# Innovation Brief: Predictive Delivery Optimizer

Logistics Innovation Challenge Prepared for: OFI Services By: Navendu Ojha

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## **Executive Summary**

**Problem:** NexGen Logistics struggles with frequent delivery delays, high fuel costs, and inconsistent customer satisfaction

**Solution:** *Predictive Delivery Optimizer*: A Python plus Streamlit app that predicts late deliveries before they occur using Random Forest ML

**Impact:** 25 percent fewer delays, 12 to 18 % lower operating cost, plus 15 percent higher customer ratings

### Problem Selection & Justification

Chosen problem: Predictive Delivery Optimizer

Data showed that *traffic delay* and *vehicle age* strongly correlate with late shipments. Preventing these delays drives maximum ROI and directly supports NexGen's cost reduction and reliability goals.

## Data & Methodology

Merged orders.csv, delivery\_performance.csv, routes\_distance.csv, vehicle\_fleet.csv, and cost\_breakdown.csv.

#### Derived metrics:

- Delay Days = Actual Promised
- Distance Efficiency = Distance / Fuel
- Total Cost = Fuel + Labor + Maintenance

Model: Random Forest Classifier  $\rightarrow$  84 % test accuracy, 0.80 F1.

## Solution & Implementation

Streamlit dashboard with:

- Sidebar filters (Warehouse, Priority, Carrier)
- Delay probability prediction & recommendations
- Interactive charts + Download button

Architecture: app.py (main) | analysis.py (ML) | charts.py (visuals).

## Key Insights & Visuals (10 pts)

• **Delay Histogram:** 25 % of orders late.

- Feature Importance: Traffic Delay > Vehicle Age.
- Cost Breakdown Pie: Fuel = 45 % of cost.
- Efficiency Map: Highlights wasteful routes.

## **Business Impact & ROI**

METRIC	RESULT
DELAY REDUCTION	-25%
COST SAVING	-12% to 18%
Customer Satisfaction	+15%
Accuracy	84%

## Conclusion & Future Work

The tool transforms NexGen's delivery management from reactive to predictive.

**Next:** integrate live GPS feeds and automated driver alerts for real-time optimization.