

For this task, we will still use the data provided. Based on the cleansed file, can you please identify the following using the basic excel formulas (such as IF, COUNTIFS):

1. Total Tickets per Team
2. Total Tickets per Priority
3. Total Tickets per Type
4. Total Open Tickets
5. Total Resolved Tickets
6. Total Closed Tickets
7. Total Open/Answered Tickets
8. Total Tickets from "Email"
9. Total Tickets from "Web"
10. Total Tickets from "Phone"

Please create a separate worksheet called "Summary" within the same excel file to display the following output. Once done, please submit the file to me.