# **Nathaniel Grandinette**

Full-Stack Web Developer

Mesa, Arizona 85208 *(open to remote)* | nathaniel.grandinette@gmail.com | 480-270-0854 <u>LinkedIn</u> | <u>Portfolio</u>

Excited professional with eight years of experience in managing teams and providing amazing customer service. Excited to apply recent studies in Full-Stack Web Development to move technology into the future and enhance the company's digital footprint within a Remote Web Development role.

## **EDUCATION**

**Kenzie Academy from SNHU** | Hands-On, Project-Based Training Full-Stack Web Development Certificate (MERN)
April 2023

**Indianapolis, IN (remote)** 

• An intensive, 9-month certificate program with hands-on curriculum covering all aspects of full-stack web development, including front-end and back-end development, database design and implementation, API integration, and deployment to cloud platforms

#### **SKILLS**

HTML/CSS	Bootstrap	MongoDB
GIT	Node	Express
JavaScript	APIs	Mongoose
React	Debugging	

## TECHNICAL PROJECT HIGHLIGHTS

# Co-Creator | ReactJs | Productivity App

March 2023

- Developed a user-friendly productivity website to streamline task management and boost efficiency, allowing for easy task creation, categorization, and prioritization resulting in an organized and productive workflow
- Improved user experience and security by integrating a Google sign-in option, enabling users to sign in with their existing Google credentials, reducing the need for creating and remembering new login details, and enhancing the website's security through Google's authentication protocols
- Strengthened website security by implementing user authentication, protected routes, and JSON web tokens for authorization, allowing for secure access to restricted areas of the website, protecting sensitive user data, and reducing the risk of unauthorized access or data breaches
- Ensured cross-device accessibility and increased productivity by implementing responsive design principles in the productivity website, making it available on multiple devices including mobile, tablet, and desktop

#### Sole Developer | ReactJS | Chatbot

January 2023

- Designed and developed a chatbot using ReactJS, showcasing a proficiency in front-end and back-end web development and ReactJS concepts and best practices
- Employed the latest ReactJS features such as hooks and context API to create a dynamic and responsive user interface, showcasing a deep understanding of ReactJS concepts and development patterns
- Integrated the chatbot with an open-ai API to enable conversational interactions with users, showcasing a proficiency in API integration and networking protocols
- Developed custom components to extend the functionality and usability of the chatbot, showcasing a proficiency in software development and an ability to innovate and problem-solve

## **WORK EXPERIENCE**

Web Developer Intern

• Utilize version control tools such as Git to manage and track code changes and collaborate with team

- Participate in team meetings and provide updates on project progress and tasks
- Troubleshoot and resolve issues with existing websites, including improving user experience, and fixing
- Collaborate with designers and developers to build custom websites for various clients, including design implementation and functionality development
- Develop web applications with the React.js library to create complex user interfaces and optimize website performance
- Implement RESTful API endpoints using Node is and Express to enable seamless communication between front-end and back-end systems

Uber Mesa, Arizona Food Delivery May 2022 - Current

- Safely and efficiently delivered food orders from local restaurants to customers in a timely manner, utilizing navigation tools and following traffic laws and safety guidelines
- Maintained excellent customer service, ensuring orders were accurate and timely and resolving any issues in a professional and courteous manner
- Utilized technology tools such as GPS, mobile apps, and customer feedback systems to improve performance and enhance the customer experience
- Demonstrated outstanding problem-solving skills, handling unexpected challenges such as traffic delays, road closures, and inclement weather to ensure timely and safe deliveries

U.S. Bank Mesa, Arizona

Client Relationship Consultant II

October 2021 - May 2022

- Assisted account holders with daily transactions and deposits resulting in satisfied customers
- Implemented a customer first model with the branch manager increasing our customer satisfaction to over 90%
- Submitted and booked loan and credit card applications with account holders ensuring complete and accurate information to maximize customers chances of approval
- Conducted risk assessments and implemented risk mitigation strategies to minimize financial and reputational risks, ensuring the safety and soundness of the bank's operations

WKS Krispy Kreme Mesa, Arizona November 2013 - October 2021

Assistant Manager/Restaurant Manager

- Organized the hiring and training of additional staff to implement a wholesale contract with a major retailer, increasing sales by upwards of 50%
- Implemented a monthly one-on-one coaching structure with employees to promote a positive working environment and increase overall productivity and growth
- Strategically managed the hiring, training, and organization of a restaurant grand opening resulting in an issue free/successful opening
- Monitored and analyzed financial reports, identifying areas for improvement and implementing changes to increase efficiency and profitability