# I yappan S

## Market Research | Lead Generation | Business Development

Highly experienced business development professional known for exemplary team-building and project oversight skills. Gifted at working with all types of personalities. Performance history of developing strong collaborative relationships and delivering impressive results.





## Work History

2022-09

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2023-08

Senior Inside Sales Representative

Resulticks, Chennai

- Researching organizations and individuals online (especially on social media) to identify new leads and potential new markets.
- Market Research on targeted industries, services, titles, and technology data.
- Researching the client's information through search engines like Google, LinkedIn, Jigsaw, and Hoovers and depth analysis on LinkedIn Salesforce, Zoominfo, Outplay, Bloomberg, and Twitter.
- Identify Good Revenue Sized Companies and Decision Makers.
- Have worked with enterprise accounts and updated accounts and maintained long-term relationships with clients.
- Set and exceeded inside sales goals by establishing ambitious targets and motivating sales representatives.
- Worked closely with other departments to promote products and marketing campaigns.
- Coordinated activities and projects to plan sales department operations and meet timelines.
- Cultivated productive relationships and maintained quality communications with



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Account management

Customer surveying

Relationship building skills

Business planning

Marketing



Dynamics CRM

Salesforce CRM

Outplay

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Zoominfo

2022-08

2022-01

Sales navigator



# Languages

English

Tamil

account contacts to maximize client retention.

#### Business Development Executive

Aspire systems, Chennai

- Experience in doing the Deep Prospecting Research to identify potential opportunity.
  - \* Work closely with Sales leader to create a strong pipeline
  - \* Region: US-East.
  - \* Responsible for selling the end to end IT Services
  - \* Cooperating and collaborating with colleagues, cross functionality, to support the sales process.
  - \* Responsible for contributing towards growth of the company by exploring new/potential possibilities in the US East region.
- Collaborated with managers to provide customer feedback and recommend operational changes to meet emerging trends.
- Skills: Sales Management · International Sales · Customer Relationship Management (CRM) · Salesforce.com · Email Marketing · Inside Sales · Cold Calling · Lead Generation · Linkedin Marketing · Stakeholder Management · Business Development · Sales

Senior Business DevelopmentExecutive

2022-01 Photon, Chennai

 Performed client research and identified opportunities for account growth, account penetration and market expansion.

- Collaborated with sales and marketing departments to support client acquisition.
- Kept meticulous client notes and updated account information in company databases.
- Consistently exceeded quotas through penetration of new accounts.
- Focused on the US market to generate new business opportunities.
  - Business Development Consultant Web, Mobile, Digital, E-commerce and Omnichannel presences.
  - International Sales operation & New Business Development, International Business, Interactive Researches.
  - Interacting with senior level (C-level, SVP, VP, Sr/Director) from an organization and maintaining client relationships (CRM).
  - Working with Fortune 100, Fortune 500, Enterprise organizations for their IT/Digital initiatives.- Focused on the US market to generate new business opportunities. - Business Development Consultant - Web, Mobile, Digital, E-commerce and Omnichannel presences. - International Sales operation & New Business Development, International Business, Interactive Researches. - Interacting with senior level (C-level, SVP, VP, Sr/Director) from an organization and maintaining client relationships (CRM). - Working with Fortune 100, Fortune 500, Enterprise organizations for their IT/Digital initiatives.
- Skills: Sales Management · International Sales · Customer Relationship Management (CRM) · Salesforce.com

2018-01

2019-07

#### Operations Management Trainee

CMS Infosystems, Chennai

- Branch level: Worked closely into field operations to minimize the cost & risk.
   Regional level: Worked as business analyst for Chennai and Pondicherry region to improve Standard Operating procedures and process strategies.
- Responsible for Resource Management, Control-Route/Resource
   Optimization with Business Growth.
- Working closely with Leadership Team on Strategic Projects and New Initiatives based on Industry trends.
  - Adhoc Support to Business

    Development with Capacity planning,

    Route
  - synergies and resources requirements.
    Liaison between Regions & Business and Functional Teams for effective business operations.
- Branch level: Worked closely into field operations to minimize the cost & risk.
- Regional level: Worked as business analyst for Chennai and Pondicherry region to improve Standard Operating procedures and process strategies.
- Responsible for Resource Management, Control-Route/Resource Optimization with Business Growth.
- Working closely with Leadership Team on Strategic Projects and New Initiatives based on Industry trends.
- Adhoc Support to Business Development with Capacity planning, Route synergies and resources requirements.
- Liaison between Regions & Business and Functional Teams for effective business

operations.

Skills: Analytical Skills · Microsoft Excel
 · Cash Reconciliation · Cash Management
 · People Management · Critical thinking
 and problem solving · Business
 Development · Delegating tasks ·

Logistics Management

# **S** Education

2014-08	MBA: Marketing
2016-04	Crescent Business School - Chennai
2008-07 - 2012-04	B.E. Mechanical Engineering Sri Sairam Engineering College - Chennai
2006-06	High School Diploma
- 2008-04	Bharathiyar Matriculation Higher Seconadary School - Chennai



# Q Certifications

2016-04 Certification in Sales prospecting Specialist



Reading books

Watching movies