LIKHITH KUMAR M C

Education

Master of Business Administration

Feb 2023 - Aug 2024 PES University

· Smartlead.Ai

Bengaluru

Bachelor of Science (CZBt)

• SPSS – Intermediate

Faculty of Government Science

Jun 2019 - Sept 2022

Relevant Skills and Technology

•	JMP	 Intermediate 	
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CopyAI

 Adaptability Cluster

· BI Visualizations Analysis

· SEMrush Protected Media

· Screaming frog Adobe Express

- Gamoshi (Ads slot selling) Regression

 Clay (Data collection) - Time Management

· HeyReach · Data Modeling - Logistic Regression

· Google Ads

Google keyword planner

Interpretation

Factor Analysis

- Business Communication

B2B Marketing Branding

Research Papers

National level conference

Presented and published the research paper at National level conference on the topic "THE RESEARCH ON AIR FRESHENER BUYING PREFERENCES"

National level conference

Research paper on Jio's supremacy titled "JIO'S SUPREMACY IN TELECOMMUNICATION MARKET"

National level conference

Research paper on "Air India" which covers company's overall SEO Strategies Online presence, social media strategy, keyword analysis

Experience

Navikshaa Technologies, | January, 2025 – Present

Team Lead- Sales

- Led and managed a team of sales executives, ensuring smooth daily operations and effective team coordination.
- Trained and mentored new team members on sales processes, communication skills, and company offerings.
- Worked closely with internal departments to streamline lead generation and client onboarding processes.
- Handled client communications, providing product insights and addressing queries to build long-term relationships.
- Monitored sales activities and guided the team to improve their outreach and closing techniques.
- Contributed to sales planning and strategy meetings to enhance business development initiatives.

Krutanic Solutions, Bengaluru | (September, 2024- December, 2025)

BDA (Business Development Associate)

- · Successfully achieved sales targets by effectively promoting and selling educational products and services.
- Conducted market research to identify potential leads and developed customized outreach strategies.
- Built and maintained strong client relationships, ensuring high levels of customer satisfaction and retention.
- Collaborated with cross-functional teams to streamline operations and improve lead conversion rates.

- Awarded "Best BDA – Q3" for exceptional performance, surpassing quarterly goals among a team.

9 Media Online | 1st April 2024 - 30 May 2024

Market Researcher, Marketing and Sales

- · Contribute to the development of innovative cold email outreach strategies, along with reporting.
- Play a part in crafting dynamic outreach strategies across LinkedIn, phone calls, and WhatsApp.
- Engage in email marketing campaigns, enhancing them with email personalization techniques.
- Assist with research and the integration of Al technology into our existing services to enhance the customer experience.

9 Media Online | 1st June 2024 - 30 June 2024

AdOps Analyst

- Monitoring IVT (Invalid Traffic): Ensured ad integrity by keeping invalid traffic (IVT) within acceptable limits.
- Digital Advertising Tools/Platforms: Gained a solid understanding of various digital advertising tools and platforms such as Gamoshi, Protected media, and others.
- Technical Skills: Familiar with SQL, Excel and BI tools, leveraging these skills to enhance data analysis and reporting.
- Excel Proficiency: Skilled in using Excel, including VLOOKUP, pivot tables, and formulas for report generation.

Certifications

- MySQL (Intermediate)
- Postgres SQL(Intermediate)
 Science) Intermediate
- Excel (Intermediate)
- · Market research
- · Microsoft Power BI
- · Tableau

- Project management
- · Business Intelligence Basics
- Data Science fundamentals

Hobbies and Interests

- · Playing cricket and volley ball.
- Interested in Constitution and History learning.
- Gardening and working in the agricultural field with father.

Achievements/awards

- Cleared the 1st round in the SSB interview, cleared the written test of the Air force for the post of technical assistance.
- Cleared theory exam and physical exam conducted by KPSC for the post of police constable.
- Cleared All India Red Cross Examination Conducted by Indian Red Cross Society.
- Awarded by Akhila Bharatha Veera Shaiva Mahasabha.