Technical Note

Updating PI Software
Version 1.0.0

PI

Contents

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PI Software CD

At the time of delivery of your product, **the contents of the software CD may no longer be up to date**. It is therefore recommended that you check if there are updates available for your software. See *Software Updates* (p. 4) for details.

System Requirements

- Operating systems: Microsoft Windows XP/Vista/7
- Browser: Windows Internet Explorer (from version 7) or Mozilla Firefox (from version 3)
- Internet connection on the PC where your software is installed or the possibility to exchange files with an Internet-connected PC

Copyright Information

Windows® and Windows Internet Explorer® are registered trademarks of the Microsoft Corporation in the United States and other countries. Mozilla Firefox® is a registered trademark of the Mozilla Foundation.

Privacy Policy

The PI Update Finder (see p. 4) will not transmit any confidential customer data to the PI server. Only the following data will be transmitted: software component and version, Internet browser, operating system and IP address.

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Software Updates

The easiest way to access software updates is to download and start the PI Update Finder.

Downloading the PI Update Finder

1. Open the page http://update.pi-portal.ws in your web browser. In PIMikroMove, you can also click *Help > Download the PI Update Finder* to access this page.
2. Tick the checkbox to accept the terms and conditions.
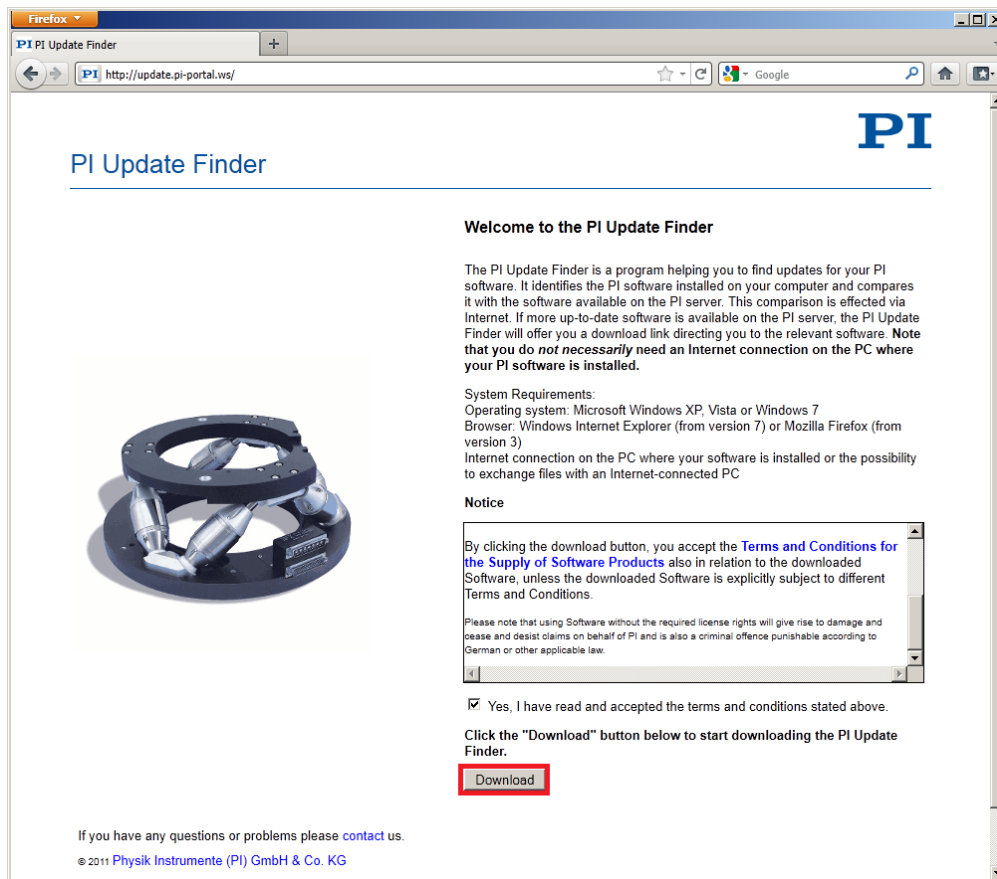3. Click the *Download* button.

Figure 1: Download page of the PI Update Finder

Using the PI Update Finder

For instructions on how to use the PI Update Finder, see TECHNICAL_NOTE_PI_UPDATE_FINDER_XX.pdf. This Technical Note is included with the PI Update Finder in a zip file that can be downloaded from the PI Update Finder download page (http://update.pi-portal.ws).

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Updating PCs with Internet Connection

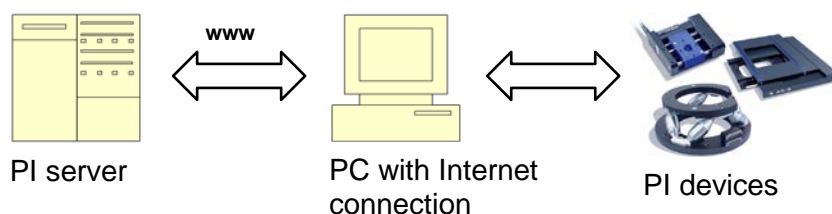Simply download the PI Update Finder, start it and follow the on-screen instructions.

Figure 2: PC connects directly with PI server via Internet

Updating PCs without Internet Connection

Prerequisites

If the PC on which your PI software is installed is not connected to the Internet (e. g. a laboratory PC), you will have to exchange data with an Internet-connected PC. Use a portable data storage device (e.g. a USB stick) to transfer the data.

General

The PI Update Finder will identify the PI software installed on the PC that is not connected to the Internet. The software information collected by the PI Update Finder can be stored in an HTML file. The HTML file must be transferred to a PC with Internet connection. From there, updates can be downloaded by opening the file in a web browser. The software updates can then be transferred to the PC without Internet connection.
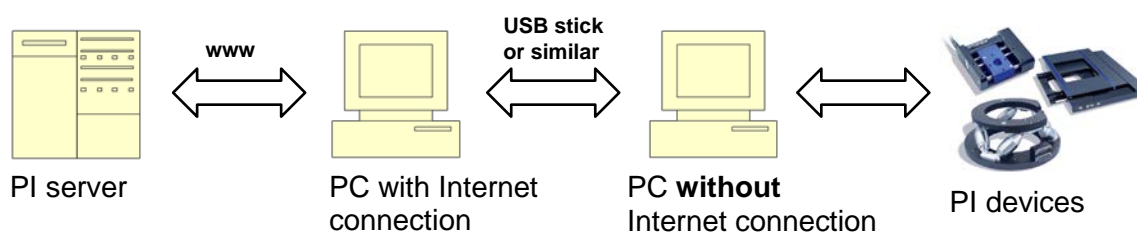

Figure 3: Data exchange using a USB stick or a similar portable data storage device

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How to Proceed

1. Access http://update.pi-portal.ws using a PC with Internet connection and download the PI Update Finder.
2. Store the downloaded PI Update Finder file on a portable data storage device (e.g. a USB stick).
3. Transfer the file to the PC without Internet connection using the portable data storage device.
4. Start the PI Update Finder and, in the main window, click the *Use Offline Mode* button.
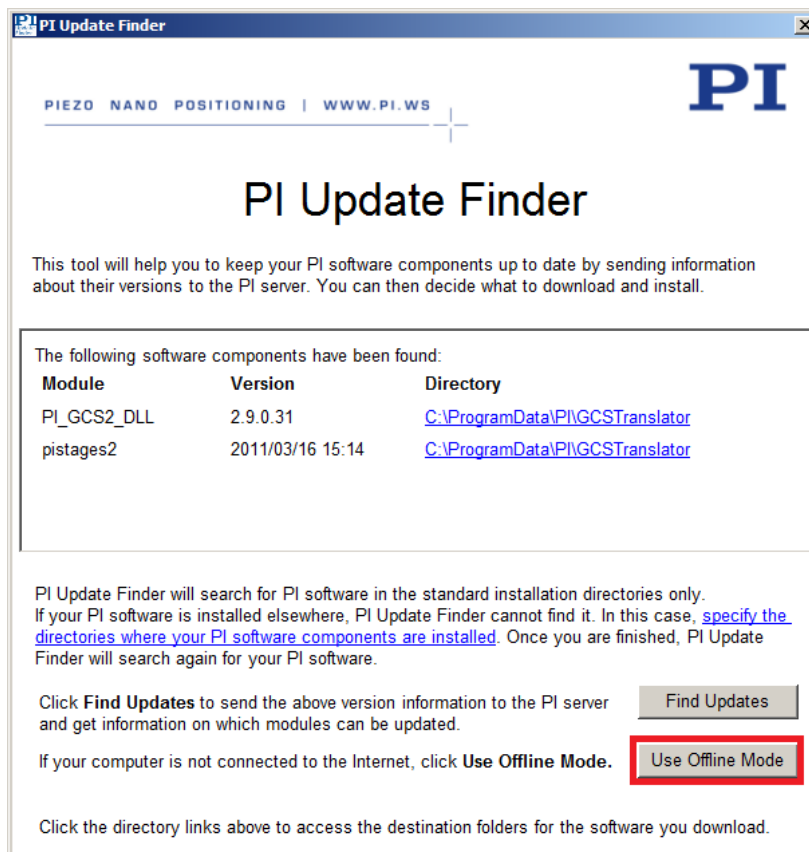

Figure 4: Main window of the PI Update Finder

5. Click the *Save Version Information* button to store an HTML file with software version information on your portable data storage device.
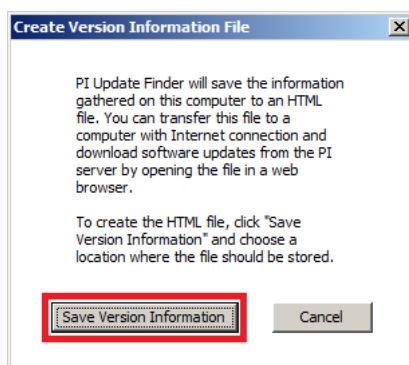

Figure 5: PI Update Finder: Create version information file

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6. Transfer the HTML file to a computer with Internet connection.
7. Open the HTML file in a web browser.
8. Download your updates and store them on your portable data storage device.
9. Transfer the updates to the PC without Internet connection.
10. Install the updates.

Frequently Asked Questions

1. *What is the PI Update Finder?*
   The PI Update Finder is a program helping you to find updates for your PI software. It identifies the PI software installed on your computer and compares it with the software available on the PI server. This comparison is effected via Internet. If more up-to-date software is available on the PI server, the PI Update Finder will offer you a download link directing you to the relevant software.

2. *Does the PI Update Finder transmit confidential data to the PI server?*
   No. The PI Update Finder only transmits the following data to the PI server: software component and version, Internet browser, operating system and IP address.

3. *Where can I find the PI Update Finder?*
   Download the PI Update Finder from http://update.pi-portal.ws.

4. *Does the PI Update Finder change the software installed on my computer?*
   The PI Update Finder consists of one exe file without a setup routine. When you start the PI Update Finder, no further software will be installed on your PC. However, when you install the software updates found by the PI Update Finder, this will change the PI software installed on your computer.

5. *My PI software is installed on a PC without Internet connection. How can I perform updates?*
   The PI Update Finder allows you to create an HTML file with update information for the PI server. You can store this file on a portable data storage device (e.g. a USB stick) and transfer it to a PC with Internet connection. This way, you can use any Internet-connected PC to download the updates you need.

6. *How often should I check for updates?*
   It is recommended that you use the PI Update Finder every few months to check if there are updates available for your PI software on the PI server.

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