

TESLA SERVICE CENTER

REPAIR ORDER

REPAIR ORDER #: RO-45892

SERVICE CENTER: Tesla Sunnyvale

DATE IN: August 12, 2024

DATE OUT: August 20, 2024

VEHICLE INFORMATION

Year: 2023

Make: Tesla

Model: Model 3

VIN: 5YJ3E1EA1NF123456

Mileage In: 31,200

Mileage Out: 31,200

CUSTOMER CONCERN:

Air conditioning blowing warm air only. Climate control shows cooling engaged but no cold air from vents. Issue started 3 days ago and has not improved. Customer also reports rattling noise from dashboard area when A/C is on.

WORK PERFORMED:

- Verified customer concern - A/C not cooling
- Checked refrigerant levels - found low
- Performed leak detection - found leak at condenser
- Replaced A/C condenser assembly
- Recharged A/C system with R-1234yf refrigerant
- Replaced blower motor (source of rattle)
- Verified proper operation - A/C cooling to 42°F

PARTS REPLACED:

- A/C Condenser Assembly (1507176-00-A) - \$892.00
- Blower Motor (6007352-00-A) - \$345.00
- R-1234yf Refrigerant (2 lbs) - \$180.00

DAYS OUT OF SERVICE: 8

CATEGORY: HVAC

RESOLVED: Yes

TOTAL: \$2,847.00 (Covered under warranty)