

Nathaniel Grandinette

Full-Stack Web Developer

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[LinkedIn](#) | [Portfolio](#)

Excited professional with eight years of experience in managing teams and providing amazing customer service. Excited to apply recent studies in Full-Stack Web Development to move technology into the future and enhance the company's digital footprint within a Remote Web Development role.

EDUCATION

Kenzie Academy from SNHU Hands-On, Project-Based Training <i>Full-Stack Web Development Certificate (MERN)</i>	Indianapolis, IN (remote) Expected: April 2023
<ul style="list-style-type: none">• An intensive, 9-month certificate program with hands-on curriculum covering all aspects of full-stack web development, including front-end and back-end development, database design and implementation, API integration, and deployment to cloud platforms	

SKILLS

HTML/CSS	Bootstrap	MongoDB
GIT	Node	Express
JavaScript	APIs	Mongoose
React	Debugging	

TECHNICAL PROJECT HIGHLIGHTS

Project Manager JavaScript Connect 4	October 2022
<ul style="list-style-type: none">• Designed and developed a Connect 4 game using HTML, CSS, and JavaScript• Implemented game logic such as turn handling, piece dropping, and win/tie detection using JavaScript, demonstrating a proficiency in programming concepts and algorithms• Collaborated with team members to refine game features and functionality, displaying excellent communication and teamwork skills• Managed project development using version control tools such as Git, ensuring that the codebase was well-organized and easily maintainable	
Sole Developer ReactJS Chatbot	January 2023
<ul style="list-style-type: none">• Designed and developed a chatbot using ReactJS, showcasing a proficiency in front-end and back-end web development and ReactJS concepts and best practices• Employed the latest ReactJS features such as hooks and context API to create a dynamic and responsive user interface, showcasing a deep understanding of ReactJS concepts and development patterns• Integrated the chatbot with an open-ai API to enable conversational interactions with users, showcasing a proficiency in API integration and networking protocols• Developed custom components to extend the functionality and usability of the chatbot, showcasing a proficiency in software development and an ability to innovate and problem-solve	

WORK EXPERIENCE

Uber <i>Food Delivery</i>	Mesa, Arizona May 2022 - Current
<ul style="list-style-type: none">• Safely and efficiently delivered food orders from local restaurants to customers in a timely manner, utilizing navigation tools and following traffic laws and safety guidelines	

- Maintained excellent customer service, ensuring orders were accurate and timely and resolving any issues in a professional and courteous manner
- Utilized technology tools such as GPS, mobile apps, and customer feedback systems to improve performance and enhance the customer experience
- Demonstrated outstanding problem-solving skills, handling unexpected challenges such as traffic delays, road closures, and inclement weather to ensure timely and safe deliveries

U.S. Bank

Client Relationship Consultant II

Mesa, Arizona

October 2021 - May 2022

- Assisted account holders with daily transactions and deposits resulting in satisfied customers
- Implemented a customer first model with the branch manager increasing our customer satisfaction to over 90%
- Submitted and booked loan and credit card applications with account holders ensuring complete and accurate information to maximize customers chances of approval
- Conducted risk assessments and implemented risk mitigation strategies to minimize financial and reputational risks, ensuring the safety and soundness of the bank's operations

WKS Krispy Kreme

Assistant Manager/Restaurant Manager

Mesa, Arizona

November 2013 - October 2021

- Organized the hiring and training of additional staff to implement a wholesale contract with a major retailer, increasing sales by upwards of 50%
- Implemented a monthly one-on-one coaching structure with employees to promote a positive working environment and increase overall productivity and growth
- Strategically managed the hiring, training, and organization of a restaurant grand opening resulting in an issue free/successful opening
- Monitored and analyzed financial reports, identifying areas for improvement and implementing changes to increase efficiency and profitability