Natalia Viridiana García Ortega

Industrial Engineer

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PROFILE

Industrial engineer with experience in quality area, with the employment of quality management systems along with usage and development of features for local software programs. Eager to learn, proactive, and motivated

EMPLOYMENT HISTORY

Aug 2019 - Mar 2021 **COFICAB. Guanajuato, Mexico**

Quality Management System Coordinator

Creation and develop the quality dashboard and process parameters dashboard.

Coordination internal and external audits, of products and processes, and customer-specific audits.

Auditor leader, and a member of COFICAB relevant teams, such as the Training Team.

Participant a scan bar improvement in the production line, a reduction of 70% in mislabeling was achieved.

In charge of overseeing the control of documentation, standards, and CSR (customer-specific requirements).

Aug 2017 - Jun 2019 **NOVARES. Guanajuato, Mexico**

Quality Management System Engineer

Plan, implementation, and monitored the Quality and Environmental management system.

Coordination of internal, external, and customer audits and leader of the team responsible for defining and assuring measures to address identified non-conformities.

In charge of control of documents

Response to customers and internal claims through the application of problem-solving tools, such as 8D, 5 why, failure tree analysis, among others. Thus, increasing the plant's classification level from level B (80%) to level A (92%) with the automotive customer thanks to the increase in LPA (layered process audits) compliance from 40% to 85%

May 2017 - Jul 2017

Plant Manager Intern

Responsible for the implementation and monitoring of a daily plant tour, an Excel macro for plant indicators.

Implementation and manage of the software Mind Manager, which by storing all the important files and data required for audits of our quality system, reduced by 30% the time wasted in searching for documents/data during audits.

Creation a PDCA (Plan-Do-Check-Act) format for indicators in standard non-compliance.

Sep 2011 - Dec 2012 **SEDECOM - SEDESOL**

Survey Promoter

Do inventories, records, and charting indicators.

Use the Microsoft Office package.

Organization of the Survey's warehouse.

EDUCATION

Industrial Enginering

INSTITUTO POLITECNICO NACIONAL

2013 - 2017. Guanajuato, Mexico

LANGUAGES

Spanish: Native

English: Advanced

SKILLS

Soft
- Communication
- Teamwork
- Plannig
- Organized
- Creative

Hard
- Research Skills
- Team management
- HTML5
- CSS3
- Customer Service

COURSES

↗ Trainings

↗ Online courses

SOFTWARE

Minitab	MindManager	Microsoft Office	Visual Studio
HTML5	CSS3	Windows	MacOS

REFERENCES

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HOBBIES