



Onboarding Guide

Reference this guide to get started, and if you have any questions, you can contact us by [clicking here](#).

Let's get started 



Your ID & Alias

This is the unique address others can use to connect to your device

Create a connection

Type remote device ID or alias and press *Enter*

Account

Sign in and manage your AnyDesk account here

Settings

Set your preferences and adjust settings to enhance and personalize your experience

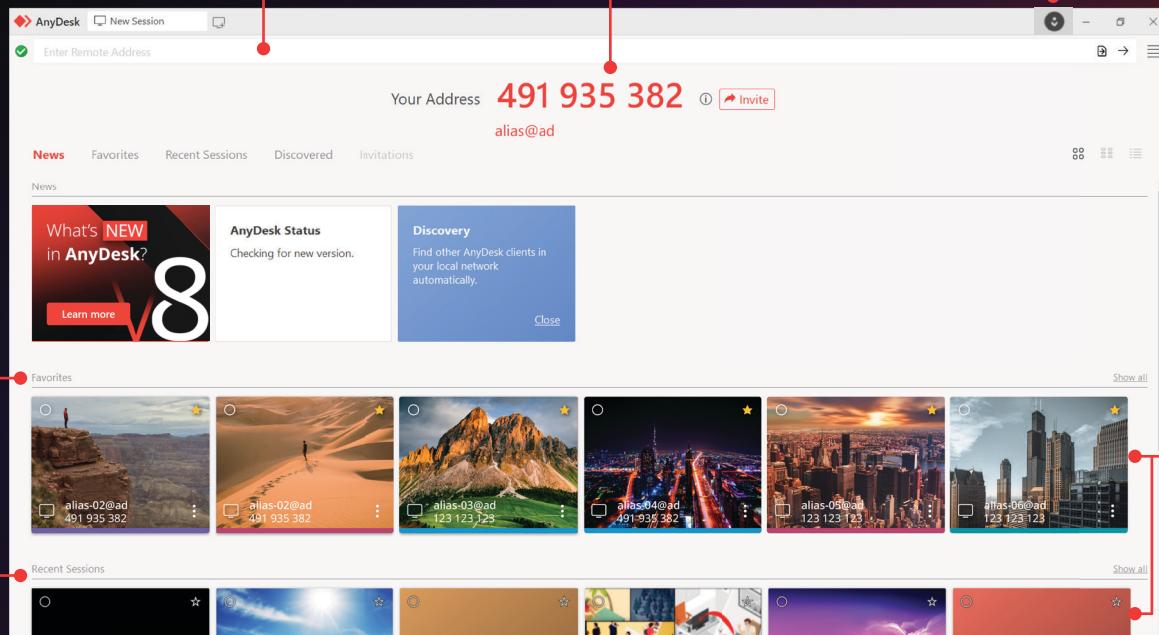
Favorites

Saved devices you frequently connect to

Recent Sessions

Devices you recently connected to

Devices with AnyDesk Installed

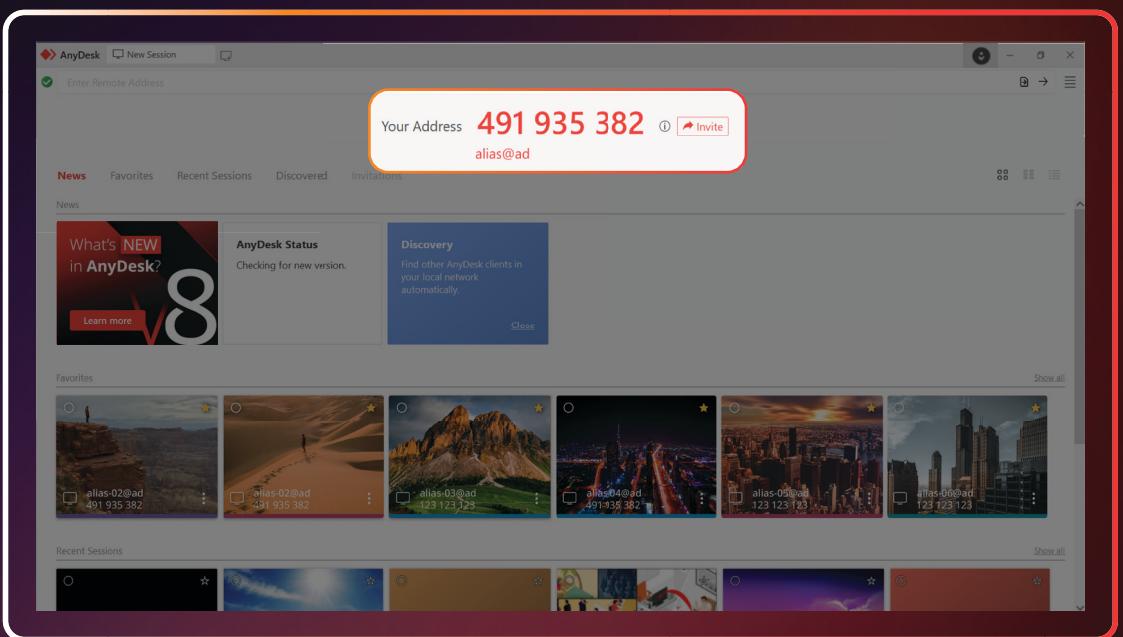


Your ID & Alias

AnyDesk ID is a unique 9 or 10-digit code assigned to each AnyDesk client. It serves as your device's address, allowing others to connect to you.

AnyDesk Alias is a user-friendly alternative to the AnyDesk ID, making connections easier. By default, your Alias is associated with @ad.com (e.g., alias@ad.com) and can be up to 25 characters long.

With a **Namespace** add-on, you get a secure, branded AnyDesk domain that ensures only approved devices can connect. It improves security, simplifies management, and enhances brand recognition. Your alias could be your company name (e.g., alias@acme.com).

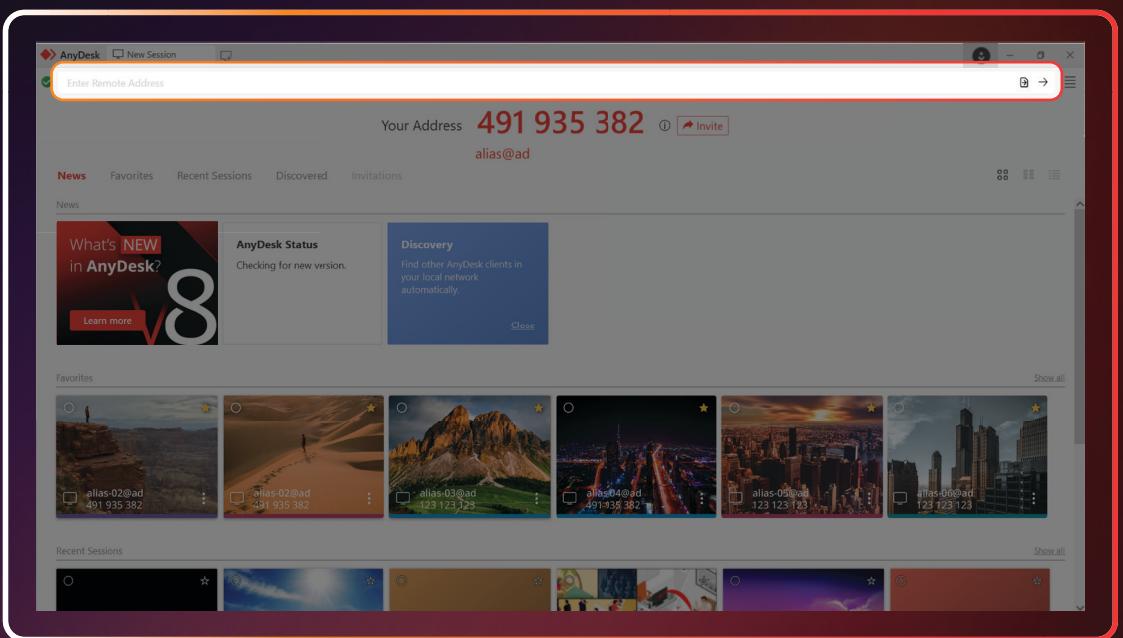
[Learn more](#)

Connect to a remote device

To connect to a remote device,
follow these simple steps:

1. Download **AnyDesk** on both devices.
2. Get the remote device's **AnyDesk ID**.
3. Enter the ID in the **Remote Address** field and click → or press **Enter**.

[Learn more](#)



my.anydesk

The **my.anydesk** management console allows admins to monitor remote connections, manage user access, and create custom AnyDesk clients using the Custom Client Generator.

Log in to get started

The screenshot shows the 'Dashboard' page of the my.anydesk management console. The top header reads 'Dashboard' and 'Last Updated: 13 Minute(s) Ago'. Below the header are four main statistics cards:

- 36024 Connections Established**
- 8 Users In The Team**
- 51 Clients Deployed**
- 13 Address Books Shared Across All Users**

On the right side, there is a section titled 'Available Builds' listing several client builds with download icons:

- New Build Linux 64-Bit (deb)
- New Build Windows 32-Bit
- baraBidirectional Windows 32-Bit
- baramundilincoming Windows 32-Bit

Below this is a link 'See All Builds (29) >'. To the left, there's a 'Clients Online' section showing 51 clients online, with a note 'Currently Unavailable' and a 'See All Clients Online (51) >' button. To the right, there's a 'v2.2.0' release summary from June 24, 2024, detailing improvements like support for 15 languages and bug fixes, along with 'Learn More' and 'Major Release', 'Feature', 'Bug Fix' buttons. On the far right, a red box welcomes users to 'my.anydesk II' with the text: 'my.anydesk II is getting in shape and more dynamic than ever. With our new dynamic Client Management you can setup and modify your clients in real time.' and a 'Learn More' button.

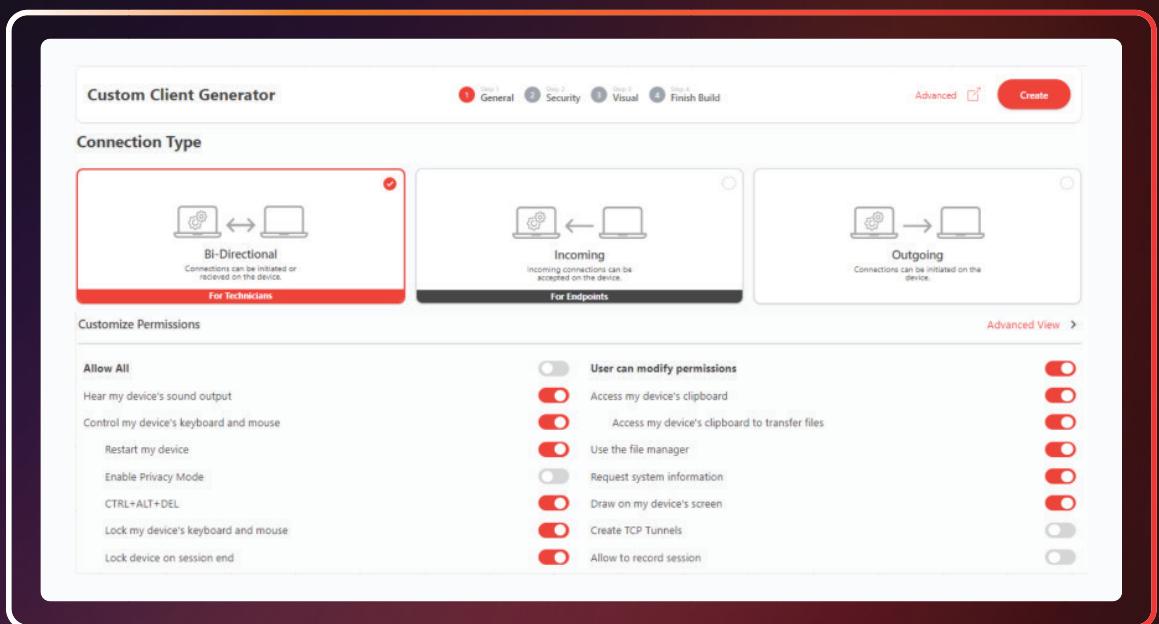
Custom Client Generator

In the **my.anydesk** management console, you can customize your own AnyDesk client using the **Custom Client Generator**.

The **Custom Client Generator** allows you to set stylistic preferences, enable security features, and configure permissions for users - making mass deployment to your team seamless and efficient.

Custom clients can be easily shared via a download link.

[Learn more](#)



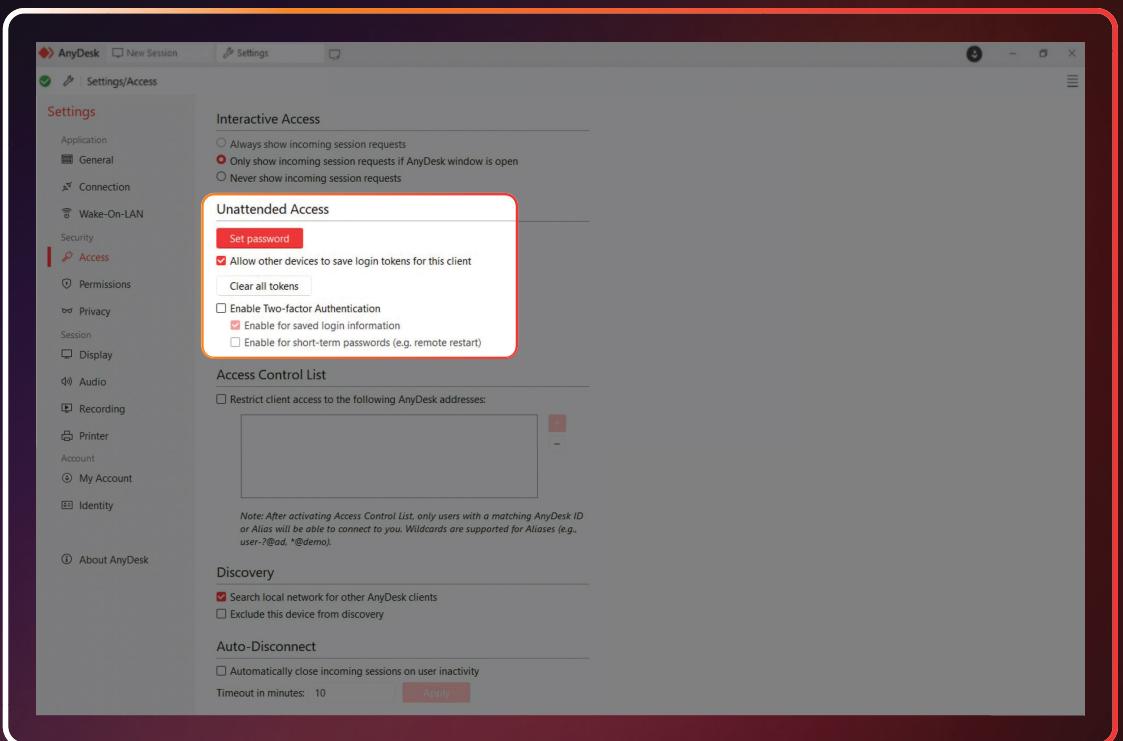
Unattended Access

With **Unattended Access**: you can manage and control your remote devices even when no one, is physically present on the other end.

To use the feature:

1. On the remote device, open the AnyDesk client and go to **Settings > Access**.
2. In the **Unattended Access** section, click **Set password**, and create a password.
3. Click **Apply**.

[Learn more](#)

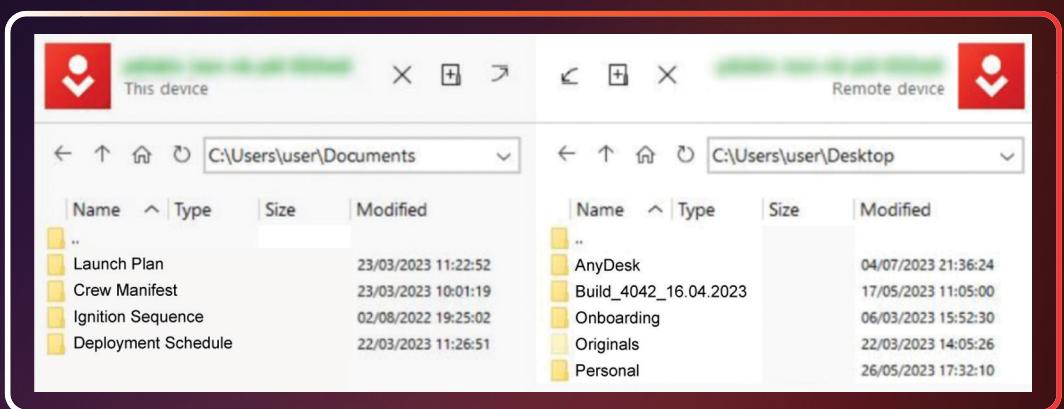


💡 You will need to enter this password again the next time you connect to the remote device.

File Transfer

AnyDesk's **File Transfer** allows you to seamlessly exchange files of any size between the devices.

To open **File Transfer** in the AnyDesk client, click  in the upper-right corner of the screen during an active connection.



[Learn more](#)

 Drag-and-drop is currently only available on MacOS.

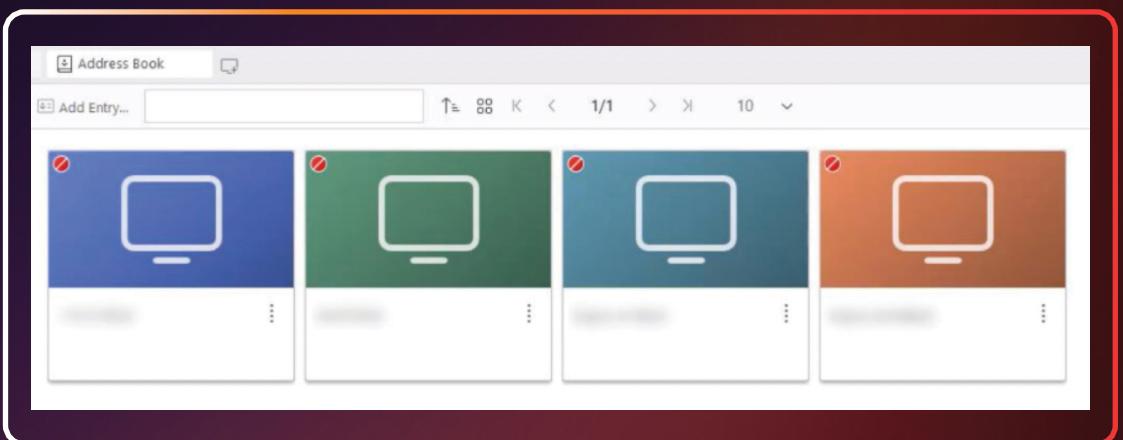
Address Book

By creating your own **Address Book**, you can store and manage the AnyDesk IDs of the devices you regularly connect to.

Think of it as a contact list specifically designed for your remote desktop connections.

To use this feature, a free my.anydesk account is needed. Create yours today!

[Learn more](#)



💡 Shared Address Books enable multiple members of your team to connect to the same saved devices.

Wake-on-LAN

Wake-on-LAN enables you to remotely wake up devices that are in sleep mode or powered-off on Windows, macOS(Intel-based only), and Linux operating systems.

Wake-on-LAN can be enabled in the AnyDesk settings of the sleeping device. Ensure the operating system and hardware are properly configured to support Wake-on-LAN.

Once successfully set up, a prompt will appear when connecting to the sleeping device. Simply click **Power On** to start the connection.

[Learn more](#)

💡 Paired with Privacy Mode, your screen activity stays private on the remote device. Privacy Mode blacks out the screen, preventing others in the office from viewing your activity.

Session Recording

Setting up **Session Recording** provides an easy way to document and track remote sessions, making it valuable for training and auditing purposes.

You can start session recordings manually during a connection or configure them to record automatically through your client settings or a custom client.

All recordings are saved in the default file location in the **.ANYDESK format**, unless you specify a different file path.

[Learn more](#)

