

Prestashop Subscription Products

PrestaShop Subscription products module allows you to create subscription-based products and set delivery cycles.

Sell subscriptions and capture secure recurring payments on a regular time interval. Offer discounts to encourage users to subscribe to your products and services.

Save your customers from going through the ordering process each time they need a same product or service.

Allow your customers to update, pause, resume, or cancel their subscription right from their accounts.

Dedicated tabs provided to view & manage all your subscriptions and keep track of your business progress.

Note: Prestashop Subscription Products is compatible with PrestaShop Version 9.x.x and multi-store feature.

Features of Prestashop Subscription Products

Products Subscription Creation

- Add subscription to a specific combination or all combinations of a product.
- Select frequency of delivery cycle in an interval of days, weeks, months, and years.
- Configure discounts for various delivery cycles.
- Apply subscription frequencies to multiple products at once.

Customer Options

- Customers can view subscription options and subscribe as per need from the product page.
- View a list of subscriptions and their status under a single tab from account.
- View entire details of a subscription from a single page.
- Allow customers to cancel their subscriptions.
- Customers can pause subscription and resume it later.
- Customers can update subscription frequency and product quantity.
- Add multiple normal products and a single subscription product in one cart.
- Subscribe to virtual and pack products.
- Allow customers to apply voucher on the shopping cart that contains subscription products.

Subscription Management

- View a list of products for which you have added subscription from the back office.

- View a list of subscribers, number of products and quantity of those products subscribed.
- Cancel, pause, or resume customer's subscription.
- Check the list of orders placed by customer for subscription products.
- Track upcoming deliveries of products under Scheduled Orders in the back office.
- View a list of customers and their subscription from the back office.
- Enable free shipping on the shopping cart that contains subscription products.

Display Options

- Show subscribe button in quick view popup.
- Display most used frequency and no subscribers yet messages on the product page.
- Allow customers to select delivery date on the product page.
- Display one time purchase button on the product page.
- Set custom text for one time purchase button.
- Select default option (One time purchase or Subscribe) to be displayed on the product page.
- Display subscription and subscription offer message on the product page and set custom text for them.

Email Notifications

- Email notification to both admin and subscribers for subscription.
- Send email notification to customers when they subscribe to a product.
- Customers will get email notification when they update, cancel, renew, pause, or resume their subscription.

Cron Management

- Automatically create order prior to delivery date via cron.
- Configure order status that will apply to the orders created via cron.

Note

1. A customer can subscribe to only one product at a time.
2. Customers can either add standard product or subscription product into the cart at a time. (With our Customer Wallet module, customers can add regular products with a single subscription product in one cart).
3. If the admin disables or deletes the subscription product, then all subscriptions will cancel automatically.
4. The subscription will automatically renew if a customer doesn't cancel it manually beforehand.

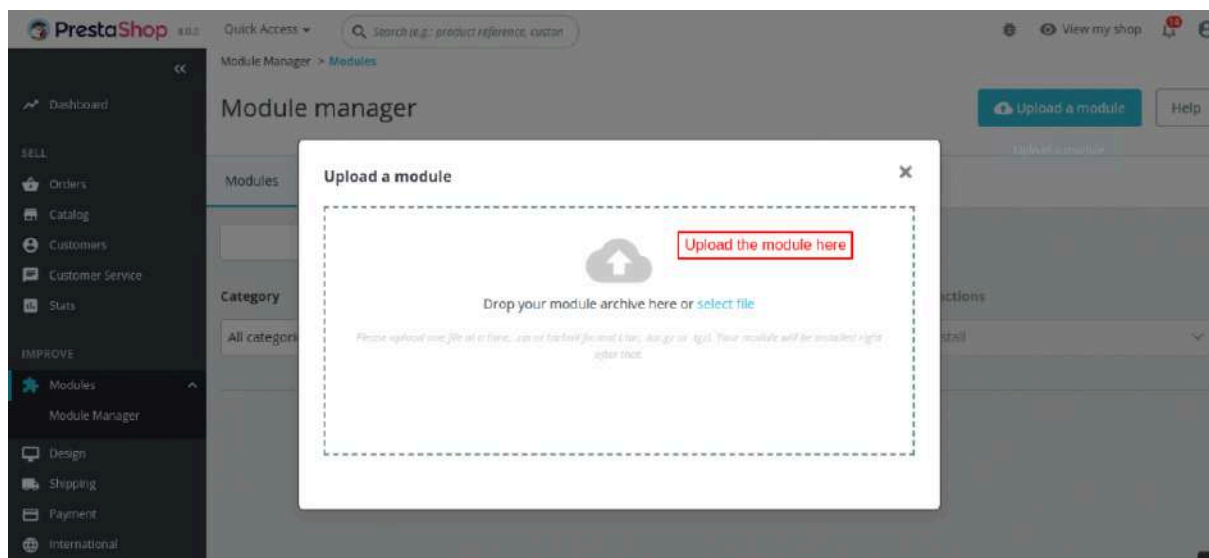
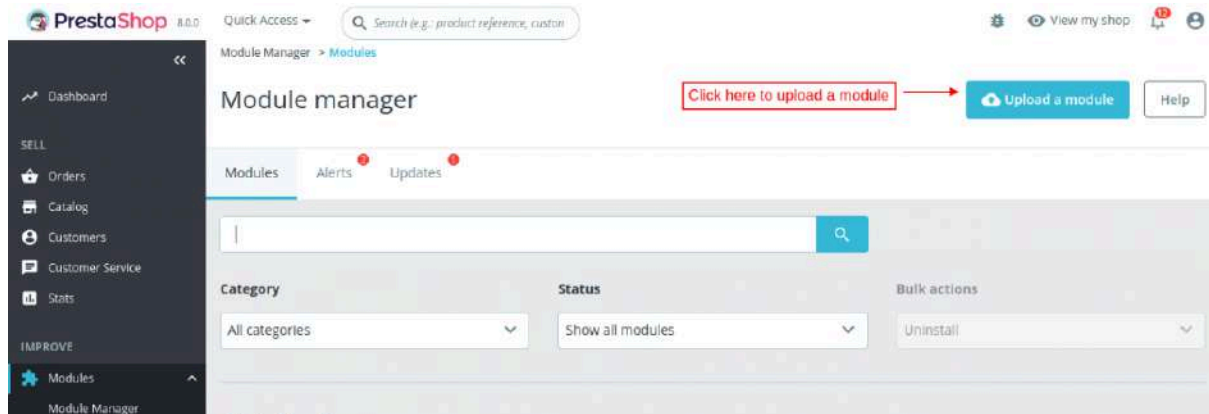
Prestashop Subscription Products module is compatible with only those payment methods which support recurring payment.

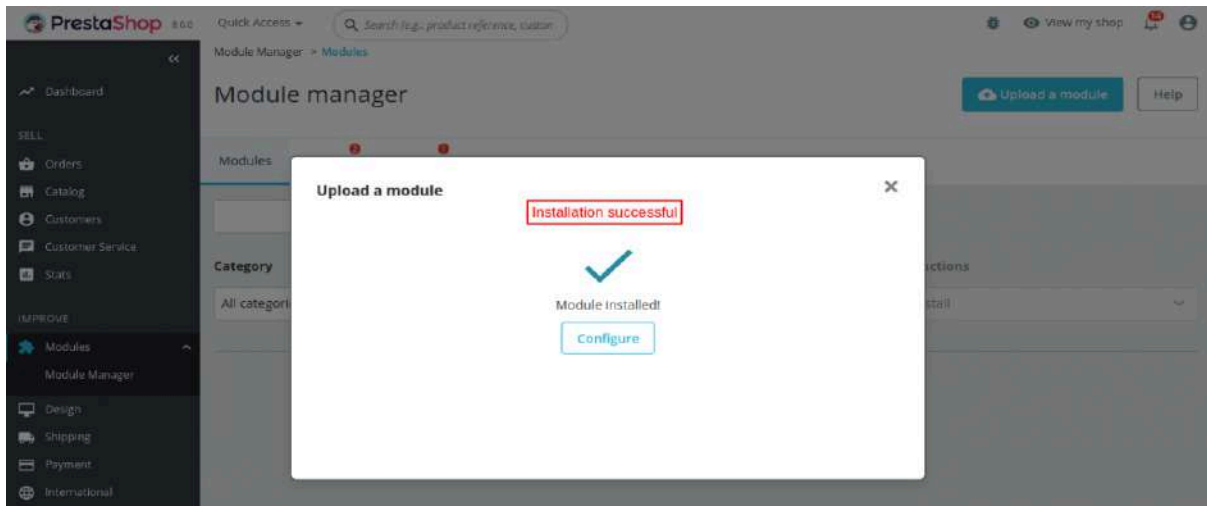
Furthermore, if you are using a third-party recurring payment method, then integration will be required. Integration would be charged additionally as per the efforts required.

PrestaShop Subscription Products module is not compatible with official PayPal and Stripe modules.

How to Install PrestaShop Subscription Products

- Firstly, go to the module manager in the back office and click on 'upload a module'.
- After that, drag and drop the module file or select the file from the system.
- In this way, the module installation will be successful.





Prestashop Subscription Products Configuration

General Settings

Modules / wikiproductsubscription / Configure

Configure Subscription products

[Back](#) [Translate](#) [Manage hooks](#)

General

Display

Payment

Email

CRON

Module V 5.4.0

Documentation

More Addons

General

Cancel subscription

Yes

Enable to allow subscribers to cancel their subscription

Update subscription quantity

No

Enable to allow subscribers to update their subscription product quantity

Enable this setting if your payment gateway support update feature.

Pause subscription

No

Enable this setting if your payment gateway support pause feature.

Resume subscription

No

Enable this setting if your payment gateway support resume feature.

Frequency update subscription

No

Enable to allow subscribers to update the frequency of their subscription

Enable this setting if your payment gateway support frequency update feature.

Apply virtual/pack product for subscription

Yes

Enable to allow customers to subscribe virtual/pack product for subscription

Allow multiple normal product with single subscription product in a single cart

No

Enable to allow customers to add multiple normal products with single subscription product in a single cart

If yes, we will use PrestaShop order split feature and your payment gateway should support this feature.

Apply voucher on subscription cart

Yes

Enable the application of voucher to subscription product cart

Allow free shipping for subscription product

No

Enable free shipping for subscription product

Save

Under General Settings, the you can allow subscribers to:

- Cancel their subscription.
- Update their subscription quantity.
- Pause their subscription for specific number of days.
- Resume their subscription.
- Update the frequency of their subscription cycle.
- Subscribe virtual as well as pack product.
- to add multiple normal products with a single subscription product in a single cart.

Apply voucher on subscription cart

If enabled, then voucher can be applied to the shopping cart containing subscription products.

Allow free shipping for subscription product

If enabled, then shipping will be free on the shopping cart containing subscription products.

Please note that for update, pause, resume, and frequency update subscription you need a payment gateway that support these features.

Also, for adding multiple normal products with single subscription product in one cart, the module uses PrestaShop order split feature and the payment gateway should support that too.

Display Setting

Display Most Used Frequency Message

If this field is enabled, then the message showing the frequency for which most customers have subscribed will display on the product page.

For example, you have set daily, weekly, and monthly subscription frequencies on a product.

Suppose, 8 out of 10 customers have subscribed to the daily frequency, then daily will display as the most used frequency in a message on the product page.

Display no subscribers yet message

If no customer has subscribed to the product, then a message “No subscribers yet for this product” will display on the product page.

Payment Methods

Under the Payment tab, you can view a list of all the store payment methods. You can enable the payment methods for the subscription products.

Modules / wipproductssubscription / Configure

Configure Subscription products Back Translate Manage hooks

General

Display

Payment

Email

CRON






Module V 5.3.0

Documentation

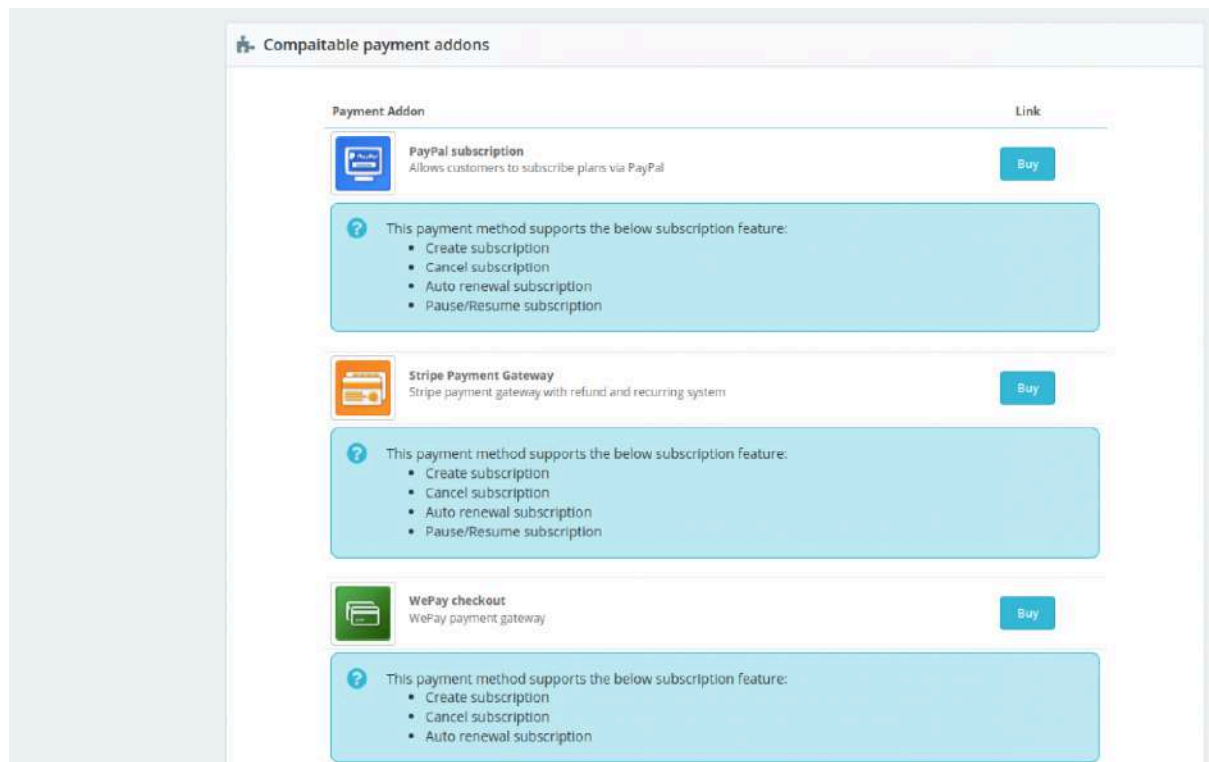
More Addons

Payment Select payment methods for subscription products

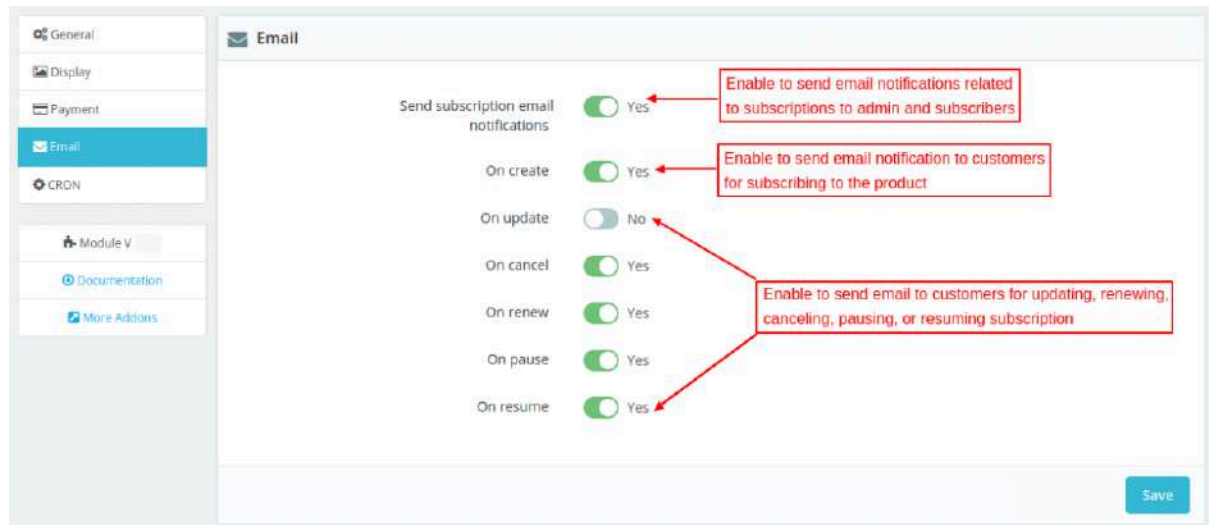
Please enable only those payment methods which support recurring payment.

Payment method	Status
 Bank transfer v2.1.3 - by PrestaShop Accept wire payments by displaying your account details during the checkout.	<input checked="" type="checkbox"/> Yes
 Cash on delivery (COD) v2.0.1 - by PrestaShop Accept cash payments on delivery to make it easy for customers to purchase on your store.	<input type="checkbox"/> No
 Payments by check v2.0.5 - by PrestaShop This module allows you to accept payments by check.	<input checked="" type="checkbox"/> Yes
 Adyen Payment Gateway v6.0.1 - by Webkul Now use Adyen as your payment method.	<input type="checkbox"/> No
 Customer Wallet v1.1.1 - by Webkul Allow customer(s) to add money in wallet and pay with wallet also.	<input type="checkbox"/> No

Save



Email Settings



Email settings enables you to configure the actions for which email notifications will be sent to the customers. Send email to customers for subscribing to the products.

Also, you can send email notifications when customers update, cancel, renew, pause, or resume the subscription.

Cron Settings

CRON

First of all, make sure the curl library is installed on your server to execute your cron tasks.
For creating and scheduling automatic subscription orders, please insert the following line in your cron tasks manager for everyday in night (recommended time 23:55):

`55 23 * * * curl ht`

* Create automatic order prior to delivery date

Days: 3

Enter the number of days to create automatic order prior to delivery date. You cannot edit this field if any subscription is active.

* Token

wke

After updating cron token, you have to update cron link in cron task manager.

Cron order status: Payment accepted

Save

In this section, the admin can set the number of days prior to the delivery date to create the order automatically through cron.

Subscriptions which have been paused by the customers will also resume automatically via cron.

NOTE: If your store is multishop, then you have to configure the cron link for each shop separately.

Create Subscription Product

Subscription / Products

Products

Click here to add a subscription product

Add new Help

Products: 0

ID	Image	Name	Attribute	Subscriptions	Daily cycles	Weekly cycles	Monthly cycles	Yearly cycles	Status
<p>No records found</p>									

Click on the "Add new" button to add a subscription product.

Subscription product

[Back to list](#)[Help](#)

Subscription product

*Search product

humml

- Hummingbird - Vector graphics
- Hummingbird cushion
- Hummingbird notebook
- Hummingbird printed sweater
- Hummingbird printed t-shirt

Cancel

Save & stay Save

Search product for which you want to add subscription

The admin can search for a product on which he would like to offer subscription.

Subscription product

*Search product

Hummingbird printed t-shirt

Search for an existing product by typing minimum 3 letters.

*Select combination

☐ All combination

☐ L-Black

☐ L-White

☐ M-Black

☐ M-White

☐ S-Black

☐ S-White

Apply subscription on all or specific product combinations

Enable daily frequency ☒ Yes

Allow subscribers to have a daily subscription to this product.

*Select daily cycle

Select cycle	Discount
<input checked="" type="checkbox"/> Everyday	20 %
<input type="checkbox"/> Every 2 day	0 %
<input type="checkbox"/> Every 3 day	0 %
<input type="checkbox"/> Every 4 day	0 %
<input type="checkbox"/> Every 5 day	0 %
<input type="checkbox"/> Every 6 day	0 %

Enable weekly frequency ☒ Yes

Allow subscribers to have a weekly subscription to this product.

*Select weekly cycle

Select cycle	Discount
<input checked="" type="checkbox"/> Every week	15 %
<input checked="" type="checkbox"/> Every 2 week	10 %
<input type="checkbox"/> Every 3 week	0 %
<input type="checkbox"/> Every 4 week	0 %

Select frequency of subscription and frequency wise discount

Enable monthly frequency ☒ Yes
Allow subscribers to have a monthly subscription to this product.

***Select monthly cycle**

Select cycle	Discount
<input checked="" type="checkbox"/> Every month	10 %
<input checked="" type="checkbox"/> Every 2 month	5 %
<input type="checkbox"/> Every 3 month	0 %
<input type="checkbox"/> Every 4 month	0 %
<input type="checkbox"/> Every 5 month	0 %
<input type="checkbox"/> Every 6 month	0 %

Enable yearly frequency ☒ Yes
Allow subscribers to have a yearly subscription to this product.

***Select yearly cycle**

Select cycle	Discount
<input checked="" type="checkbox"/> Every year	5 %
<input type="checkbox"/> Every 2 year	0 %

Status ☒ Enabled

Cancel Save & stay Save

Select the frequency of the delivery of the product which you want to offer your customers. Also, you can configure frequency-wise discounts.

Let's say you want your customers to choose only monthly and weekly delivery of the product. Then, in such a case, you need to enable monthly and weekly cycles only.

Also, select what frequency you want your customers to choose for delivery. Say, you want your customer to choose every 4 weeks, every month, and every two months.

Then, you only need to tick the boxes representing these cycles.

NOTE: A new order is created for every subscription cycle (like weekly, monthly, etc).

Once added, you can view it under the Products tab.

Subscription / Products


Products

Click here to view subscription product on front end

Click here to view subscription cycles applied to product combinations

Add new Help

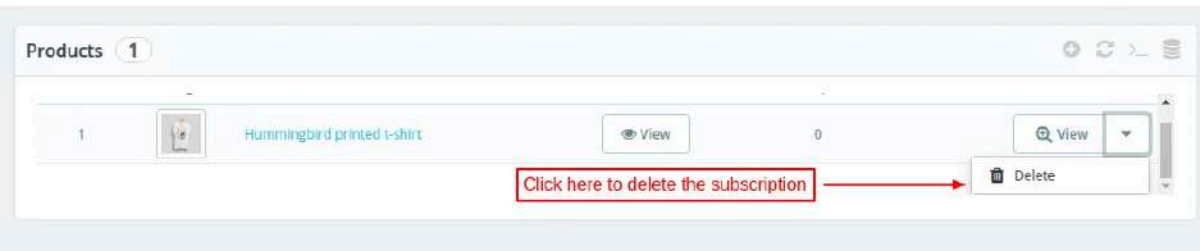
Products 1

Product ID	Image	Name	Preview	Subscriptions
1		Hummingbird printed t-shirt	View	0 View

Products

Add new

Help



On clicking the 'View' button mentioned after product name, the admin gets redirected to the subscription product page on front end.

View subscription details

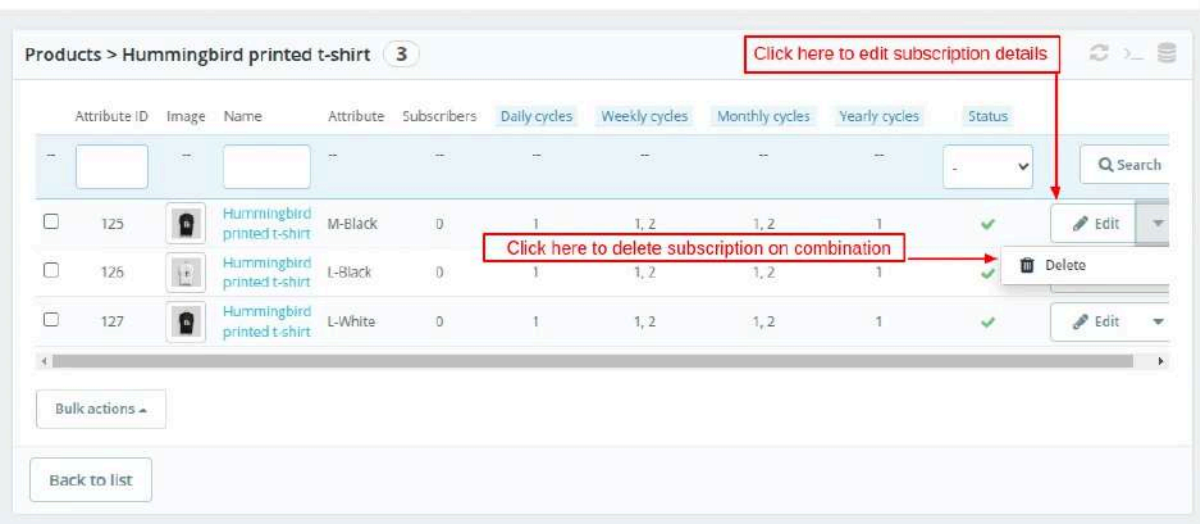
On clicking the 'view' button, the admin can see the subscription cycles added for product combinations.

Also, the admin can edit the subscription details or choose to delete subscription on combination.

Products > Hummingbird printed t-shirt

Back to list

Help



Assign Subscription Frequencies to Products in Bulk

The extension allows you to apply subscription frequencies to multiple products at once.

On the product listing page, select the products for which you want to assign subscription frequencies, and then select the Assign subscription frequencies option under Bulk Actions.

Products

New product

Help

Filter by categories Bulk actions

☐ Min
☐ Max

☐ Activate selection
☐ Deactivate selection
☐ Duplicate selection
☐ Delete selection
☐ Assign subscription frequencies

Search category
 Min Max
 Min Max

Home €49.99 €49.99 200
 Black Round Neck Tshirt Home €25.00 €25.00 100
 Customizable mug demo_14 Home Accessories €12.00 €12.00 0
 Hummingbird notebook demo_10 Stationery €12.90 €12.90 1200
 Brown bear notebook demo_9 Stationery €12.90 €12.90 1199
 Mountain fox notebook demo_8 Stationery €15.00 €15.00 1200

After selecting the products, click here

On clicking the Assign subscription frequencies option, a popup appears on the page where you need to select the subscription frequencies and frequency-wise discounts.

After selecting the frequencies, click on the assign button.

Select subscription frequencies

Select the delivery cycles and subscription frequencies for the selected products

If selected product(s) or combination(s) has already subscription frequencies then it will be overridden with new selected frequencies.

Subscription frequency

Daily ☒ Yes

Weekly ☒ Yes

Monthly ☒ Yes

Yearly ☒ Yes

Select cycle Discount

☐ Everyday 0 %
☐ Every 2 day 0 %
☐ Every 3 day 0 %
☐ Every 4 day 0 %
☐ Every 5 day 0 %
☐ Every 6 day 0 %

☐ Every week 0 %
☐ Every 2 week 0 %
☐ Every 3 week 0 %
☐ Every 4 week 0 %

☐ Every month 0 %
☐ Every 2 month 0 %
☐ Every 3 month 0 %
☐ Every 4 month 0 %
☐ Every 5 month 0 %
☐ Every 6 month 0 %

☐ Every year 0 %
☐ Every 2 year 0 %

If the subscription frequencies have already been applied to the selected products, then they will be overridden with the newly selected frequencies.

Products

Add new

Help

Products 4

Enable or disable the subscription

Click here to edit or delete subscription product

ID	Image	Name	Attribute	Subscriptions	Daily cycles	Weekly cycles	Monthly cycles	Yearly cycles	Status	
18		Hummingbird notebook	Ruled	0	1	1, 2	1, 2	1	✓	View
18		Hummingbird notebook	Plain	0	1	1, 2	1, 2	1	✓	Edit Delete View
18		Hummingbird notebook	Squared	0	1	1, 2	1, 2	1	✓	View
18		Hummingbird notebook	Dotted	0	1	1, 2	1, 2	1	✓	View

Bulk actions

Front End Workflow

On the product page, the customers can view two new options. The first option is to facilitate the subscription process and the second option is for ordering the product normally.

Contact us

Currency: EUR €

Sign out John Doe

Cart (0)

my store

CLOTHES ACCESSORIES ART

Search our catalog

Home / Accessories / Stationery / Hummingbird notebook



HUMMINGBIRD NOTEBOOK

€12.90

Subscription message

This product is available for subscription. To subscribe this product, please select the subscribe button and select subscription options.

You will save maximum €2.58 amount on this product if you subscribe to this.

Subscription offer message

Click here to subscribe to the product

Subscribe

Select frequency

Everyday (20% off)

First delivery date

2023-10-28

One-time purchase

Select this option to proceed to buy this product normally

120 sheets notebook with hard cover made of recycled cardboard. 16x22cm

Paper Type: Ruled

Ruled

Quantity

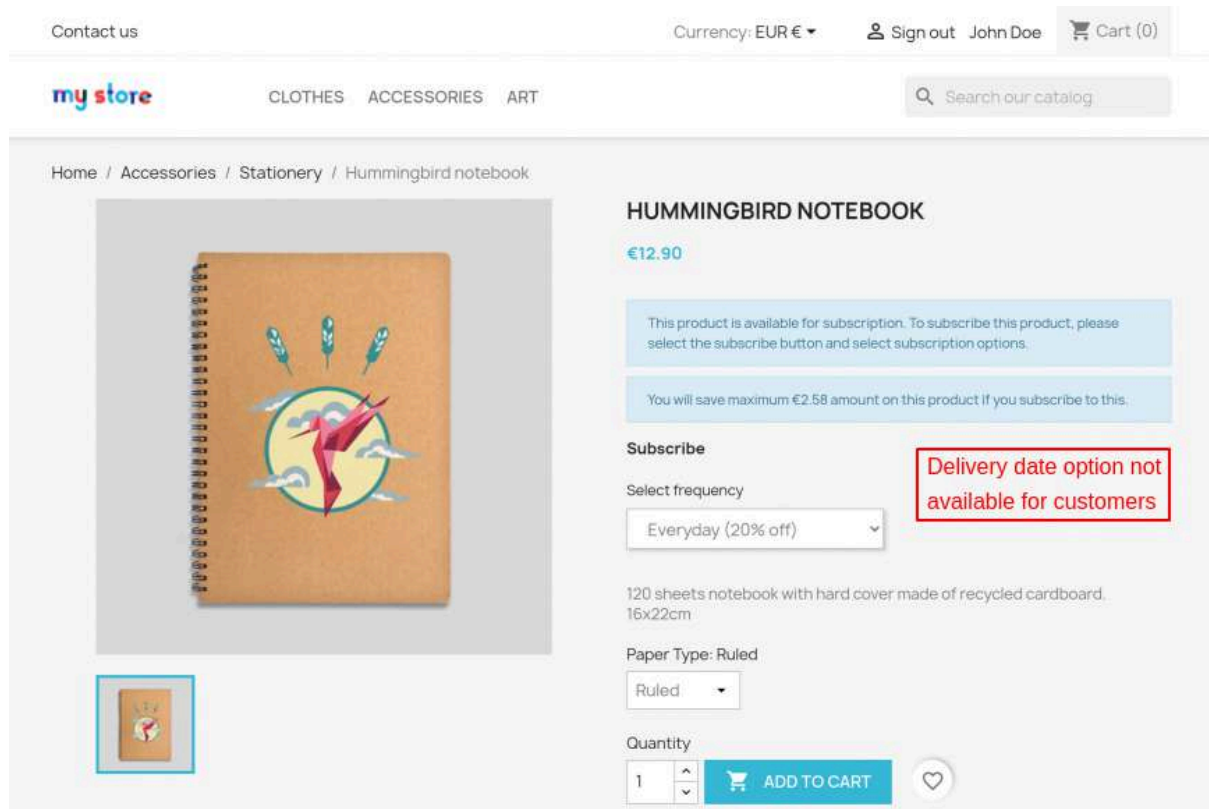
1

ADD TO CART

As configured from the back office, the subscription and subscription offer messages are displayed on the product page.

The customers won't be able to select the delivery date if disabled by the admin.

If the admin disables one time purchase option, then it will not display on the product page and customers have to subscribe to the product.

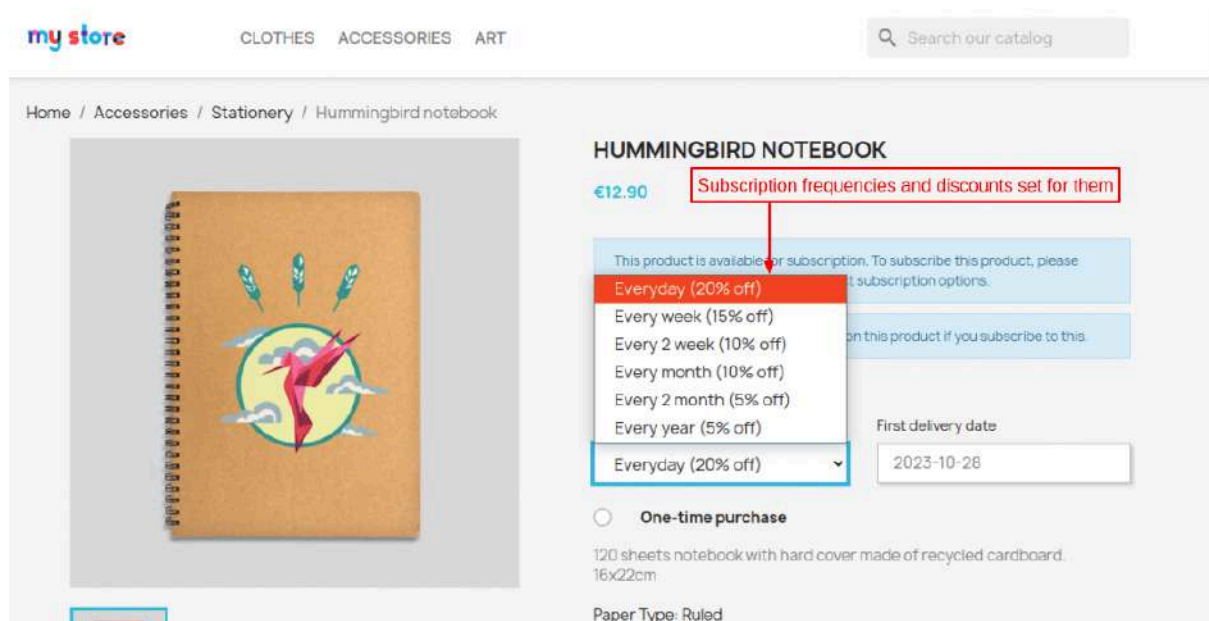


In order to subscribe to the product, a customer must select the option of “**Subscribe**” using radio buttons.

After selecting the option, two new options to choose delivery frequency & the first delivery date will appear.

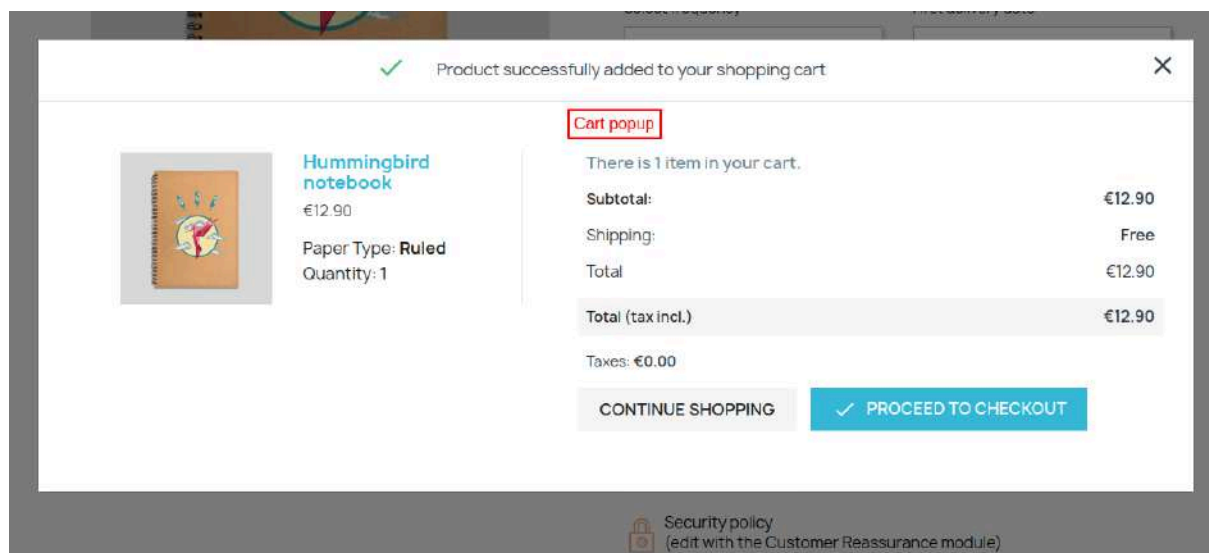
On clicking the dropdown, the customers can view the delivery frequencies and discounts available for them.

Now, a customer will need to select the delivery frequency out of available options & the first delivery date to proceed further.



Please note that a customer can select any date from the next 7 days as first delivery date.

After selecting the subscription frequency and first delivery date, a customer can click on the “Add to cart” button.

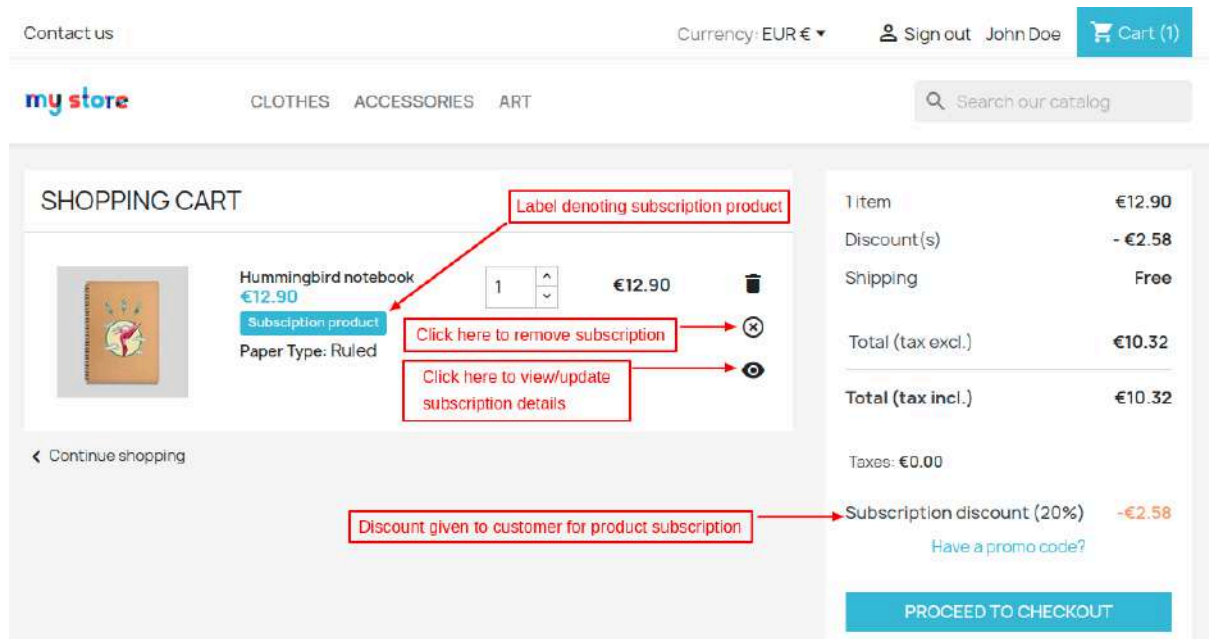


Checkout process of subscription product

On the shopping cart page, two new buttons also become available. Let's understand the working of each button one by one.

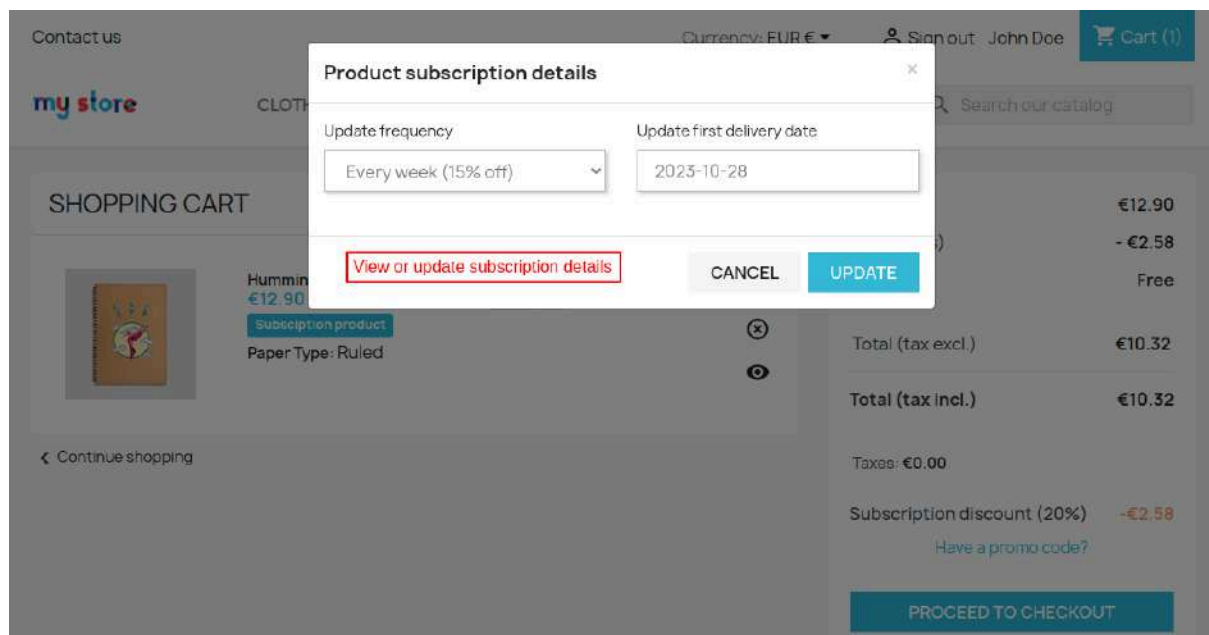
- Cross Button:** The customer can remove the subscription of a product by clicking on this button and later choose to order it as a normal product.

- **View Button:** Customers can view or update the subscription details by clicking on this button.




In the above screenshot, it can be seen that a customer receives a 5% discount for subscribing the product. Kindly note the discount will apply on discounted price.

On clicking the view button, a popup appears on the page. Here, a customer can view or update the subscription details.



Allow free shipping for subscription product

 General

Cancel subscription

☒ Yes

Update subscription quantity

☐ No

Enable this setting if your payment gateway support update feature.

Pause subscription

☐ No

Enable this setting if your payment gateway support pause feature.

Resume subscription

☐ No

Enable this setting if your payment gateway support resume feature.

Frequency update subscription

☐ No

Enable this setting if your payment gateway support frequency update feature.

Apply virtual/pack product for subscription

☒ Yes

Allow multiple normal product with single subscription product in a single cart

☐ No

If yes, we will use PrestaShop order split feature and your payment gateway should support this feature.

Apply voucher on subscription cart


☒ Yes


Allow free shipping for subscription product


☒ Yes

Save

If enabled, then shipping charges will not be applicable on the shopping cart that contains subscription products.

✓ PERSONAL INFORMATION 

✓ ADDRESSES 

✓ SHIPPING METHOD 

4 PAYMENT

☐ Pay by bank wire

☐ Pay by Check


☒ Pay with wallet

Your current balance is €1,000.00

☒ I agree to the [terms of service](#) and will adhere to them unconditionally.

PLACE ORDER

1 item

[show details](#) 

Subtotal €12.90

Discount(s) - €1.94

Shipping Free


Total (tax excl.) €10.96

Total (tax incl.) €10.96

Taxes: €0.00

Subscription discount (15%) - €1.94

[Have a promo code?](#)

 Security policy
(edit with the Customer Reassurance module)


A customer can view the subscription details like delivery frequency and start date on the order confirmation page.

Apart from this, a customer can also choose to view subscription information in detail by clicking on the **“View Details”** button.

Home / Order confirmation

✓ YOUR ORDER IS CONFIRMED

An email has been sent to the john@demo.com address. You can also [download your invoice](#)

ORDER ITEMS	UNIT PRICE	QUANTITY	TOTAL PRODUCTS
 Hummingbird notebook (Paper Type: Ruled)	€12.90	1	€12.90
Subtotal			€12.90
Discount			- €1.94
Shipping and handling			Free
TOTAL (TAX EXCL.)			€10.96
TOTAL (TAX INCL.)			€10.96
Tax: €0.00			

ORDER DETAILS:

Order reference: XHTIORTWX
Payment method: Customer Wallet
Shipping method: Click and collect
Pick up in-store

You have successfully subscribed product with below details.

Product	Hummingbird notebook
Quantity	1
Frequency	Every week
Start date	10/31/2023
Total amount (tax incl.)	€10.96

Click here to go to subscription details page of the product

[VIEW DETAILS](#)

Subscription details page

On clicking “**View Details**” button, the following page will open. Here, the customer can see details like delivery frequency, address, shipping method, and payment method.

[Contact us](#)

€1,000.00 Currency: EUR € [Sign out](#) John Doe [Cart \(0\)](#)

my store

CLOTHES ACCESSORIES ART BUNDLE PRODUCTS

Home / Your account / My subscriptions / Subscription details

Subscription details



Hummingbird notebook

€12.90

Paper Type: Ruled

Quantity:

1

UPDATE FREQUENCY

Every week

Frequency

11/10/2023

Next delivery date

€10.96

Total amount (tax inc.)

Shipping cost: €0.00

Discount: -€1.94

CANCEL SUBSCRIPTION

PAUSE SUBSCRIPTION

Click here to update subscription frequency

Click here to cancel subscription

Click here to pause subscription

Delivery address

My Address
John Doe
A-1
New York
10001
New York
United States

Shipping method

Click and collect
Pick up in-store

Payment method

Customer Wallet

Delivery history

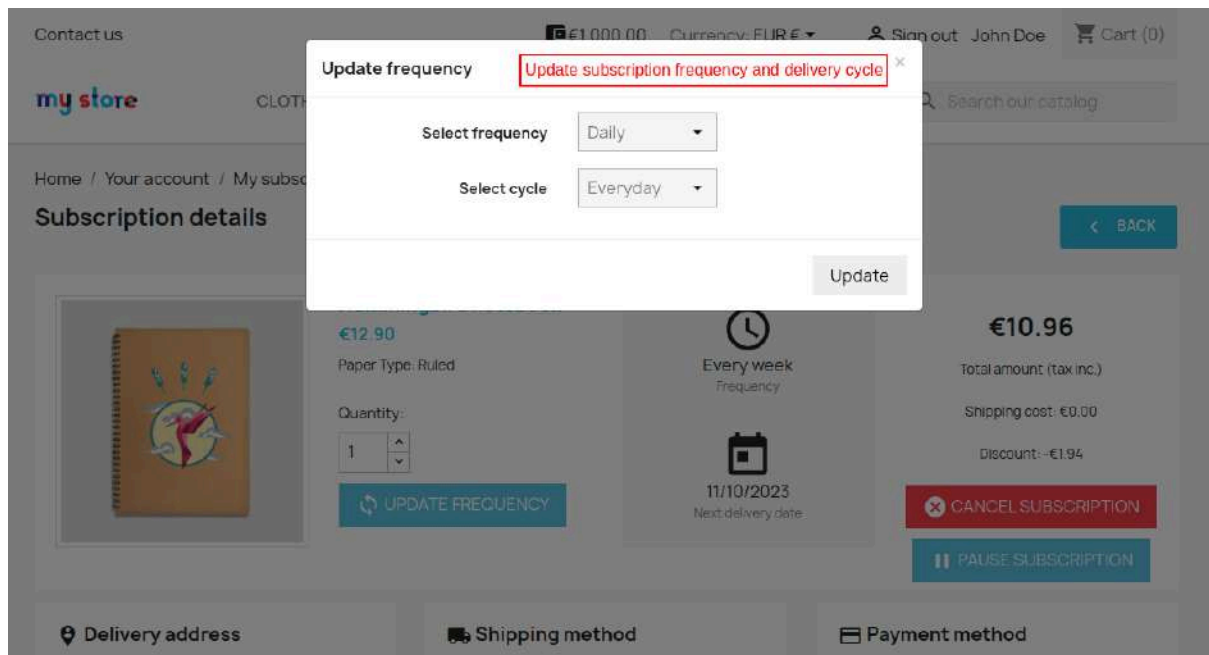
No delivery found.

In the above screenshot, it can be seen that the customer can update subscription frequency, change, cancel, and pause subscription.

These options are available to customer as he has selected wallet payment method that supports all these features.

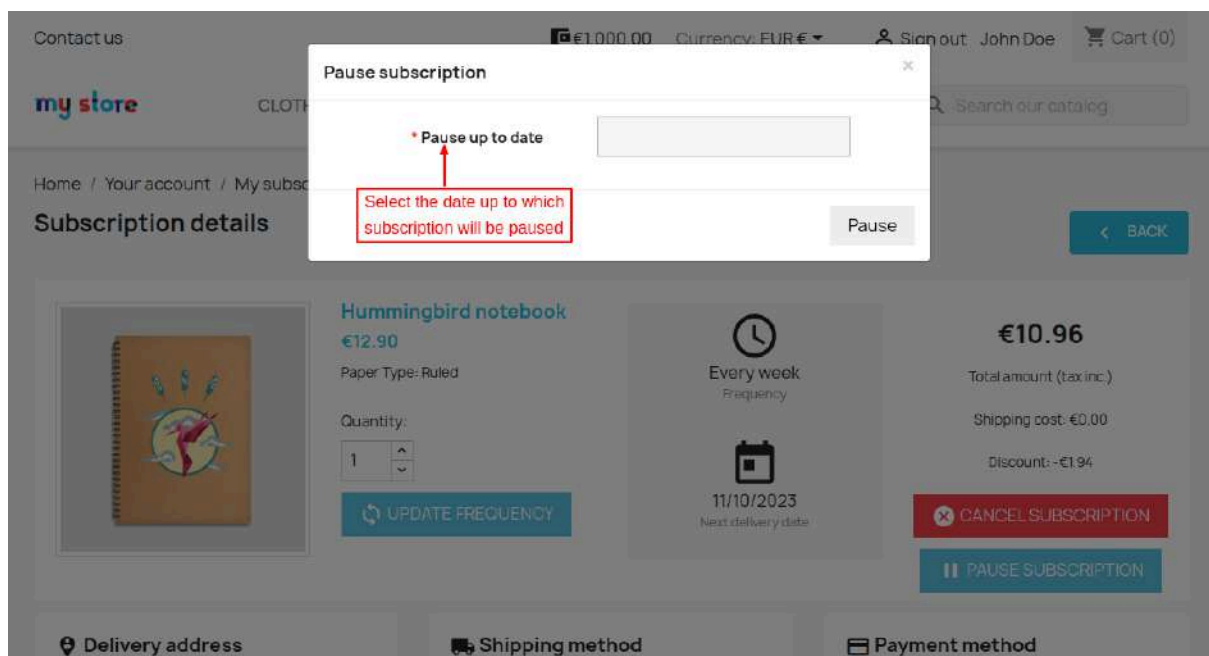
Update Frequency

On clicking the 'update frequency' button, a popup appears on the page where a customer can update the subscription frequency and delivery cycle.



Pause Subscription

On clicking the 'pause subscription' button, a pop-up appears on the page where the customer needs to select date up to which he wants to pause the subscription.



Once the customer has paused the subscription, he can resume it whenever he wants.

[Contact us](#)

€1,000.00

Currency: EUR € ▾

[Sign out](#) John Doe

Cart (0)

my store


CLOTHES ACCESSORIES ART

Search our catalog

Home / Your account / My subscriptions / Subscription details

Subscription details

[← BACK](#)



Hummingbird notebook

€12.90

Paper Type: Ruled

Quantity: 1

Everyday
Frequency

11/03/2023
Auto resume subscription

€10.96

Total amount (tax inc)

Shipping cost: €0.00

Discount: -€1.94

|| Subscription paused ||

[▶ Resume subscription](#)

Click here to resume subscription

Delivery address

Shipping method

Payment method

Customer can view a list of all the products he has subscribed under 'My Subscriptions'.

[Contact us](#)

€1,000.00

Currency: EUR € ▾

[Sign out](#) John Doe

Cart (0)

my store

CLOTHES ACCESSORIES ART BUNDLE PRODUCTS

Search our catalog

Home / Your account

Your account

INFORMATION

ADDRESSES

ORDER HISTORY AND DETAILS

CREDIT SLIPS

VOUCHERS

MY WISHLISTS

GDPR - PERSONAL DATA

MY ALERTS

MY SUBSCRIPTIONS

MY WALLET

Click here to view subscriptions

[Sign out](#)

[Contact us](#)

€1,000.00

Currency: EUR €

[Sign out](#)
[John Doe](#)

Cart (0)

my store

CLOTHES ACCESSORIES ART

[Home](#) / [Your account](#) / [My subscriptions](#)

My subscriptions

Click here to go to subscription details page

ID	Product	Total amount (tax inc.)	Frequency	Next order date	Next delivery date	Status	Action
1	Hummingbird notebook Paper Type: Ruled	€10.96	Every week	11/07/2023	11/10/2023	Active	

Add normal products with a subscription product

For adding multiple normal products with a subscription product in a single cart, you need a payment gateway that supports PrestaShop order split feature.

my store

Contact us

✓ PERSONAL INFORMATION

edit

✓ ADDRESSES

edit

✓ SHIPPING METHOD

edit

4 PAYMENT

☒ Pay with wallet

Your current balance is €500.00

☒ I agree to the [terms of service](#) and will adhere to them unconditionally.

PLACE ORDER

Single subscription product added with multiple normal products in a cart

3 items

show details

[Hummingbird notebook](#)
 x1
 Subscription product
 Paper Type: Ruled

€12.90

[Hummingbird printed sweater](#)
 x1
 Size: S
 Color: White

€35.90

[The best is yet to come Framed poster](#)
 x1
 Dimension: 40x60cm

€29.00

Subtotal

€77.80

Discount(s)

- €1.29

Shipping

Free

Total (tax excl.)

€76.51

Total (tax incl.)

€76.51

Taxes: €0.00

Subscription discount (10%)

-€1.29

[Have a promo code?](#)

In the above screenshot, it can be seen that customer has selected wallet payment option that supports PrestaShop order split feature.

Email Templates

In this section, we will see the templates of the mails that module sends to customer on various instances.

When a customer subscribes a product successfully



Hi John DOE,

You have successfully subscribed a product on **Demo Shop!**



Subscription details

Subscription ID: 5

Subscription Status: Active

Billing Cycle: Every 1 day

Start Date: 01/18/2023

Next Order Date: 01/19/2023

Payment Method: Payments by check

Shipping Method: My carrier

Reference	Product	Unit price	Quantity	Total price
demo_1	Hummingbird printed t-shirt Size: S, Color: White	\$20.27	1	\$20.27
Products			\$20.27	
Discounts			\$0.00	
Shipping			\$7.42	
Tax			\$1.15	
Total paid			\$27.69	

Delivery address

John DOE
16, Main street
Miami, Florida 33133
United States
Phone: 0102030405

You can review subscription details by clicking [My Subscriptions](#) section of your customer account.

After a customer updates the product subscription details successfully



Hi John DOE,

You have successfully updated your product subscription on **Demo Shop!**

Subscription details

Subscription ID: 5

Subscription Status: Active

Billing Cycle: Every 1 day

Start Date: 01/18/2023

Next Order Date: 01/19/2023

Payment Method: Payments by check

Shipping Method: My carrier

Reference	Product	Unit price	Quantity	Total price
demo_1	Hummingbird printed t-shirt Size: S, Color: White	\$20.27	1	\$20.27
Products			\$20.27	
Discounts			\$0.00	
Shipping			\$7.42	
Tax			\$1.15	
Total paid			\$27.69	

Delivery address

John DOE
16, Main street
Miami, Florida 33133
United States
Phone: 0102030405

You can review subscription details by clicking [My Subscriptions](#) section of your customer account.

When a customer cancels his/her existing subscription of a product



Hi John DOE,

You have successfully cancelled product subscription on **Demo Shop!**



Subscription details

Subscription ID: 5
Subscription Status: Cancelled
Billing Cycle: Every 1 day
Start Date: 01/18/2023
Next Order Date: 01/19/2023
Payment Method: Payments by check
Shipping Method: My carrier

Reference	Product	Unit price	Quantity	Total price
demo_1	Hummingbird printed t-shirt Size: S, Color: White	\$20.27	1	\$20.27
Products			\$20.27	
Discounts			\$0.00	
Shipping			\$7.42	
Tax			\$1.15	
Total paid			\$27.69	

Delivery address

John DOE
16, Main street
Miami, Florida 33133
United States
Phone: 0102030405

You can review subscription details by clicking [My Subscriptions](#) section of your customer account.

Admin End Workflow

From the back office, the admin can view:

- List of subscribers
- Subscriber orders
- Scheduled orders
- Customers and their subscription details

Subscribers

Under this tab, you can view a list of customers who have subscribed to the products. View the number of products and total quantity of these products subscribed by

Subscription / Subscribers

Subscribers

Help

Subscribers

<

On clicking the 'view' button, you can view products subscribed by a customer. View subscription details including frequency, first & next delivery date.

Also, you can cancel or pause customer's subscription.

Subscribers

[Back to list](#)[Help](#)
 Next delivery date
12/03/2023

 Subscription total
€11.61

 Products
1

 Delivery
0

Subscriber details

Name
Peter DoeEmail
peterdoe@prestashop.comRegistration date
03/27/2023[View full details](#)

Subscription details

Subscription ID: #3

[Subscription details](#)

Hummingbird notebook

€12.90

Paper Type: Ruled

Quantity: 1

Frequency: Every month

Delivery address:
A-1, Paris, 75000, FranceInvoice address:
A-1, Paris, 75000, France

Shipping method: My carrier

Payment method: Customer Wallet

Subscription start date: 10/31/2023

First delivery date: 11/03/2023

Next delivery date: 12/03/2023

Next order date: 11/30/2023

€11.61

Total amount (tax inc.)

Shipping Cost: €0.00

Subscription active

Cancel subscription

Pause subscription

Subscriber orders

This tab contains the list of all the orders of subscription products. Please note that it does not contain the list of the order of normal products.

However, you can also go to the order details page of any specific order by clicking on the view button.

Subscriber orders

[Help](#)

Subscriber orders

List of orders placed by customers for subscription products

Order ID ▼ ▲		Subscription ID ▼ ▲		Reference ▼ ▲		Subscriber ▼ ▲		Email ▼ ▲		Total ▼ ▲		Payment ▼ ▲		Status ▼ ▲		Date ▼ ▲	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	10	2	REKNBLREQ	P. Doe	test@webkul.com	€11.61	Payments by check	Awaiting check payment	02/12/2024 20:08:35		<input type="button" value="View"/>						
<input type="checkbox"/>	9	1	VFATCOQJN	J. DOE	pub@prestashop.com	€10.96	Payments by check	Awaiting check payment	02/12/2024 20:03:32		<input type="button" value="View"/>						
<div>Bulk actions ▼</div>																	

Total amount spent by a customer on subscription

Click here to go to order details page

Bulk actions

Total amount spent by a customer on subscription

Click here to go to order details page

Scheduled orders

Under the 'scheduled orders', you can view the upcoming deliveries or the orders whose delivery is due/in near future.

Additionally, you can also know the upcoming delivery date of the subscribed product along with the name of the subscriber.

Subscription / Scheduled Orders

Scheduled orders

Help

Scheduled orders

Subscription ID	Name	Email	Product	Product price	Quantities	Total amount	Order date	Delivery date	Status	
							From	From		Q Search
							To	To		
3	Peter Doe	test@webkul.com	Hummingbird notebook	€12.90	1	€11.61	02/15/2024	02/18/2024	✓	Q View
2	Peter Doe	test@webkul.com	Hummingbird notebook	€12.90	1	€11.61	02/15/2024	02/18/2024	✓	Q View

Bulk actions

Subscribed product whose delivery is due

Click here to view details of subscription and subscriber

Subscription by customers

At last, there is a list of customers with the details of their subscriptions. It has details like the first delivery date of the subscribed product, delivery frequency, etc.

Subscription / Subscription by Customers

Subscription by customers

Help

Subscription by customers

List of customers who have subscribed to any product along with details of delivery frequency, subscription date, etc

	Subscription ID	Customer name	Email	First delivery	Frequency	Subscription date	Active	
				From		From		Q Search
				To		To		
<input type="checkbox"/>	3	P. Doe	test@webkul.com	15/02/2024	Everyday	12/02/2024	Yes	Q View
<input type="checkbox"/>	2	P. Doe	test@webkul.com	15/02/2024	Everyday	12/02/2024	Yes	Q View
<input type="checkbox"/>	1	J. DOE	pub@prestashop.com	15/02/2024	Every week	12/02/2024	Yes	Q View

Bulk actions

Click here to view details of subscription and subscriber

Afterward, when the admin clicks the 'View' button, they will be redirected to the customer's subscription details page.

Subscriber details

Name
John DoeEmail
demo@demo.comRegistration date
02/16/2022[VIEW FULL DETAILS](#)[Click here to view the customer's information](#)

Subscription details



Hummingbird printed sweater

\$28.72

Size: S

Quantity: 1

Frequency: Every month

Delivery address:

A-d

Invoice address:

A-d

Shipping method: My carrier

Payment method: Pay by Check

Subscription start date: 07/30/2025

First delivery date: 08/02/2025

Next order date: 08/28/2025

Next delivery date: 08/31/2025

\$28.72

Total amount (tax inc.)

[Subscription: Active](#)[Cancel subscription](#)

Delivery history

UPCOMING DELIVERY

TOTAL DELIVERY (11)

#	Delivery date	Product name	Shipping cost	Discount	Total amount	Carrier	Payment
1	09/02/2025	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
2	10/02/2025	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
3	11/02/2025	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
4	12/02/2025	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
5	01/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
6	02/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
7	03/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
8	04/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
9	05/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check
10	06/02/2026	Hummingbird printed sweater	\$9.00	-\$0.00	\$28.72	My carrier	Pay by Check

Current Product Version - 5.4.1

Supported Framework Version - 9.x.x, 8.x.x, 1.7.x.x