

# Natalie Moran

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[natmonlee.github.io/portfolio](https://natmonlee.github.io/portfolio)

## Profile

I am a healthcare professional of ten years who has developed a passion for programming. After a career break for travel and study, I am now seeking my first role in software development. I am self-taught and proficient in JavaScript – plain, NodeJS, ReactJS and basic TypeScript – as well as HTML and CSS including Bootstrap. My personal projects on my website, linked above, include a website that consumes an external API, documentation for my own API design and a browser-based game. I am highly adaptable, dedicated and enthusiastic and have acquired a wide variety of skills through career and travel which I believe would be an asset to any company.

## Work History

### **Self-study**

**June 2022 – Present**

- Developing a strong understanding of JavaScript; including promises, asynchronous programming, APIs and working with NodeJS and ReactJS
- Writing semantic HTML
- Understanding responsive web design and utilising CSS layout models as well as Bootstrap
- Utilising tools such as VS Code, GitHub and Git Bash terminal
- Currently studying the basics of C#
- Completing online code challenges
- Reading “Eloquent Javascript” by Marjin Haverbeke

### **Brockwell Park Surgery**

**November 2019 – June 2022**

#### ***Care Coordinator (Feb 2021 – June 2022)***

- Internal promotion after just over a year working at the surgery
- Ran regular searches using the clinical system and exported data to Excel
- Utilised various software to send batch text-messages, refer patients and generate forms and correspondence
- Ensured and tracked appropriate follow-up for patients, focusing particularly on vulnerable groups
- Filed results and documents, adding codes to patient records as required
- Took on additional role as COVID lead during the pandemic, handling all queries, liaising with vaccination centres and organising immunisation of housebound patients
- Assisted in creating work instructions, procedures and training materials
- Contributed to meetings discussing targets and strategies

### ***Receptionist (November 2019 – February 2021)***

- The only full-time reception staff member, at times managing independently during the height of the pandemic
- Managed surgery telephone, triaged patients, scheduled appointments, requested prescriptions and registered new patients
- Organised surgery email inbox and handled queries on our website
- Assessed the efficiency of the new website by evaluating its impact on phone and email enquiries.

### **King's College Hospital Healthcare Assistant**

**June 2018 – November 2019**

- Delivered care to patients on the cardiology ward and intensive care unit
- Provided close supervision to more vulnerable patients when required
- Monitored patient health using hospital equipment and accurately recorded findings on the clinical system
- Maintained enthusiasm and composure during long shifts, challenging work and emergency situations

### **David Lewis Pharmacy**

**July 2012 - January 2018**

#### ***Pharmacy Assistant (April 2015 – January 2018)***

- Progressed to dispensary after completing relevant qualifications
- Dispensed medication and processed prescriptions on the clinical system
- Accurately filed, counted and recorded prescriptions for monthly submission
- Managed schedule of regular deliveries to patients
- Maintained stock levels and placed monthly bulk orders based on current usage of products

#### ***Medicines Counter Assistant (July 2012 - April 2015)***

- Operated the till and reconciled cash on a weekly basis
- Independently liaised with suppliers and made decisions on which stock to purchase
- Provided medical advice on topics such as healthy living, smoking cessation and reproductive health

### **Qualifications**

#### **Bath Spa University**

**September 2007- June 2010**

Diploma in English Literature and Creative Writing

#### **Havering Sixth Form College**

**September 2005 – June 2007**

A Levels: English Literature and English Language Combined, Biology, Psychology

AS Level: Mathematics

### **Hobbies**

- Include running, scuba diving and PC and board games.