

NAVANEETH BETHUR

9741689860 | navaneethb27@gmail.com | Portfolio | linkedin.com/in/navaneethbethur/

PROFILE

Business Analyst with 3+ years of experience driving Agile delivery across BFSI and HR domains. Skilled in stakeholder engagement, process improvement, user story writing, and requirements documentation. Strong background in user story creation, UAT coordination, and cross-functional team collaboration.

SKILLS

Business Skills: Agile/Scrum, SDLC, User Story Writing, Backlog Management, UAT Coordination, Stakeholder Engagement, Requirements Elicitation, Gap Analysis, Traceability Matrix, User Story Mapping, KPI Tracking.

Tools & Technical: JIRA, Confluence, Basic SQL, Excel, ETL Informatica, Figma, BRD, FRD, Google Analytics.

Soft Skills: Problem-Solving, Communication, Decision Making, Cross-Functional Collaboration.

CERTIFICATIONS

- Google Associate Cloud Engineer
- Google Analytics Certified
- Udemy: Product Owner Certified
- PMI: Business Analysis Certified

EXPERIENCE

Tata Consultancy Services (TCS)

Bangalore, India

Business Analyst – Junior Product Owner

June 2024 – Present

- Engaged stakeholders and product owners to break down complex insurance workflows into detailed user stories and acceptance criteria in JIRA.
- Led Agile ceremonies for a 15-member Scrum team, streamlining sprint planning and backlog grooming to keep development aligned with business objectives.
- Contributed to product discovery by conducting competitor benchmarking, stakeholder interviews, and MVP scoping for a policy servicing platform.
- Created BRDs and FRDs to document evolving insurance requirements, ensuring traceability throughout the SDLC and alignment with compliance standards.
- Acted as the go-to liaison between underwriting, development, and QA teams to resolve blockers and clarify system behaviour during sprint execution.
- Supported UAT by coordinating test scenarios and validating policy rule implementations, reducing post-release rework by 20%.

Tata Consultancy Services (TCS)

Bangalore, India

Business Analyst

Nov 2021 – May 2024

- Gathered 50+ business and functional requirements for HR and banking clients, leading to 30% reduction in revision cycles through early stakeholder alignment.
- Delivered structured BRDs, FRDs, and user stories for modules like employee onboarding, payroll automation, and retail banking transactions.
- Managed sprint backlogs and authored user stories in JIRA, supporting smooth Agile delivery and proactive issue resolution.
- Partnered with cross-functional teams to design user-centric systems, ensuring scalability and compliance with domain-specific regulations.
- Led UAT coordination across 3 HR and banking systems, validating 100+ test cases and achieving a 95% first-time pass rate in pre-production testing.

EDUCATION

Visvesvaraya Technological University

Bachelor of Engineering in Computer Science Engineering

Bangalore, India

2017 - 2021

PROJECTS

TCS BaNCS - (Insurance)

June 2024 – Present

TCS-CHROMA (HRMS)

March 2023 – May 2024

ETL - Banking

November 2021 – February 2023

AWARDS & RECOGNITION

- Awarded “On the Spot” twice for high-impact analysis and delivery under tight deadlines.
- Awarded “Beyond Performance” for driving successful cross-functional collaboration on high-priority deliverables.
- Received “Award for Excellence” for strong stakeholder alignment and consistent Agile execution.
- Earned the “Service Commitment Award” in recognition of 3+ years of continuous contribution at TCS.

LANGUAGES

English, Kannada, Hindi, Tamil, Telugu, Malayalam