Doug Sampley

Contract position (temporary) through LBMC. IT Manager - Wholesale, Inc

Hermitage, TN 37076

jdsj@me.com - (270) 484-4444

• Managed several successful major software/hardware installations.
• Experience with BCPS, Infinum, JD Edwards, Mas 90, High Jump application software
• Managed iSeries and Windows server installations.
• Experience in manufacturing and government industries
• Highly focused customer service help desk environment.

WORK EXPERIENCE

Contract position (temporary) through LBMC. IT Manager

Wholesale, Inc - 2016-05 - Present

- Oversee support for desktops, servers, network and application software.

• Project manager for new cloud based accounting software.
• Setup 2 remote offices with desktops and network (LAN and WAN).
• Implemented centralized desktop support and monitoring system for PC and Mac computers.
• Implemented revised network infrastructure
• Project manager for new dashboard of auction information using Microsoft PowerBI.

Director of Information Technology

Standard Functional Foods Group - 2012-11 - 2016-01

Report to CFO (Dennis Adcock). Manage use of computer technology and communications.

• Project Manager for High Jump application software implementation.
• Migrated IT support in house to improve service levels and reduce costs 50% over previous outsourced costs.
• Implemented new help desk policy and procedures to improve IT support for company
• Created SharePoint based IT project status reporting for organization to improve communication of project status and updates.
• Installed IT infrastructure for new distribution center in 30 days using Cisco Meraki equipment.
• Implemented Phase 2 of High Jump distribution center software to reduce errors associated with shelf life and expiration dates among other improvements.
• Created new reporting for raw material shelf life to reduce the cost of expired raw materials by over 100,000 dollars last year.
• Oversee application programming in .Net/SQL environment
• Utilized SharePoint to create a web based system to support improved communications in manufacturing plant.
• Responsible for proposing and obtaining approval for IT budget each year.

TN - Director of Information Technology

City of Clarksville - Clarksville, TN - 2009-08 - 2012-11

Report to Mayor. Manage use of computer technology and communications for city government of Clarksville TN

• Manage business analyst team of 8 to oversee installed applications.

• Manage external programming teams ranging in size from 2 to 25 from 7 different organizations for various short term and long term projects. These teams used various languages on the AS/400 and windows platform.

• Implemented new help desk system that reduced average time to close help desk ticket by 40%.

• Restarted document management project to improve work flow between city departments and provide easier access for city documents to Clarksville citizens.

• Implemented city wide telephone system (Shoretel) that saved 15,000 dollars per year in communications costs.

• Upgraded MUNIS ERP software to support dashboard reporting for senior department heads.

• Implemented infrastructure upgrades for department of electricity to support various call center and office based projects.

• Setup project group to coordinate/improve use of GIS applications among all city departments.

• Rolled out new city council document management system using iPads.

• Provided technology support for a new community policing center in North Clarksville that included desktops for career search and resume creation.

• Installed new city web site for improved communication and interaction with city residents

• Added city TV station for broadcast of live council meetings and other city events.

• Worked with Parks and Rec to add free Wi-Fi for city residents in selected parks locations.

• Improved maintenance and operation of city warning sirens to ensure proper operation when needed.

• Provide input regarding technology requirements to the Mayor and City Council on city projects

• Responsible for proposing and obtaining approval for IT budget each fiscal year.

Manager, Enterprise Systems

Sumitomo Electric Wiring Systems - 2007-07 - 2009-03

Report to Executive VP of IT. Manage Application development for financial and manufacturing systems using BPCS MRP System. Oversee development of manufacturing data collection system written in C++/Microsoft SQL Server.

• Manage internal programming team of 6 using RPG and C++/SQL server to support applications.

• Manage domestic and overseas programming contractors with up to 25 team members for both short term and long term contracts using windows development tools (.NET)

• Successfully implemented J-SOX mandated application and data auditing for AS/400 and Windows application/SQL servers.

• Negotiated revised software maintenance contracts to save over 100,000 per year in costs.

• Upgraded BPICS ERP software to support new financial reporting

• Upgraded manufacturing data collection system to support new manufacturing operations and new reporting needs.

• Implemented monthly reporting of project and department status for IT and upper management.

Director IT. Report to President

Kentucky Derby Hosiery/Gildan, Inc - Derby, KY - 1990-11 - 2007-07

Vice President of IT. Manage 24X7 data center operations, help desk operations for 250-300 seats, programming, telecommunications, systems design, and purchasing for MIS department.

• Manage 12 direct reports and 5 contractors

• Manage 16 domestic remote sites and 3 International sites

• Manage programming development teams internally of up to 10 employees.

• Manage over 6 external contractor programming teams with up to 50 team members for mostly short term programming projects. Most development was on AS/400 (RPG) but also included use of LANSA, SQL server and .NET.
• Improved help desk response time each year with same staff and increasing number of help desk requests.
• Implemented LANSA based ERP solution to improve manufacturing operations.
• Managed installation of wireless network in office and manufacturing environment.
• Passed yearly outside security audit of network and applications.
• Project manager for installation of new telecommunications network that saved over 25,000 dollars per year.
• Installed system operations automation to point where two system operator positions was reassigned.
• Centralized purchasing of MIS consumables to save over 80,000 dollars per year.
• Managed rewrite of payroll and payroll/inventory/production system to reduce time required to record transactions, allow for year 2000, add capability and improve performance. This rewrite has allowed existing staff to handle a 25% increase in transactions.
• Project Manager for installation of Infinium financial, purchasing and inventory software.
• Project manager for migration from Infinium ERP system to J D Edwards.

Technical Consultant

Cornerstone Information Systems, Inc   -   Hopkinsville, KY - 1985-05 - 1990-11

Report to Company Owner. Design and program applications for manufacturing/service companies.

• Project manager to install EDI purchase order and invoice system for manufacturing company.
• Project manager for installation of System 36 and AS/400 computers at various manufacturing/service companies.
• Rewrote sales/manufacturing system to accommodate a larger item number at requirement of largest customer for manufacturing company.
• Project manager for rewrite of Cost Accounting system at manufacturing company.

DP Manager

Owensboro Junior College of Business   -   Owensboro, KY - 1984-07 - 1985-05

Report to Registrar. Teach programming and operations computer classes. Maintain RPG applications on System 34 Computer.

EDUCATION

BS in Computer Science and Physics

Kentucky Wesleyan College   -   Owensboro, KY
1983-05

SKILLS

AS/400, EMPLOYEE RESOURCE GROUP, ENTERPRISE RESOURCE PLANNING, ERP, SQL

ADDITIONAL INFORMATION

Skills:

Technical: AS/400, Iseries, OS/400, RPG, COBOL, CL, DDS, Query/400, SQL, Windows XP, Windows 7 desktop and server, Lansa, Client Access/400, Rumba/400, Microsoft Office, BPCS, Infinium, J D Edwards, Manufacturing, Distribution, J-SOX, ERP, MAS, High Jump, Cisco Meraki, ServiceDesk

Supervisory: Large programming project experience, Department manager for staff of 12 (local and remote), knowledgeable in dealing with large vendor contracts,