

Bhagyashree Palsodkar

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PROFESSIONAL SUMMARY

Results-driven professional with 5 years of **Service Delivery** experience and a master's degree in **Business Analytics**. Skilled in **process optimization**, **project and portfolio management**, and **business transformation support**. Excellent **communication** and **interpersonal skills**, with a passion for **training** others to enhance **project management** capabilities. Proven **leadership** abilities, **adaptability**, and **analytical thinking** leading to successful project outcomes. Expertise in **Stakeholder management**, meticulous in **data accuracy**, and **presenting reports** for governance forums.

CERTIFICATES

- PRINCE2® Agile Practitioner • Lean Six Sigma Yellow Belt (LSS) • Practitioner in Business Analysis Practice • Change Management • Account Management • Scrum Fundamentals • Project and Portfolio Management Fundamentals • CMMI for services • Management Consulting
- Strategy Consulting • ALive Volunteering •PowerBI case Presentation • Employability Award

EDUCATION

University of Galway
MSc. in Business Analytics with an academic record of 1:1 honors

Galway, Ireland
Graduation Date: Jun 2023

WORK EXPERIENCE

PwC(Pricewaterhouse Coopers)
PMO

Bengaluru, India
Apr 2021 - Aug 2022

- Contributed to the consistent delivery of high-quality project deliverables utilizing **PRINCE2® project management** methodologies, meeting or exceeding client expectations and achieving a **95% on-time delivery rate** within budget constraints.
- Facilitated in tracking project **RAID**, and project logs and proactively monitored project budgets, for 50+ projects, resulting in a **10% cost savings across** projects through optimized staffing(resource plans) and expense management.
- Developed a standardized template for **project reports** and **status reports**, resulting in a consistent format across all projects resulting in a **25% reduction in** information gaps.
- Utilized tools such as **Power BI** to create interactive dashboards and to effectively communicate crucial information to all stakeholders on **key performance indicators (KPIs)** such as budget, schedule, staffing, and quality resulting in improved visibility into financial aspects of engagement.
- Developed and maintained comprehensive **project plans, risk, and issue logs**, by collaborating with project managers leading to a **30% reduction in project bottlenecks** and improved risk mitigation strategies.
- Conducted regular **project status reviews with stakeholders**, improving transparent **communication** and fostering 'trusted advisor' relationships, leading to a **15% increase in client satisfaction scores**.
- Supported in transformation delivery by coordinating with project managers and stakeholders to develop standardized resulting in **process and performance improvement**.
- Cultivated **strong internal relationships** by facilitating **cross-team training and development programs**, leading to enhanced team efficiency and an impressive 20% improvement in overall project delivery.

LnT Technology Services
Process and Quality Advisor

Mysuru,India
Nov 2017 - Apr 2021

- Coordinated closely with **30+ project** teams from various focus sectors including technology, **healthcare**, and **financial services**, conducting thorough reviews of work products to ensure adherence to quality standards resulting in a 90% reduction in errors and improved client perception of the services.
- Leveraged **change management principles** by effectively implementing process improvements, driving organizational-wide adoption of CMMI practices, and ensuring a smooth transition to a higher process maturity level.
- Generated **project governance reports** using **Excel**, **PowerPoint**, and **Power BI to analyze and** provide key information about project metrics and performance to the relevant stakeholders.
- Demonstrated a 90% success rate in **risk identification and categorization**, by collaborating with delivery teams for effective **mitigation strategies**.
- Developed a comprehensive **coaching** and **training** program for team members, resulting in a 30% increase in process compliance and an improvement of team efficiency by 25%.

PROJECT EXPERIENCE

PwC US

Management Consulting Virtual Experience

Virtual, Forage
Jun 2023 - Jul 2023

- Designed and created a comprehensive **business summary** and an interview guide by analyzing and synthesizing complex information to support decision-making processes based on industry knowledge.
- Prepared a qualitative synergy **presentation for stakeholders**, effectively highlighting the value generated through aligning projects with project portfolio management and organizational goals.
- Formulated a **simple Excel model** to analyze data and strategic activities and transformed it into actionable insights.

PwC Switzerland

Power BI Virtual Case Experience

Virtual, Forage
Jul 2023 - Jul 2023

- Developed **dynamic Power BI dashboards** for Call Centre Trends and customer retention, demonstrating creativity and **analytical** mindset by reflecting all relevant **Key Performance Indicators (KPIs)**.
- Developed **pertinent Key Performance Indicators (KPIs)** for Diversity & Inclusion initiatives and impactful visualizations to facilitate **data-driven decision-making**.

BCG

Strategy Consulting Basics Virtual Experience

Virtual, Forage
Jun 2023 - Jul 2023

- Utilized a structured approach for brainstorming and generating investment-driven sales revenue ideas for a fictional luxury clothing company, demonstrating systematic **problem-solving skills**.
- Challenged and refined mental models in strategy consulting engagements to drive creative and effective problem-solving approaches, and leveraged **Microsoft PowerPoint** to communicate strategic recommendations and insights.

LEADERSHIP EXPERIENCE

University of Galway

Auditor(President)

Galway, Ireland
Sep 2022 - Jun 2023

- Effectively **led** and **managed** a prominent student society of **1800+ members** demonstrating strong goal orientation and overseeing a **12-member team** to achieve successful outcomes.
- Demonstrated effective facilitation of teamwork by organizing and executing a series of successful innovative events, resulting in a 30% increase in membership with a year.

PwC and LnT Technology Services

Team Engagement Co-ordinator

Bengaluru, India
Nov 2018 - Aug 2022

- Catalogued and facilitated **interactive team building events** for a remote workforce of **1000+ employees**, resulting in a **20% increase in employee** satisfaction and engagement.
- Carried out training sessions on Process and Quality, resulting in a **15% improvement in** team collaboration and productivity.

SKILLS & INTERESTS

Data Collection and Visualization: Power BI, Tableau

Microsoft Office: Microsoft Office Skills (Word, Excel, Project, PowerPoint)

RAID: Proficient

Business Analysis: Proficient

Business Acumen and Financial Advisory: Skilled

Strategic and Analytical skills: Proficient

Problem Solving: Skilled

Team Management: Proficient

Planning and Organizational Skills: Proficient

Project Management Office(PMO): Proficient

Risk Management: Proficient

Customer Satisfaction: Proficient

SDLC: Proficient

Communication skills: Proficient

Teamwork: Proficient

Stakeholder Management: Proficient

Project Governance Reporting: Proficient