves.
- Manage customer and employee concerns.
- Deliver above and beyond service for clients by encouraging their needs on moving day.
- one day moves, trucks and staff must be prepared for any situations.
- Helped increase revenue by creating lasting relationships with clients for repeat business and word of mouth references. Lead by example.
- Installed office cubicles and furniture for federal government as well as private sector.

First Rate Moving Company Ottawa, On

2017-2018

Role: Professional Residential Mover

Shoppers Drug Mart Ottawa, On

2016-2017

Role: Grocery Merchandiser

- Assist customers with questions, concerns.
- Stock and maintain inventory on shelves.
- Receive store orders and process accordingly.

MBNA Canada Through Drake Int. Ottawa, On

2014-2015

Role: Customer Service Agent

- Placement agency support for TD bank.
- Clients account inquiry support and resolution identification
- Handling client expectations and ensuring a collaborative environment.

Scotiabank National Collections Ottawa, On

October 2003-July 2013

Role: Customer Relations Officer

- Facilitation and negotiation of financial agreements
- Life impacting decision analysis
- Interaction with third party stake holders and account managers
- Extensive communication & collaboration across departments

Old Navy Canada Ottawa, On

2001 – 2003

Role: Front-End Manager

- Office operations and personnel management

Ontario Property Assessment Corporation Brockville, On

1999 – 2000

Role: Junior Valuation Assistant

- Cold calls to inspect recent permits under 10,000.

VOLUNTEER EXPERIENCE

- Under My Wing Pug Rescue- Foster Home/Parent. Winter 2016- Present Ottawa, On
- Heart and Stroke Big Bike Challenge Summer 2012 Ottawa, On
- JDRF Ride for Diabetes Summer 2012 Ottawa, On
- Light the Night Walk October 2011- 2012 Ottawa, On
- Carleton University Campus Security-Foot Patrol May 2001 Ottawa, On
- YMCA-YWCA Marketing Reebok's speed-cycle event May- June 1998 Brockville, On