

Medipally Naveen Kumar

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Executive Summary:

I am working in **HCL Technologies**. I have more than seven years of experience in Information Technology, having comprehensive technical skill set and expertise in Development and Support of Banking-Financial and Healthcare Services applications. As part of these assignments, I have been through developing, defect fixing and functional analysis.

Professional Experience:

- Have exposure in maintenance, development and testing of project in Banking Domain.
- I am skilled at finding the bugs in SQL and fixing them accordance with requirements.
- Experience in development of Web enabled applications **Web services, WCF, Web API and SQL Server**.
- Excellent communication skills and adept at facilitating walk through and training sessions.
- Working knowledge on **Dynatrace** and good at writing **Splunk** queries.
- Attend meetings with onshore teams and clients regularly.
- Have experience of working with different teams like Networking, DBA, System and QA to achieve the tasks.

Career Objective

To serve a long-term job commitment where I can contribute my knowledge and experience and further develop my potential across all areas of IT to maximize my expertise and efficiency in that position.

Technical Skills

Operating systems	Windows, Linux
Primary Skills	Devops Engineer (Jenkins,GIT,Maven, Ansible, Docker,Grafana,EKS,K8S,Terraform), AWS
Programming Languages	C,C#, Java, Python
Databases	SQL, MYSQL
Application Server	IIS
Technologies	ASP.NET,ADO.NET
Software Tools and IDE	Visual Studio, SQL server management studio, Dynatrace, Splunk

Academic Profile

QUALIFICATION	INSTITUTION	BOARD/ UNIVERSITY	YEAR OF PASSING	AGGREGATE (%)
M.E(Embedded Systems and VLSI Design)	Vasavi college of Engineering, Ibrahimbagh.	O.U, Hyderabad.	2012	64.80
B.Tech(E.C.E)	Sri Indu College of Engineering & technology, Ibrahimpatnam.	J.N.T.U, Hyderabad.	2010	61.80
Intermediate	A.P.S.W.R.Junior College, Chilkur,R.R.Dist.	Board of Intermediate Education, Hyderabad.	2006	85.90
S.S.C	Zilla Parishad High School. Rangapur,R.R.Dist.	Board of Secondary Education, Hyderabad.	2004	81.80

PROFESSIONAL EXPERIENCE (Summary):

Organization	Domain/Client	Role	Location	From(Mon-YY)	To(Mon-YY)	Exp. (months)
Cognizant Technology Solutions	BFS/Western Union	Dotnet Application Support	Hyderabad	Jan-15	Jul-16	19
	Healthcare/Reliance	Dotnet Developer,Application Support	Hyderabad	Jul-14	Dec-14	6
	Healthcare/Xerox	Dotnet Developer,Application Support	Chennai	Dec-13	Jun-14	7
	Healthcare/Xerox	Dotnet Developer	Chennai	Jul-13	Nov-13	5
	Software Developer Training	Dotnet and JAVA developer trainee	Chennai	Feb-13	Jun-13	5

Project Experience**Project #1**

Project : Western Union - Blaze Support

Client : Western Union, USA

Environment : ASP.Net MVP / SQL Server 2010

Description:

The Western Union Company is an American financial services company. Provides financial services across the world. WU business spread across with products such as person-to-person money transfer, money orders, business payments, and commercial services. WU attempts to spread fraud awareness using videos, articles, and quizzes to do so. I have been working for WU Blaze application which is used to detect & prevent the fraud and money laundering. Customers are allowed to transact if he is allowed by Blaze at different phases of money transfers. WU has the one of best mechanisms for preventing fraud in online transfers.

Roles and Responsibilities:

- Creating dashboards, alerts, scheduled reports in Splunk and dynatrace.
- Perform the code review activities before deploying to Production.
- Analyzing the application and SQL code to find the issues/bugs reported.
- Performing the production deployments and setting up new environments.
- Performing development activities for SQL bug fixes and did functional, unit testing.
- Proactive monitoring of application and good experience in application and problem management. Ownership of problem/incident/ Issue, follow up and resolve them within SLA.
- Have good experience of working with different teams to achieve the tasks when there is a production issue.
- Responsible for the L2/L3 support on application issues, and on servicing standard issues from users.
- Responsible for driving key operational services such as Problem Management and Change Management & Incident management for improving the application stability and functionality.
- Responsible for maintaining the Knowledge Database by documenting frequent issues and workarounds for resolution at first line, and in creating Knowledge Articles.
- Worked on data migration issues between databases.
- Finding RCA (root cause analysis) for severity issues & retrospection.
- Co-ordinated the Project deployment and regression test planning activities and had successful on time implementation of enhancement projects.
- Responsible for performing pre and post validations after the deployment
- Created many SOP documents for recurring and critical issues.

Project #2

Project : HCS - Reliance

Client : Reliance General Insurance Company Limited

Environment : ASP.Net MVP / SQL Server 2010

Description:

Reliance Health Claims Systems is a website developed for the Health Insurance. The project dealt with enhancements, change request and closure of defects in both the technical and functional aspects of the pre-existing website.

Roles and Responsibilities:

- Worked in Client's location
- Performing the production deployments and setting up new environments.
- Analyzing the application and SQL code to find the issues/bugs reported.
- Performing development activities for SQL bug fixes and did functional, unit testing.

- Proactive monitoring of application and good experience in application and problem management. Ownership of problem/incident/ Issue, follow up and resolve them with in SLA.
- Perform the code review activities before deploying to Production.
- Setting up meetings with Client and supported the application in the client location.
- Have good experience of working with different teams to achieve the tasks when there is a production issue.
- Responsible for the L2/L3 support on application issues, and on servicing standard issues from users.

Project #3

Project : GHS - HIX Nevada
 Role : Developer
 Client : Xerox Business Services
 Environment : ASP.Net MVC 4/ SQL Server 2012

Description :

Nevada Health Link is a website developed for the Health Insurance Exchange of the state of Nevada. The project dealt with enhancements, change request and closure of defects in both the technical and functional aspects of the pre-existing website.

Roles and Responsibilities:

- I was involved in the code stabilization team which effectively fixes defects found in production and various testing environments on a daily basis.
- Proactive monitoring of application and good experience in application and problem management. Ownership of problem/incident/ Issue, follow up and resolve them with in SLA.
- Preparing project documents and sending the status reports to the client daily basis.

Project #4

Project : XBS-HC-GHS-ADMIN
Role : Developer
Client : Xerox Business Services
Environment : ASP.Net MVC 4/ SQL Server 2012

Description :

I was a part of the PMO team that was involved in project related maintenance task on a daily basis. My responsibility was generation of SLA and allocation reports and providing trends for the various projects associated with the Xerox account.

Roles and Responsibilities:

- Created an ASP.NET console application to extract excel sheets and saving the data into the Database
- Generating of SLA and allocation reports and providing trends for the various projects in the Xerox account

Personal Profile

Name : Medipally Naveen Kumar.
Father's Name : Yadaiah .
Date of Birth : 24-06-1989.
Nationality : Indian.
Languages Known : English, Telugu and Hindi
Permanent Address : H,No:1-56,
Village Rangapur,
Mdl : Manchal,
Dist : Ranga Reddy,
Telangana.
Pin :501508.

Personality Traits

- Very ethical, highly reliable and a quick learner
- Passionate about the career and have a drive to make difference
- Highly motivated, innovative and rational thinker
- Good at maintaining high level of integrity and professionalism
- Demonstrated ability to prioritize work and meet deadlines
- Proactive, with an analytical, practical and systematic approach to problem solving
- Strong interpersonal and communication skills with ability to maintain effective working relationships

Declaration

I hereby declare that the details provided in the above resume are genuine to my knowledge and I so take responsibility for the information provided.

DATE

NAVEEN KUMAR MEDIPALLY