

Girish Malavalli Chandrashekara

Place: Ireland

Email ID: girishmc707@gmail.com

Visa Status: Stamp 1G

Mob: +353 085 7303643

URL: www.linkedin.com/in/girish-mc-44548416b

Availability: Ready to start Immediately

Professional Summary

An ambitious Senior **Technical Business Analyst** looking to leverage extensive experience in Business Analysis and technical proficiency at EY. Drawn to EY's commitment to using technology to create a better working world, I aim to provide insightful technical analysis and robust solutions. I excel in project management, problem-solving, and adapting swiftly to emergent technologies. Passionate about forming authentic relationships and delivering unique and impactful results, I strive to contribute to the continued success of EY as a beacon of excellence and innovation.

Skills & Expertise

Technical Skills: Python, SQL, Advanced Excel, MySQL, Power BI, SSMS, SSIS, ETL, Jira, MS Project.

Core Competencies: Stakeholder Management, Project Management, ERP, CRM, Agile Methodology, SDLC, Requirement Gathering, Application testing and Deployment, Microsoft Office Suite, Data Analysis and Processing.

Soft Skills: Interpersonal Skills, Communication Skills, Problem-solving, Teamwork.

Professional Vitae

- Over 3 years of decisive experience as a Business Data Analyst, delivering customized analysis solutions to meet end-user requirements, primarily in the Telecom sector.
- Recognized expertise in multiple technical domains such as SQL, SQL Server, BI, IT compliance, and Agile methodologies.
- Improved system resilience, reducing downtime by 20% through effective incident management.
- Led creation, testing, and deployment of 20+ MYSQL scripts, enhancing data reporting efficiency by 15%.
- Developed expertise in QA strategies, ensuring high-quality standards for all deployed solutions.
- Key influencer in improving data insights by 20% through a comprehensive analysis of audit reports and data trends.
- Played a key role as the Data Quality team (Compliance), improving issue resolution time by 20%.
- Expert in advanced data analysis using MS Excel, accelerating data accuracy by 20% and data processing time by 15%.
- Pivotal in revolutionizing project management processes via Agile project management with Sprint methodology.

Experience

Business Data Analyst

May 2021 – July 2022

Tech Mahindra | Bengaluru, India

Major Projects: TalkTalk Telecom, British Telecom.

Responsibilities: As a Business Data Analyst at Tech Mahindra, I was involved in several key projects and tasks that ranged from project management, training junior analyst, conducting daily Scrums, to providing operational support for SQL database systems.

- Documented the **change management process**, enhancing transparency and accountability.
- **Mentored** and **trained junior Analysts**, assessing proficiency in SSMS, BI tools and technologies.
- Implemented **ETL** processes leveraging SSIS.
- Collaborated with business leaders and **managed stakeholders** to identify **process gaps**, **ideate** improvements, and develop detailed implementation and delivery plans.
- Conducted **SCRUM** meetings and embraced **Agile** methodology.
- Led timely delivery of high-quality solutions by effectively **managing project timelines** and priorities.
- Created and presented reports using **Excel**, **Power BI**, reducing report creation time by 30% for quick client reviews and Streamlined deployments.
- Provided day-to-day operational support, BAU and strategic leadership for **MS SQL database** systems through monitoring and quick issue resolution of incident and incident management.

Achievements:

- Improved operational efficiency through workflow analysis, documentation, and comprehensive training .
- Achieved a 20% reduction in system downtime.

- Delivered a 15% enhancement in data reporting efficiency, while leveraging SSMS for querying and data manipulation.
- Reduced data discrepancies by 10%.
- Enabled a notable 25% reduction in errors and bolstering the reliability of analytics and reporting in business processes.
- Contributed to a 20% reduction in system downtime and errors.
- Maintained a 98% accuracy rate, for improving efficiency in data analysis and root cause analysis.
- Enhanced data handling efficiency by 20% and documentation accuracy by 15%.

Junior Business Data Analyst

Tech Mahindra | Bengaluru, India

December 2019 – May 2021

Responsibilities: As a Junior Data Analyst at Tech Mahindra, was extensively involved in project management, conducting IT audits, developing CRM, and ERP products which aligned with business needs and maintaining a positive relationship with stakeholders.

- Expertly transformed Microsoft Excel to construct **advanced data analysis**, macros VBA conditional formatting.
- Proficiency in project management tools including **MS Project, Asana, Jira, and DevOps**, ensuring efficient project planning and execution.
- Built and maintained **positive relationships** with **stakeholders** and data suppliers, fostering cooperation and data quality.
- Directed **root cause analysis** and proposed fixes for issues.
- Co-ordinated **IT service audits**, successfully resolving potential **compliance** issues, managed both internal and external audits.
- Detected and **resolved data anomalies** and implemented automated solutions.
- Collaborated with **cross-functional** teams to develop CRM, ERP and BSS products that align with business.

Achievements:

- Achieved a 20% improvement in issue resolution time.
- Led to a 20% increase in data accuracy and a 15% reduction in data processing time.
- Confirmed a 20% improvement in operating processes.
- Resolved 100 minor application issues and requests, a seamless user experience, and minimizing downtime.
- Led to a 30% increase in data completeness and a 20% reduction in data errors.
- Attained promotion to the role of Business Data Analyst in a one-year timeframe.

Education

MSc Business Analytics

University of Galway, Galway, Ireland

September 2022 – September 2023

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Bachelors in information science and engineering

S.J.B Institute of Technology

June 2015 – June 2019

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Project

Analysis of the Patient Journey in the Cancer ward.

University Hospital Galway

November 2022 – June 2023

Responsibilities: Analysis of the Patient Journey in the Cancer ward

- Employed a data-driven approach, utilizing **advanced data analysis techniques**, including statistical analysis assessing facets of the patient journey and analyzed over 10,000 patient records, to identify patterns and trends.
- Developed **20+ data visualizations** to effectively communicate insights to stakeholders.
- Applied time series models for in-depth analysis and leveraged **Python** for the implementation of time series modelling techniques.

Achievements:

- Optimized resource allocation, leading to a 10% increase in staff efficiency that reduced patient wait times.

Accomplishments

- Recognized by University of Galway **Dance, Literature, and Debate Societies** for outstanding achievements.
 - Volunteered for **Josh** (Techno, cultural, charity, and sports event forum) at Tech Mahindra.
 - Earned "**Pat on the Back**" and "**Spot the Employee**" awards at Tech Mahindra.
 - Trained in **Indian classical** and **Bollywood** dance forms.
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