**PROFESSIONAL SUMMARY**

Experienced team member with a variety of workplace experience. Developed substantial skills through part-time work and continuing education. Balanced education and application for over five years. Possess extensive knowledge of standard computer programs and basic retail procedures. Active extracurricular participant. Recipient of multiple certifications and awards for outstanding academic achievement. Pursuing Bachelor of Science in Digital Media.

**PROFESSIONAL EXPERIENCE**

**423-Photography & Visuals**

* \*Small business operator\*
* Works directly with individual clients
* Delivers a wide variety of Digital Media content
* Produces original animations and short films
* Participates in regional/national media contests

**Starbucks- Bristol, TN**

**Dec. 2019-Current**

**Barista/Cashier**

* Developed excellent ability of multi-tasking
* Processed various customizable consumer orders
* Promoted rotating menu of beverages, food items, and merchandise
* Followed company protocol in accordance with employee handbook

**Tri-Cities Escape Game- Bristol, TN**

**Nov. 2018-Sept. 2019**

**Game Master/Hospitality**

* Provided customer service to walk-ins and team-building events
* Maintained professional atmosphere in compliance with daily maintenance checklists
* Encouraged growth in online reviews through excellent customer experience
* Assisted local advertising campaigns and awareness events in the Bristol area

**Gripp Energy Drink- Bluff City, TN**

**May 2018-Nov. 2018**

**Merchandiser/Brand Representative**

* Successfully maintained multi-county merchandising route totaling over 80 miles per day
* Represented brand at interactive events in conjunction with businesses such as Food City
* Efficiently increased warehouse production for weekly client orders by nearly 25%
* Assisted employer with marketing strategy, including social media content creation

**EDUCATIONAL EXPERIENCE**

**Tennessee High School- Bristol, TN**

**Class of 2018**

* Academic GPA of 3.8
* ACT Score of 28
* Class Rank: 57/298 (80th Percentile)

**East Tennessee State University**

**Class of 2022 (current junior)**

* Digital Media Major
* Technical Writing Minor
* Academic GPA of 3.69

**EXTRACURRICULAR ACTIVITY AND SERVICE HOURS**

**Tennessee High School Rotary Honor Member (2018)**

**Tennessee High School Yearbook Staff Member (2016-2018)**

* Led production of 2018 Business Advertisement Section
* Oversaw multiple student staff members to execute program initiative
* Participated in team building exercises on semi-annual basis
* Became point of contact for all communications regarding advertisement opportunity
* Regularly ventured on city-wide outreach trips to promote future associates

**National Beta Club member (2017-2018)**

**ETSU Digital Media EDGE Club (Jan. 2019-Present)**

**APS Work-Study (required) at ETSU Office of Veteran Affairs (Aug. 2018-Present)**

* Performs over 400 hours of shadowing experience
* Instituted filing system for over 750 Veteran Student Cases
* Upholds Veteran Affairs Protocols including confidentiality
* Coordinates on and off-campus fundraising events

**CERTIFICATIONS AND SCHOLARSHIPS**

* ACT Workplace Certified
* ACT College Readiness Certified
* Shelter Insurance Scholarship (2018)
* Gerald Huskamp Scholarship (2019)
* Provost A.P.S. (2018-2022)
* Grammie Jan Art Scholarship (2020)

**TECHNICAL SKILLS**

* Microsoft Office Programs
* Autodesk Programs and Plugins
* Windows Operating System
* Mac Operating System
* Adobe Creative Cloud Programs
* IOS Software Systems

**RELEVANT COURSES:**

* Technical Direction
* Character Animation
* 3D Animation
* Raster-Based Imaging
* Writing for Radio/TV/Film
* Multimedia Production
* Technical Communication
* Principles of Visual/Special Effects