Natalie Moran

11 Stephen Avenue, Rainham, Essex, RM13 7NP
nataliemoran89@live.co.uk
07476706463
natmonlee.github.io/portfolio

Profile

Having been a healthcare professional for ten years, I am now looking to transition into the field of software development. I have enjoyed learning to code over the past year and a half, while also gaining valuable experiences by travelling extensively. I recently built a website that consumes an external API and displays response, then progressed to designing my own RESTful API. There are links to my personal projects on my portfolio website above. I am a passionate and enthusiastic learner, eager to build on my skills in a professional capacity.

Work History

Self-study   **June 2022 – Present**
  – Using online resources such as Codecademy Pro and freecodecamp
  – Completing code challenges on Codecademy and Codewars
  – Reading "Eloquent Javascript" by Marjin Haverbeke
  – Developing a strong understanding of JavaScript; including promises, asynchronous programming, consuming third-party APIs and working with Node.js
  – Writing semantic HTML
  – Understanding responsive web design and utilising CSS layout models
  – Gaining familiarity with VS Code and command line tools such as Git, Bash, and npm

Brockwell Park Surgery   **November 2019 – June 2022**
Care Coordinator (Feb 2021 – June 2022)
  – Internal promotion after just over a year working at the surgery
  – Ran regular searches using the clinical system and exported data to Excel
  – Utilised various software to send batch text-messages, refer patients and generate forms and correspondence
  – Ensured and tracked appropriate follow-up for patients, focusing particularly on vulnerable groups
  – Filed results and documents, adding codes to patient records as required
  – Took on additional role as COVID lead during the pandemic, handling all queries, liaising with vaccination centres and organising immunisation of housebound patients
  – Assisted in creating work instructions, procedures and training materials
  – Contributed to meetings discussing targets and strategies

Receptionist (November 2019 – February 2021)
- The only full-time reception staff member, at times managing independently during the height of the pandemic
- Managed surgery telephone, triaged patients, scheduled appointments, requested prescriptions and registered new patients
- Organised surgery email inbox and handled queries on our website
- Evaluated efficiency of new website by assessing its effect on phone and email enquiries

King's College Hospital   June 2018 – November 2019
Healthcare Assistant
- Delivered care to patients on the cardiology ward and intensive care unit
- Provided close supervision to more vulnerable patients when required
- Monitored patient health using hospital equipment and accurately recorded findings on the clinical system
- Maintained enthusiasm and composure during long shifts, challenging work and emergency situations

David Lewis Pharmacy   July 2012 - January 2018
Dispensary Assistant (April 2015 – January 2018)
- Progressed to dispensary after completing relevant qualifications
- Dispensed medication and processed prescriptions on the clinical system
- Accurately filed, counted and recorded prescriptions for monthly submission
- Managed schedule of regular deliveries to patients
- Maintained stock levels and placed monthly bulk orders based on current usage of products

Counter Assistant (July 2012 - April 2015)
- Operated the till and reconciled cash on a weekly basis
- Independently liaised with suppliers and made decisions on which stock to purchase
- Provided medical advice on topics such as healthy living, smoking cessation and sexual health

Nursing Homes UK   January - April 2012
Administrator
- Updated the company website using a content management system
- Verified and updated information in Excel spreadsheets
- Created basic advertisements for clients using text and images

Qualifications

Bath Spa University   September 2007-June 2010
Diploma in English Literature and Creative Writing

Hobbies

- Include running, scuba diving and PC and board games.