

# NAVEEN BANAGANI

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Availability- Immediately Available (Full-Time)

Visa- Stamp 1G (valid until Nov 2022)

## OBJECTIVE

I am looking forward to work in an organization, which provides the environment for growth with competent and strong leaders in Manual and Automation Testing Quest to associate with a business that provides newer opportunity to combine my knowledge, competencies and experience synergistically for Organizational and Personal growth.

## WORK EXPERIENCE

### Executive Digest

- ☞ 3 years of experience in **Software Testing**.
- ☞ Extensive experience in **Manual and Automation Testing**
- ☞ Around **2.2 years** of experience in **Automation Testing** using **Selenium WebDriver**.
- ☞ Strong experience in the entire **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC)** and specialized in **Validation**.
- ☞ Strong exposure in SDLC which are **Waterfall, V-model, Increment/Iterative, Agile Methodologies** and Testing Techniques.
- ☞ Experience in **Core JAVA**, development by applying different concepts like **OOPS concepts, Collections, Strings, Exception Handling, Multithreading etc.,**
- ☞ Proven ability in designing and creating automation frameworks using **Java, Selenium WebDriver, Junit, TestNG, Maven, Jenkin** tools.
- ☞ Experience of creating, modifying and maintain new and existing Automation Framework Models (**BDD/TDD/Hybrid. Data Driven Frameworks**)
- ☞ Expert in Using **Behavioral Driven Development (BDD/TDD)** by writing **Gherkin language** using **cucumber tools**, developed **scenarios, scenario outlines, features** and **step definitions** and generating the **cucumber reports**.
- ☞ Experience in implementing the **Page Object Model (POM)** by creating element for each page object and reused all the objects in various scripts.
- ☞ Automated web Services by writing scenarios and used **assertions** for data validation and performed data driven for validating different **endpoints**.
- ☞ Worked in **DevOps**, installing, configuring, and integrating Automation scripts on **Continuous Integration tools (CI/CD)** like **Jenkins** for nightly text execution.
- ☞ Proficient experience in **Test Case Design, Test Execution, Bug tracking and Reporting**.
- ☞ Thoroughly involved in different types of testing's like **Smoke, GUI, Functional Testing, System Integration Testing, Re-Testing, Regression Testing, and Browser Compatibility Testing**.
- ☞ Hands-on experience in **API testing** using **POSTMAN**.
- ☞ Experience in installation and Administration of version control systems like **GIT, GITHUB**.
- ☞ Knowledge over **Structured Query Language (SQL)**.
- ☞ Knowledge of following **ISTQB Testing Principles**.
- ☞ Knowledge of working with **XML, JSON**.
- ☞ Strong exposure with Bug Tracking Tools like **Bugzilla, Jira** and on **Bug Life Cycle**.

### Career Scan

Worked as Test Consultant from Dec 2016 to August 2019 at **CSG International**

### Skill Set

- |  |  |
|--|--|
| ➤ Programming : Core Java, Python, R and Visual C# and SQL | ➤ Agile Methodology                    |
| ➤ Data Visualization Tools : Tableau, Excel                | ➤ API Testing - REST, SOAP and POSTMAN |
| ➤ Automation Tools : Selenium WebDriver, TestNG, Cucumber. | ➤ Bug fixes                            |
| ➤ Bug Reporting Tool : JIRA, HP QC ALM                     | ➤ Failure analysis and resolution      |

### Education

#### THIRD LEVEL EDUCATION:

2019-2020

MSc Business Analytics

National University of Ireland, Galway

Result: 2:1

#### DEGREE (Bachelor of Engineering):

2012-2016

Electrical & Electronics Engineering

Result: First class honours degree

## Project Handled

**Client** : **MASTERCARD (USA)**  
**Domain** : Banking  
**Role** : Test Consultant  
**Product** : Single View – Customer Management (CM) and Convergent Billing (CB)  
**Testing Type** : Manual and Automation Testing  
**Tools** : Cucumber, Putty, WinSCP, MYSQL, SOAP UI, JIRA, Jenkins, and Eclipse IDE.  
**Description** : MasterCard uses CSG's SingleView CB and CM. We have two teams CRS (Contra Revenue System) and MCBS (MasterCard Billing System). I worked for CRS, In CRS we have Different Customers, Incentive types, Business rules, Deals and Regions. We run monthly journal generation, payments, and reports. and later after a year our team moved to BAU (Business as Usual) where our team works directly with clients involving 24/7 on-call support and clearing time to time production issues.

### Test Consultant, MasterCard CRS:

#### Responsibilities:

- Analyzing the Business Requirements and closely work with the Business Team to get the clarifications addressed
- Run Defect Trailing and Review the Test Scenarios/ Test Cases with Business
- Maintaining End to End Test suite for every release and updating accordingly.
- Execute the Test cases and review the results to get the Business approval for UAT
- Established proper communication within the team about the issues found to identify, triage, reproduce and fix them accordingly using JIRA
- Designed, executed, and maintained Selenium Web Driver (TestNG, JUnit) automated test cases for regression test cases
- Selected the Test Cases to be automated and performed functional testing of the front-end using Selenium (IDE and Web Driver) & created Data Driven framework using JUnit.
- Generating Regression Test scripts by extracting the requirements that need to be tested from available documentations and/or liaising with the relevant people.
- Experience in designing and implementation of TestNG framework with Selenium WebDriver.
- Prepared Requirement Traceability Matrix (RTM)
- Involved in design and development of Selenium Cucumber automation framework (BDD) using Selenium WebDriver.
- Integration of automation scripts for Continuous Integration (CI) using Jenkins.
- Experience in Testing APIs using POSTMAN.
- Performed Database Testing and thorough knowledge in MYSQL.
- Participated in both day-to-day software development workflows and release candidate testing in Scrum & Agile environment.
- Propose improvements to current practices ensuring that approved enhancement is fully implemented, and repeat errors are eliminated
- Reviewed nearly 85 user interfaces for functionality and adherence to design guidelines.
- Drafted testing reports, reducing data to key insights that helped increase team efficiency by 28%.
- Assisted Test Lead with creation of master test plan. Wrote 25% of final Master Plan
- Increased the level of quality of the system and reduced the number of defects found by approximately 35% on each new build.
- Collaborated with 4 software development Engineers to build a deep understanding of features and architect prior to testing.
- Providing 24/7 on all support to clients.

## Accomplishments

- Promoted from Test Consultant Graduate to Test Consultant role within three months of hire, outpacing CSG's typical six-month timeline for graduates. Recognized for developing excellent **test plans/scripts** and rapidly discovering defects.
- **Spot-light** award for successful deployment of MasterCard CRS builds into production environment and continuous support to clients during postproduction.
- **World of Thanks** award for every quarter for providing 24/7 on-call support to MasterCard BAU team.
- Improved documentation of QA testing practices and end user End to End business tasks to enhance their repeatability, saving time and money encouraging testing standardization and best practices