Ideation Phase

Define the Problem Statements

Date	21 June 2025
Team ID	LTVIP2025TMID48939
Project Name	Docspot:Seamless Appointment Booking For Health
Maximum Marks	2 Marks

Customer Problem Statement :

Problem Statement 1:

I am Ananya, a university student living away from home.
I'm trying to schedule a doctor appointment between classes and study sessions.
But the available slots are unclear and don't match my routine.
Because of this, I often delay or skip necessary checkups.
Which makes me feel anxious about my health and academic performance.

Problem Statement 2:

I am Ramesh, a working professional managing a family.
I'm trying to book an appointment for my child during work hours.
But the process is slow and requires multiple phone calls or manual confirmation.
Because of this, I waste time and face difficulty ensuring timely care.
Which makes me feel frustrated and worried about my child's health.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Ananya, a university student	Schedule a doctor appointment between classes	Available slots are unclear and don't match my routine	I often delay or skip necessary checkups	Anxious about my health and academic performance.
PS-2	Ramesh, a working professional	Book an appointment for my child during work hours	The process is slow and requires multiple phone calls or manual confirmation.	I waste time and struggle with timely care.	Frustrated and worried about my child's health