

Export the report (Runs in the background)

API Endpoint

POST /api/v2/report-export/

Example Payloads

1. Using the complete payload with settings information (& Saving the settings)

```
{
  "name": "Last 7 Days Report",
  "description": "Seven days report",
  "report_type": "ticket_report_export",
  "date_range": "custom",
  "from_date": "2017-01-01",
  "to_date": "2018-01-01",
  "filter_date_by": "created_at",
  "settings": {
    "all_categories": true,
    "categories": [],
    "ticket_fields": ["ticket_subject"],
    "contact_fields": ["contact_name"],
    "ticket_custom_field": [1, 2],
    "contact_custom_fields": [3, 4],
    "contact_group_custom_fields": [5, 6],
    "strip_newlines": true,
    "filters": {
      "match_all": [],
      "match_any": [
        {
          "field": "assignee_id",
          "predicate": "in",
          "value": [93]
        },
        {
          "field": "status_id",
          "predicate": "in",
          "value": [1]
        }
      ]
    },
    "resource_type": "tickets"
  },
  "save_settings": true,
  "export_as": "csv"
}
```

2. Using the complete payload with settings information (& Not saving the settings). In this case `name` & `description` are not needed unlike the previous case.

```
{
  "report_type": "ticket_report_export",
  "date_range": "custom",
  "from_date": "2017-01-01",
  "to_date": "2018-01-01",
  "filter_date_by": "created_at",
  "settings": {
    "all_categories": true,
    "categories": [],
    "ticket_fields": ["ticket_subject"],
    "contact_fields": ["contact_name"],
    "ticket_custom_field": [1, 2],
    "contact_custom_fields": [3, 4],
    "contact_group_custom_fields": [5, 6],
    "strip_newlines": true,
    "filters": {
      "match_all": [],
      "match_any": [
        {
          "field": "assignee_id",
          "predicate": "in",
          "value": [93]
        },
        {
          "field": "status_id",
          "predicate": "in",
          "value": [1]
        }
      ],
      "resource_type": "tickets"
    }
  },
  "save_settings": false,
  "export_as": "csv"
}
```

3. Using the complete payload with settings information (& Updating the settings)

```
{
  "name": "Last 7 Days Report",
  "description": "Seven days report",
  "report_type": "ticket_report_export",
  "date_range": "custom",
  "from_date": "2017-01-01",
  "to_date": "2018-01-01",
  "filter_date_by": "created_at",
  "settings": {
    "all_categories": true,
    "categories": [],
    "ticket_fields": ["ticket_subject"],
    "contact_fields": ["contact_name"],
    "ticket_custom_field": [1, 2],
```

```
"contact_custom_fields": [3, 4],
"contact_group_custom_fields": [5, 6],
"strip_newlines": true,
"filters": {
  "match_all": [],
  "match_any": [
    {
      "field": "assignee_id",
      "predicate": "in",
      "value": [93]
    },
    {
      "field": "status_id",
      "predicate": "in",
      "value": [1]
    }
  ],
  "resource_type": "tickets"
},
"save_settings": true,
"export_as": "csv",
"settings_id": 1
}
```