

# Navina M

Risk & Data Professional | Fraud & Analytics | SQL | Power BI | Excel | Python  
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## SKILLS

**Data Analytics:** SQL, Power BI (DAX, Power Query, Data Modeling), Excel (Advanced), ETL, KPI Reporting, Python (Pandas, NumPy), Snowflake, AWS (S3, Glue, Athena), Tableau, Microsoft Office  
**Risk Domain:** Fraud Pattern Analysis, Anomaly Detection, Risk Management, Compliance Review, Root Cause Analysis  
**Soft Skills:** Analytical Thinking, Problem-Solving, Data Storytelling, Stakeholder Communication

## CERTIFICATIONS

[Google Data Analytics Professional Certificate](#) | [IBM SQL & Relational Databases](#) | [IBM Data Visualization Using Python](#) | [AWS Cloud Practitioner Essentials](#) | [Field Foundations in Generative AI](#) | [Generative AI on AWS \(Technical\)](#)

## WORK EXPERIENCE

**Amazon Dev Center India - Hyderabad** | Investigation Associate  
**Product Quality (PQ)** Jun 2025 – Present

- Investigate **12K+ monthly high-risk copyright and compliance cases**, identifying fraud patterns and anomalies that reduce operational and reputational risk.
- Achieve **100% decision accuracy** through data-backed judgment, SOP alignment, and risk-based evaluation.
- Apply **Excel/SQL-based metadata checks** to detect repeat offenders, improving escalation efficiency.
- Prepare **evidence-driven fraud escalation reports**, strengthening stakeholder decision-making.

**Claims Risk Investigation (OTC)** Mar 2024 – May 2025

- Reviewed **36,500+ risk-flagged claims** with **99.5% accuracy**, preventing policy abuse and ensuring integrity.
- Identified **emerging fraud trends** using pattern-recognition and anomaly-detection, improving investigation accuracy.
- Annotated claims end-to-end with case insights supporting **audit readiness, compliance, and risk reporting**.
- Awarded **Super Star Trainee** for exceptional performance, investigation accuracy, and quality standards.

## PROJECTS

**Yelp Business Reviews Analytics** | End-to-End Data Analytics (Python, S3, Snowflake, SQL, [Power BI](#)) | [GitHub](#)

- Processed **6.9M+ reviews** and built a **Snowflake dimensional data model** for scalable trend and sentiment analysis.
- Developed **Power BI KPI & sentiment dashboards**, using SQL validation to surface category performance insights.

**AWS Serverless ETL Pipeline** | Serverless Data Engineering (S3, Lambda, Glue, Athena, IAM, CloudWatch) | [GitHub](#)

- Built an **event-driven ETL pipeline** automating JSON-to-Parquet conversion for scalable analytics.
- Enabled secure, production-ready workflows using **IAM access control** and **CloudWatch monitoring**.

**Insurance Policy Risk Analysis** | [Power BI](#) | [GitHub](#)

- Designed dashboards for **293K+ policies**, identifying high-risk segments and improving claims monitoring.

**Superstores Sales Performance Analysis** | [Tableau](#) | [GitHub](#)

- Analyzed **10K+ transactions**, building dashboards highlighting sales, profit, and regional trends for insights.

## INTERNSHIPS & TRAININGS

**Data Analytics Learning Plan (includes Labs)** | **Amazon Web Services (AWS)** Oct 2025

- Completed hands-on labs in **S3, Glue, Athena, QuickSight, Redshift**, covering cloud **ETL, data transformation, visualization, and ML integration**.

**Deloitte Australia – Data Analytics Job Simulation** | [Forage](#) | Tableau, Excel Apr 2025

- Delivered forensic insights using **Tableau & Excel**, simulating real client reporting scenarios.

**Data Science & Data Analyst Intern (Remote)** | Python, SQL, Machine Learning Oct 2023 – Mar 2024

- Built a **recommender system** and **regression model** using Python & SQL for personalization and pricing analytics.

## EDUCATION

**College of Engineering, Guindy (CEG) – Anna University** Chennai, Tamil Nadu  
B.E., Electronics & Communication Engineering — First Class Aug 2017 – Apr 2021

**LEARNING PROFILES (SQL & ANALYTICS):** Instagram: [@data.destiny](#) | Threads: [@data.destiny](#) | [Leetcode](#)