Nathaniel Grandinette

Full-Stack Software Developer

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[LinkedIn](#) | [Portfolio](#) | [Github](#)

SUMMARY

Full-stack software developer with expertise in MERN stack development. With a solid foundation in front and back-end development, I bring a unique perspective and problem-solving approach to software development. Combining my technical proficiency with my experience in collaborating with cross-functional teams, I am adept at translating user requirements into intuitive and efficient web solutions.

EDUCATION

Kenzie Academy from SNHU | Hands-On, Project-Based Training   **Indianapolis, IN (remote)**
Full-Stack Web Development Certificate (MERN)
- An intensive, 9-month certificate program with hands-on curriculum covering all aspects of full-stack web development, including front-end and back-end development, database design and implementation, API integration, and deployment to cloud platforms

SKILL

HTML	GIT	JavaScript	ReactJS	NodeJS
MongoDB	Express	MUI	Bootstrap	CSS

TECHNICAL PROJECT HIGHLIGHTS

Co-Creator | ReactJs | E-Commerce Site   **June 2023**
- Implemented a seamless and intuitive checkout process, ensuring a convenient and frictionless purchasing experience for customers
- Utilized advanced search and filtering functionalities, enabling customers to easily navigate through a large inventory, find specific products, and refine their search based on various criteria such as product name and description
- Developed a comprehensive product management system, allowing for efficient management of products
- Implemented a role-based access control (RBAC) system, allowing administrators to assign specific roles and permissions to different user types, ensuring appropriate access levels and maintaining data security

Co-Creator | ReactJs | Productivity Site   **March 2023**
- Developed a user-friendly productivity website to streamline task management and boost efficiency, allowing for easy task creation, categorization, and prioritization resulting in an organized and productive workflow
- Improved user experience and security by integrating a Google sign-in option, enabling users to sign in with their existing Google credentials enhancing the website's security through Google's authentication protocols
- Strengthened website security by implementing user authentication, protected routes, and JSON web tokens for authorization, allowing for secure access to restricted areas of the website, protecting sensitive user data, and reducing the risk of unauthorized access or data breaches
- Ensured cross-device accessibility and increased productivity by implementing responsive design principles in the productivity website, making it available on multiple devices including mobile, tablet, and desktop

WORK EXPERIENCE

Uber   **Mesa, Arizona**
Food Delivery   May 2022 - Current
- Safely and efficiently delivered food orders from local restaurants to customers in a timely manner, resulting in a 95% on-time delivery rate and a 90% customer satisfaction rate
- Maintained excellent customer service by ensuring orders were accurate and timely, resolving any issues in a professional and courteous manner, leading to a 98% order accuracy rate
- Utilized technology tools such as GPS, mobile apps, and customer feedback systems to improve performance and enhance the customer experience, resulting in a 20% reduction in delivery time and a 15% increase in positive customer reviews
- Implemented proactive communication protocols with customers, providing real-time updates on delivery status and resolving any concerns promptly, resulting in a decrease in customer inquiries and complaints

Altitude Fitness Management   **Remote (Temporary)**
Software Developer Intern   March 2023 - May 2023
- Utilized version control tools such as Git to manage and track code changes and collaborate with team members, resulting in a decrease in code conflicts and a reduction in code errors
- Participated in team meetings and provided updates on project progress and tasks, ensuring attendance and prompt completion of assigned tasks
- Troubleshooted and resolved issues with existing websites, including improving user experience and fixing bugs, resulting in a decrease in user complaints
- Collaborated with designers and developers to build custom websites for various clients, resulting in an increase in client satisfaction and a reduction in project delivery time

U.S. Bank   **Mesa, Arizona**
Client Relationship Consultant II   October 2021 - May 2022
- Assisted account holders with daily transactions and deposits, resulting in a high level of customer satisfaction with a rating of 95%.
- Implemented a customer first model with the branch manager increasing our customer satisfaction to over 90%
- Submitted and booked loan and credit card applications with account holders, ensuring complete and accurate information, maximizing customers' chances of approval
- Conducted risk assessments and implemented risk mitigation strategies, reducing financial and reputational risks and ensuring the safety and soundness of the bank's operations

WKS Krispy Kreme   **Mesa, Arizona**
Assistant Manager/Restaurant Manager   November 2013 - October 2021
- Organized the hiring and training of additional staff to implement a wholesale contract with a major retailer, increasing sales by upwards of 50%
- Implemented a monthly one-on-one coaching structure with employees to promote a positive working environment and increase overall productivity and growth, leading to a 20% improvement in employee satisfaction and an increase in productivity
- Strategically managed the hiring, training, and organization of a restaurant grand opening, resulting in a successful and issue-free opening, achieving a 100% customer satisfaction rate and exceeding sales targets by 30% in the first month
- Monitored and analyzed financial reports, identifying areas for improvement and implementing changes to increase efficiency and profitability, resulting in a 10% reduction in operational costs and a 25% increase in net profit