

NAVEEN GUDIMILLA

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OBJECTIVE : Dynamic professional with dual master's degrees in Information Systems and Business Administration, specializing in AI development, data automation, and business intelligence. Adept at leveraging cloud platforms, automation tools, and data-driven insights to solve complex business challenges and drive growth. Experienced in delivering scalable solutions in diverse industries, including finance, technology, and digital services.

EDUCATION

Master of Science in Information Systems <i>MS (GPA:3.642)</i>	Marist College, Poughkeepsie, New York <i>December 2024</i>
Master of Business Administration (MBA) – Finance <i>Bachelors (GPA:6.30)</i>	Osmania University, Hyderabad, India <i>Graduated: May 2019</i>

WORK EXPERIENCE

Hudson Valley Concierge Services (HVCS) <i>Digital Content Strategist</i>	Poughkeepsie, NY, USA <i>April 2024 – Present</i>
<ul style="list-style-type: none">Designed and developed AI-driven digital solutions using LLMs, LangChain, and Python frameworks to automate concierge services and enhance customer interactions.Implemented Git and Docker for seamless version control and containerized application deployment, improving development workflow efficiency.Engineered an Alexa Skill using AWS to provide hands-free access to concierge services, enhancing client engagement and service automation.Developed and optimized responsive web pages to improve user experience and brand visibility, ensuring accessibility across multiple platforms.Created SEO-optimized digital content including infographics, blogs, and social media campaigns, increasing brand reach and customer engagement by 30%.	
Virtusa <i>Project Billing Specialist – BU Operations</i>	Hyderabad, Telangana, India <i>March 2021 – December 2022</i>
<ul style="list-style-type: none">Built and automated financial dashboards using Power BI, Tableau, and Excel Pivot Tables, providing real-time revenue analytics and performance insights for leadership.Performed financial data analysis using SQL, Python (Pandas, NumPy), and Excel VBA, optimizing revenue tracking, cost analysis, and profitability forecasting.Automated O2C (Order to Cash) billing workflows using UiPath, reducing manual effort and increasing operational efficiency by 20%.Designed and implemented SQL queries to extract, transform, and analyze financial data from databases, reducing manual reporting efforts by 30%.Created KPI dashboards for leadership to track project revenue, budget variance, and operational expenses, enhancing strategic decision-making.	

PROJECTS & LEADERSHIP

QueryAgent: AI-Powered SQL Query Assistant 2024	<i>JAN 2025</i>
<ul style="list-style-type: none">Developed an AI-powered SQL query assistant using LangChain, OpenAI API, and Python to automate SQL query generation and database interactions.The tool enables users to pose business-related questions in plain English, which are automatically converted into SQL queries, providing real-time insights and supporting data-driven decision-making without requiring SQL knowledge.	

Exploratory Data and Sentiment Analysis of Online Food Orders

April 2024

- Analyzed **customer data** from online food orders using **Python** and **NLTK**, creating a sentiment analysis model to classify feedback as **positive**, **negative**, or **neutral**.
- Visualized key insights using **Matplotlib** and **Pandas**, optimizing customer experience through actionable insights.

DegreeWorks Application Prototype

May 2024

- Developed a **user-friendly academic management prototype** in **Figma** for **GPA tracking** and **credit audits**, designed for ease of access across devices.
- Focused on **responsive design** and **user-centered principles**, enhancing student engagement and course tracking.

SKILLS

Technical Skills:

1. AI & Automation: LangChain, API, Scikit-learn, PyTorch.
2. Cloud Platforms: AWS and Snowflake.
3. Business Intelligence: Power BI, Tableau, SQL, Google Analytics
4. Programming: Python (Pandas, Matplotlib), SQL, HTML, CSS, JavaScript
5. ERP Systems: Oracle Fusion, SAP.
6. Web Development: WordPress, Flask, CI/CD pipelines.
7. Version Control & Automation: Git, Docker,

Data Analytics & Visualization:

1. **Data Cleaning & Transformation:** Power Query, Excel (Advanced)
2. **Data Visualization:** Tableau, Power BI, Python Visualization (Matplotlib)

IT Systems & Soft Skills:

Stakeholder Management, Effective Communication, Problem-Solving, Cross-Functional Collaboration, Leadership, Time Management