

NIKHIL YENNI ANJANEYA

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VISA Status: **Stamp 4**

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PERSONAL PROFILE

Highly skilled and results-oriented **Business Analyst** with an **MSc. in Business Analytics** and **five years** of experience across diverse industries. Proficient in requirements gathering, implementation, data analysis, and project management, complemented by exceptional communication and stakeholder management abilities. Experienced in collaborating with cross-functional teams to translate business needs into actionable strategies, streamline operations, and enhance overall efficiency. Demonstrated expertise in analyzing complex business processes, identifying opportunities for improvement, and implementing effective solutions that drive organizational success. Seeking a challenging role to leverage my analytic skills and drive impactful business transformations.

SKILLS

- **Skills:** Agile methodologies, Requirements Gathering, Project Management, Data Visualization, Problem Solving, Analytics, Senior Stakeholder Management
- **Tools:** Azure DevOps, JIRA, Tableau, Figma, Miro, SQL, PowerBI, Postman, Visual Studio, SPSS, Wonderware 2017 Update 3 OMI, Zendesk, Microsoft Office

WORK EXPERIENCE



Business Analyst

October 2022 - Present

All human, Dublin, Ireland

Major Projects: An Post, Fáilte Ireland, Irish Rail

- Acted as the **SME** for major Irish clients, including An Post, Fáilte Ireland, and Irish Rail, providing expert guidance and support
- Collaborated consistently with stakeholders and clients to gather **high-level requirements**, translating them into **technical specifications**
- Documented and analyzed **business processes** to align with evolving business needs and ensure effective project outcomes
- Facilitated **scrum ceremonies** such as Backlog Refinement, Sprint Planning, Sprint Review, and Sprint Retrospective
- Led project planning and **requirement analysis**, authoring detailed **User Stories** in **Azure DevOps** and **JIRA** from high-level business requirements
- Established **Acceptance Criteria** for **User Stories** and **Definition of Done** for **Features** and **Epics**
- Conducted **requirements gathering workshops**, developing **story maps** and **as-is/to-be** flows to outline future **product scope**
- Managed **story pointing** and **estimation** of User Stories for upcoming sprints, ensuring accurate and efficient planning
- Performed **functional testing** of products to ensure they met the defined product scope before go-live
- Acted as a liaison between business units and Agile development teams, ensuring clear communication and collaboration



Business Analyst & Customer Support Specialist

March 2021 – October 2022

Bluecrux, Dublin, Ireland

Major Projects: BINOCS

- Performed **requirements elicitation, analysis, and documentation** for major pharmaceutical clients
- Interacted with business and stakeholders to finalize **functional design**
- Created **use cases** and **user stories** for product illustration in **Azure DevOps**
- Incorporated **data cleaning** activities in **Excel** to modify and extract information into BINOCS
- Implemented BINOCS **resource planning and scheduling software** for Quality Control and Cell & Gene Therapy labs using **Agile framework**
- Executed **SQL Queries** for the purpose of **data extraction** and modification for use in custom reports using SQL integration in BINOCS
- Conducted **API testing** using **Postman**, Regression testing, smoke testing and **end-to-end testing** on UAT and Test environments before go-live on APP environment
- Tracked and solved client issues based on priority using **Zendesk** support tool as per **Service Level Agreements**



Business Analytics & Implementation Associate

February 2020 – March 2021

PlanDomino, Galway, Ireland

Major Projects: Allergan & Sanofi

- Coordinated with client/team members for **requirements gathering & mapping**, analyzing the fit with respect to the application
- Collaborated in Program Increment Planning, Sprint Meetings, Client Demos and Retrospectives to chart user stories and finalize Deliverables under **Agile methodologies**
- Conducted **data cleaning and formatting** using **Excel** for implementation in PlanDomino **resource scheduling software** which improved the efficiency of scheduling by 40%
- Built Test Cases using **Gherkin language** to ensure test coverage
- Involved in tracking, identifying, and reporting bugs in **JIRA** and performed in depth **root cause analysis**
- Executed **end to end testing** of the application using approximately 150 test cases which included **regression testing**, quality assurance testing and **stress testing**



Application Developer

July 2017 – August 2019

AtoS Global IT Solutions and Services Pvt. Ltd., India

Major Project: Network Rail (MES/IoT)

- Developed a **Wonderware** based application using Quickscript with the goal of providing user with a rich **UI and UX experience** using PLC's and SCADA
- Lead a team of 4 UI/UX developers in a team of 20 members
- Performed analysis of user requirements, **prototyping**, designing and progressive development of the system components and integrated with the database using **SQL Server**

EDUCATION



MSc. in Business Analytics

September 2019 – September 2020

University of Galway

Result: 1.1 Honors (First Class Honors)

Project: Yelp Dataset Analysis, Boston Crime Analysis using Tableau – [Project Link](#)



Bachelors of Technology with Honors in Computer Science & Engineering

August 2013 – June 2017

Bangalore Institute Technology (BIT), India

Result: 78.14% that translates to 1.1 Honors

Major Project: IoT powered Smart Parking – Conceptualization and implementation of a smart parking system in a localized geographical region using the concept of Internet of Things

LANGUAGES

- **Software Languages:** Gherkin, C#, .Net, SQL, Java, HTML, Python (Basics), R (Basics), Quick script, Swift 3.0
- **Languages:** English, Hindi, Kannada, and Telugu

REFERENCES

References available upon request