
EDUCATION

- 2020 - 2021** **London Business School, United Kingdom**
Reading for Masters in Financial Analysis – Option to graduate in 2022
Modules include: Analysis of Financial Statements, Corporate Finance, Data Analytics for Finance, Securities Valuation and Financial Modelling
- 2018 - 2022** **Chartered Financial Analyst (CFA) Institute**
Level 2 candidate | Cleared Level 1, scored in top 10 percentile
- 2015 - 2018** **University of Nottingham, Malaysia**
BSc (Hons) Finance, Accounting and Management | First class | High Achiever's Scholarship
Nottingham Advantage Award: Malaysia Global Business Services Case Study Competition 2017
Modules include: Advanced Financial Reporting, Computational Finance, Financial Markets

BUSINESS EXPERIENCE

- 2018 - 2020** **Royal Bank of Canada (RBC), Kuala Lumpur, Malaysia**
Graduate Rotational Program
Shareholder Services (6 months)
- Prepared and analysed KPIs to facilitate strategic decision-making in minimising costs and employee overtime hours by 25% across the department
 - Developed tools on excel and VBA to enhance communication between dealing and reporting teams resulting in daily time savings of 3 hours
 - Supported dealing team in executing transactions on behalf of clients whilst adhering to rigid timelines and maintaining a 100% accuracy rate
- Treasury Market Services (6 months)**
- Modelled business processes for emerging market currency trades to streamline operations and reduce 2 hours of day-to-day manual processes
 - Coordinated a value stream analysis to optimise lead times and remove non-value adding activities resulting in 1 FTE saved
 - Led business continuity analysis to ensure effective incident management and uninterrupted business operations, enabling a smooth transition to 100% remote working conditions during Covid-19
- Operational Performance Management (6 months)**
- Produced performance reports for senior leadership and clients using PowerPoint providing trend and in-depth analysis with 100 % accuracy and timeliness
 - Migrated the client reporting process from Ireland to Malaysia, assisting in change management and providing stability to meet critical deadlines
 - Created procedure documentation and cross-trained 5 team members on the client reporting process; recognized by management for attention to detail and effective presentation
- Reconciliation Production Services (6 months)**
- Implemented communication via SWIFT between internal teams and global transfer agents to eliminate manual reconciliations by 60%
 - Designed and built a database to track and reduce monthly tasks performed, improving efficiency, and cutting down overtime costs by 30%
 - Analysed controls to assess efficacy in mitigating potential errors and ensuring compliance with internal audits, improving audit ratings by 20%

ADDITIONAL INFORMATION

- **Leadership:** Executed a lead role on the RBC Welfare Committee to organise events promoting healthier lifestyles, increasing awareness, and providing mental health resources
- Faculty representative for Arts and Social Sciences leading 69 representatives in the student association to solve complex problems highlighted by students
- **Volunteering:** Planned and managed fundraising activities for RBC Race for the Kids 2019, creating engagement and awareness, raising RM 145,000
- Arranged a volunteering initiative to construct a water distribution system for a village of Malaysian Orang Asli (Indigenous) families and contributed funds for housing construction
- Led fundraising to deliver tuition fee and books for 9 under-privileged children in India in 2018
- **Sports:** Captained the university hockey team winning multiple tournaments, and regularly play squash
- **Languages:** Fluent English and native Urdu