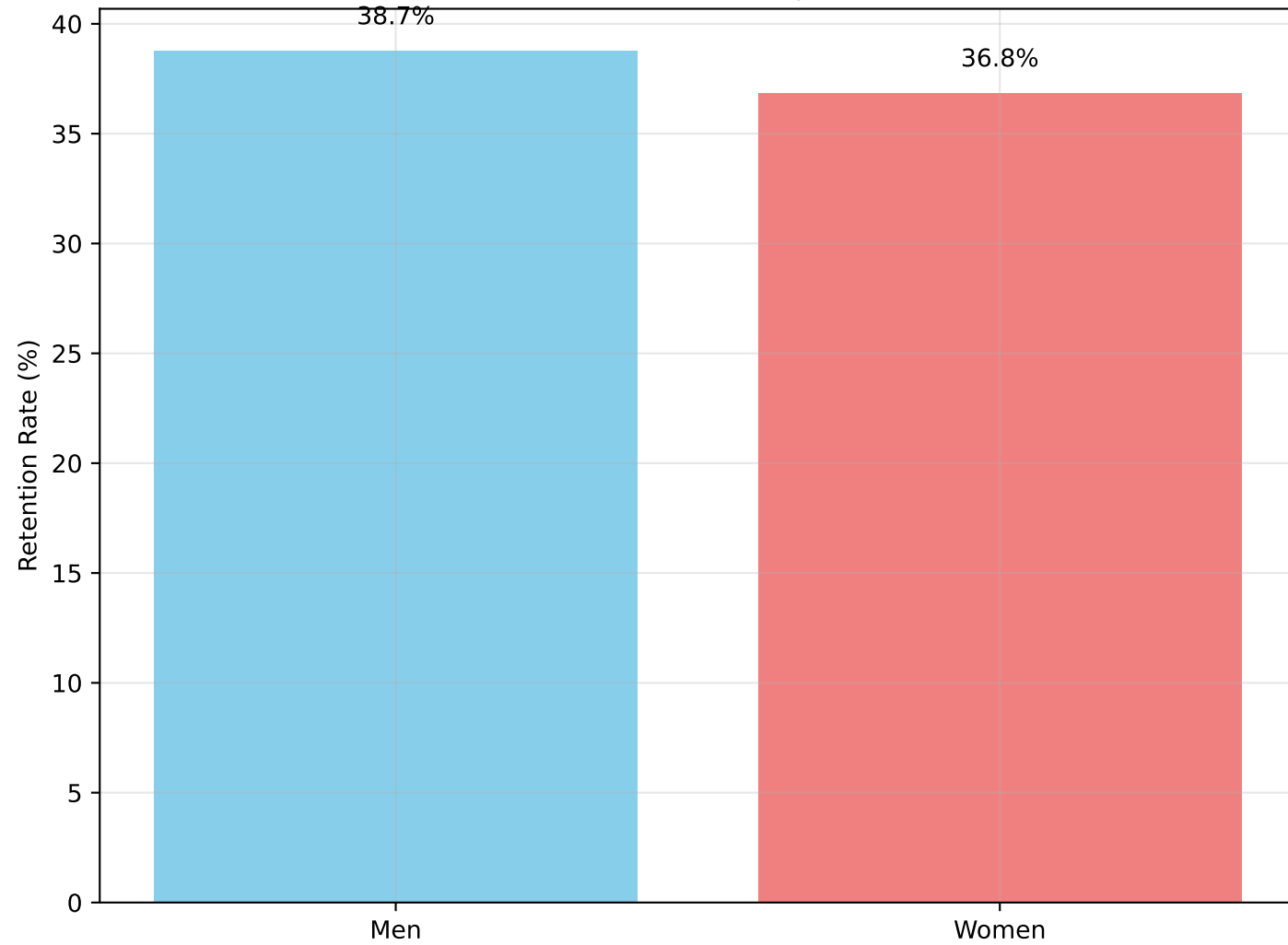


Year-over-Year Retention Rate (September & October)



Monthly Retention (October vs September)

