



# IT Ticket Analysis

Users

Res. Days

Res. Avg Days

Last Refresh Date : 08-03-2025

Severity

All

Priority

All

TicketType

All

Satisfaction

All

Departmets

All

RequestorSeniority

All

FiledAgainst

All

967

100K

684K

6.84

15

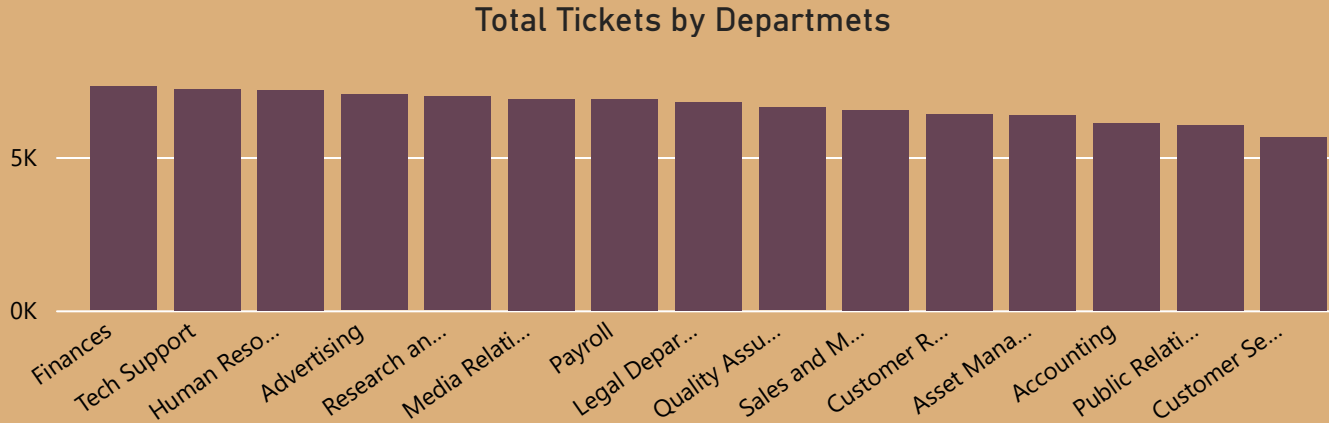
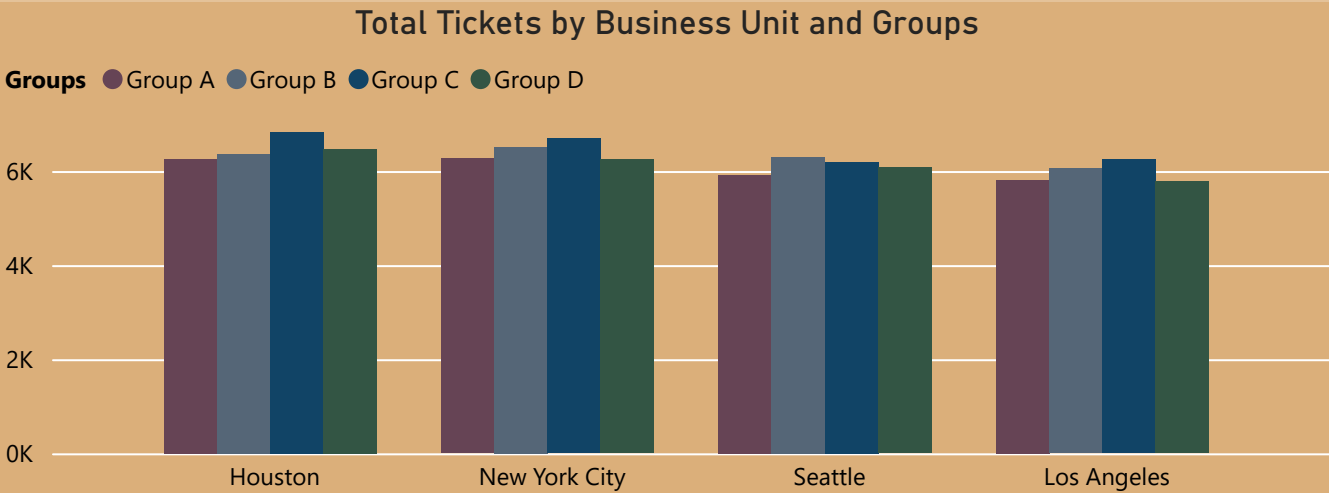
Total Users

Total Tickets

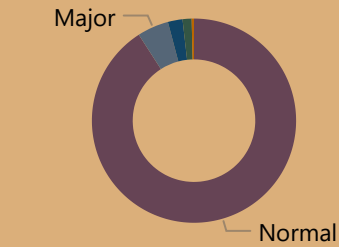
Total Days

Avg Res. Days

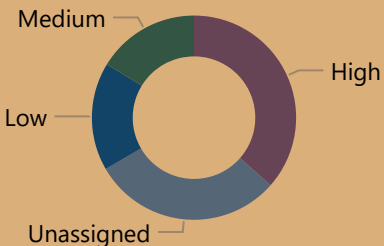
Total Departments



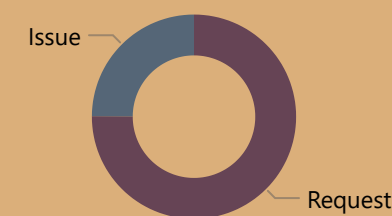
By Severity



By Priority



By Ticket Type



By Gender

