

Summary

Highly analytical and detail-oriented Banking Operations Analyst with 7+ years of experience in managing bank operations, regulatory compliance, and risk management. Skilled in performing data analysis, developing reports, and implementing process improvements. Strong understanding of banking regulations and compliance requirements.

Proficient in manual and automation testing, with a focus on software quality assurance. Learned and proficient in developing test plans, test cases, and executing tests in various environments. Knowledgeable in using automation testing tools like Selenium, TestNG, and Cucumber to ensure efficient and accurate testing processes.

Expertise

Lead Operations Processor, Wells Fargo International Solutions Pvt Ltd. Bangalore Mar. 2015 – Dec. 2022

- Acquired comprehensive knowledge of manual and automation testing principles, methodologies, and best practices.
- Successfully completed training programs and courses on software testing, including test planning, test case development, and test execution.
- Developed proficiency in using popular automation testing tools such as Selenium, TestNG, and Cucumber through self-study and hands-on practice.
- Demonstrated a strong understanding of software quality assurance concepts, including defect identification, tracking, and reporting.
- Demonstrated proficiency in reviewing loan conditions and identifying portfolio risk based on clients' underlying business practices.
- Reviewed and verified mortgage guidelines and policies for VA, FHA, and Conventional loans to ensure compliance.
- Conducted thorough reviews of AUS (Automated Underwriting System) documents, including both DU and LPS, and calculated tolerance information to assess current income, assets, and debts.
- Actively participated in the review and updating of procedures according to protocols, guidelines, and methods established by Lending Services.

Skills

- Automation & Manual Testing
- Java
- Selenium
- TestNG
- Cucumber
- JIRA
- Ms Excel, Access

Domain Knowledge

- Financial Services
- Underwriter
- Lending operation
- Commercial Mortgage

Education

2014

MBA - Finance
St. Joseph's College of Engineering and Technology, (Aff. to Anna University)
7.5 CGPA

Certifications

2023

I have completed **Automation Testing** (Selenium with JAVA) course in GUVI (IIT Research Park, Madras)