

EES February:

There are 8 soft skills that is related with BINUS, those being:

- Digital & technology fluency, which relates to the ability to utilise the technologies around you
- Critical & Creative thinking, which relates to think in an accurate but new way
- Applied management skills, which relates to managing oneself as well as others
- Growth mindset, which is to always wanting to grow
- Initiative, the ability to act first without incentive
- Adaptability, which relates to the ability to react appropriately to new environments
- Collaboration, which is the ability to work together well and communicate effectively between teams
- Social awareness, an innate understanding of what is happening around you.

For my internship, I require a high digital & technology fluency, as well as collaboration and adaptability being the top priority. With my work being related mostly to IT infrastructure and software technologies, I need to know how to operate those technologies well. I collaborate with my team and my employer a lot, so I need to improve the way I communicate and help with them. Finally, I work with a wide range of clients with different technological requirements, so I need to adapt properly to these clients' needs. These soft skills all coincide on what most people agree are needed in this field, though my priorities may differ because of my position being an intern.

References

What Does an IT Support Specialist Do? And How To Become One. (2022, December 9). Indeed.

Retrieved April 22, 2023, from <https://www.indeed.com/career-advice/finding-a-job/it-support-specialists>