

Nathaniel Grandinette

Full-Stack Software Developer

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[LinkedIn](#) | [Portfolio](#) | [Github](#)

SUMMARY

Customer focused Software Developer with strong knowledge in JavaScript, HTML, CSS, and MERN stack. Focused on delivering solutions that are data driven while being an effective communicator and team member

EDUCATION

Kenzie Academy from SNHU | Hands-On, Project-Based Training

Indianapolis, IN (remote)

Full-Stack Web Development Certificate (MERN)

- An intensive, 9-month certificate program with hands-on curriculum covering all aspects of full-stack web development, including front-end and back-end development

SKILL

HTML	GIT	JavaScript	ReactJS	NodeJS
MongoDB	Express	MUI	Bootstrap	CSS
JWT	Jest			

TECHNICAL PROJECT HIGHLIGHTS

Co-Creator | ReactJs | E-Commerce Site

July 2023

- Conducted thorough testing and debugging, ensuring the reliability and stability of the application by identifying and resolving any bugs or issues in the codebase
- Implemented a scalable and efficient backend using Node.js and Express, allowing for seamless integration with the frontend
- Implemented a robust authentication system using JSON Web Tokens (JWT) for secure user authentication and authorization
- Created a responsive and mobile-friendly user interface using modern frontend libraries and frameworks like Material-UI and Bootstrap

Co-Creator | ReactJs | Productivity Site

March 2023

- Implemented a user-friendly task management system, allowing users to create, categorize, and prioritize tasks for an organized and productive workflow
- Enhanced user experience and security by integrating a Google sign-in option, enabling users to sign in with their existing Google credentials and leveraging Google's authentication protocols to strengthen website security
- Implemented user authentication and protected routes, ensuring secure access to restricted areas of the website and protecting sensitive user data from unauthorized access
- Developed the "Agenda-X Productivity" website, leveraging ReactJS as the frontend framework to create a modern and dynamic user interface

WORK EXPERIENCE

Uber

Mesa, Arizona

Food Delivery

May 2022 - Current

- Ensure timely and accurate delivery of food orders, maintaining a 95% on-time delivery rate and a 90% customer satisfaction rate
- Utilize GPS, mobile apps, and customer feedback systems to optimize performance, resulting in a 20% reduction in delivery time and a 15% increase in positive customer reviews
- Implement proactive communication protocols to provide real-time updates on delivery status, minimizing customer inquiries and complaints

Altitude Fitness Management

Remote (Temporary)

Software Developer Intern

March 2023 - May 2023

- Collaborated with team members using Git for version control, resulting in efficient code management and reduced conflicts
- Troubleshoot and resolve website issues, improving user experience and reducing complaints
- Contributed to the development of custom websites for clients, enhancing client satisfaction and decreasing project delivery time

U.S. Bank

Mesa, Arizona

Client Relationship Consultant II

October 2021 - May 2022

- Provided exceptional customer service, ensuring a high level of customer satisfaction with a rating of 95%
- Processed loan and credit card applications with accuracy and completeness, maximizing customers' approval chances
- Conducted risk assessments and implemented risk mitigation strategies to safeguard the bank's operations

WKS Krispy Kreme

Mesa, Arizona

Assistant Manager/Restaurant Manager

November 2013 - October 2021

- Drove sales growth through a wholesale contract with a major retailer, resulting in a sales increase of over 50%
- Implemented a coaching structure to boost employee satisfaction and productivity, achieving a 20% improvement in employee satisfaction and increased productivity
- Successfully managed a restaurant grand opening, exceeding sales targets by 30% in the first month and achieving 100% customer satisfaction rate