

PROFESSIONAL SUMMARY

Highly motivated computer science student with a passion for technology and a strong desire to excel in the field. Seeking an opportunity to apply and expand my knowledge and skills as a computer expert while pursuing a degree in computer science. Committed to delivering innovative solutions, embracing challenges, and contributing to the advancement of technology-driven initiatives.

SKILLS

- Apple Certified Repair Agent
- HTML
- Data Analysis
- Operating Systems Expertise
- Network Configuration
- Hardware Diagnostics
- Analytical Thinking
- Customer Service
- Java
- CSS
- Software Installation
- Technical Troubleshooting
- Hardware Repair
- Client Relationship Management
- Problem-Solving
- C++
- JavaScript
- System Diagnostics
- Security Protocols
- Data Recovery
- Team Collaboration
- Multitasking

EXPERIENCE

July 2022 - Current
Geek Squad Consultation
Best Buy | Baton Rouge, Louisiana

- Diagnosed and resolved software, hardware, and network problems for clients.
- Performed routine maintenance on computers, servers, and other equipment to ensure optimal performance.
- Collaborated with team members to develop solutions for complex technical issues.
- Created user accounts, reset passwords, and managed access rights for company employees.
- Monitored network activity to identify potential security threats or performance issues.
- Installed and configured operating systems, applications, and peripheral devices.
- Set specifications for new systems and updates, factoring in input from management, staff and users.

September 2019 - June 2021
Electronic Associates
Walmart | Boutte, LA

- Demonstrated a deep understanding of electronics, including computers, TVs, gaming systems, and smart home technology, to effectively assist customers with their

purchasing decisions.

- Built a strong rapport with customers, leading to increased sales and customer satisfaction scores.
- Assisted in training new hires on store policies and procedures, as well as product knowledge.
- Maintained a clean and organized department, ensuring that all merchandise was properly displayed and stocked.

EDUCATION

December 2024	Bachelor of Science (B.S.) - Computer Science Louisiana State University, Baton Rouge
May 2019	High School - Computer Science L.W.Higgins , Marrero

LANGUAGE

English Fluent	Gujrati Advanced
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