

# James Allen

(757) 646-2620 | [nathanieljamesallen2@gmail.com](mailto:nathanieljamesallen2@gmail.com) | [Website Portfolio](#)

## Projects

### Complaint Dashboard | React Web Application

- React application that displays useful metrics like complaint status and type
- Uses Javascript to displays pie charts and tables
- Grabs data from databases using APIs

### Fudr | React Web Application

- Web application that uses Yelp's API to display restaurant info (ratings, review, location)
- Searches for types of food (Mexican, Chinese) and sorts based on the cost
- Collaborated with team to build feature

## Experience

### Software Developer Intern | Azora Software | Remote | [August 2023–December 2023](#)

- Developed complaint dashboard that display metrics like complaint status and presented to city government
- Created a portal for city users to submit complaints using ReactJS
- Used scraping tools to add over 100 listings to the system
- Reviewed other developers code to ensure quality and functionality of feature

### IT Intern | Old Dominion Freight Line | Thomasville, NC | [May 2023–August 2023](#)

- Created white-glove service to optimize new hire process and implemented a comprehensive documentation system for onboarding new hires locally and remotely
- Worked under lead Engineer to troubleshoot, organize, and configure scripts for IT processes
- Managed RMA process for 100+ devices to ensure quality in device operation and organizational standards
- Base image and image new devices (laptops, thin clients, erms, mini pcs) for service centers across the USA and utilized Service NOW to troubleshoot/solve user problems

### IT Intern | Kitty Hawk Kites | Kill Devil Hills, NC | [June 2022–August 2022](#)

- Installed Toast Point-of-Sale hardware that processes/accepts food orders
- Troubleshooted laptops and credit card machines
- Installed SQL Server and initial startup software for company MacBook Pros

## Education

### BA Computer Science | Southern Virginia University | Expected Graduation Fall 2023

- Current GPA: 3.8, President's and Provost's Lists
- Relevant Coursework: Platform Dev, Software Engineering, Artificial Intelligence, Databases

## Technical Skills

- Javascript, Python, C#, C++, HTML/CSS, MongoDB, MySQL, ReactJS, Powershell, GitHub, Unity, Active Directory,

