Vannepogula Navitha

CLOUD ENGINEER

Results-driven professional with 3 years of hands-on experience in Azure PaaS cloud solutions. Proven ability to collaborate with cross-functional teams to deliver scalable and reliable solutions. To enhance my working capabilities, businness efficiencies and professional skills in order to serve my oraganization with sheer commitement and determinationProven ability to collaborate with cross-functional teams to deliver scalable and reliable solutions. Committed to staying updated with the latest trends and advancements in Azure DevOps to drive innovation and maximize organizational success.



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**Experience**

**Capgemini cloud services – Cloud infrastructure services (CIS)(Dedicated/Hybrid cloud model)**

*(Worked as a PaaS Admin role with multiple customers with different service support and implementation’s)*

**Azure Active Directory Administrator (Dedicated project)**

*(Worked as a PaaS Admin role with dedicated customer with different services and implementation’s)*

**Senior Analyst Capgemini Technology Solutions Aug2022-2024**

* Streamlined Azure Active Directory management from the portal level, resulting in error-free user and group creation processes, thereby enhancing operational efficiency for more than 500 users within a six-month period Creating and managing users and groups in AAD. Assigning directory roles to users (IAM).
* optimizing user management processes and enhancing security protocols, resulting in a 40% decrease in unauthorized access attempts.
* Skilled in creating and managing App Registrations and Enterprise Applications in Azure AD. Proficient in utilizing PowerShell scripts to extract and analyze critical information related to Azure Active Directory. Audit logs and Sign-in logs on Security groups and users.
* Overseeing the development, organization, and identity management of Power BI workspaces and dashboards.
* Hands-on experience with data services, including Databricks, Azure Data Lake Storage, and Azure Data Factory.
* Working with Microsoft support on MS cases on production environments major/minor issues, maintaining, Identifying RCA for re-occurring issues & documenting the RCA for P1 issues and Major Incidents & communicate status of support items to clients to allow them to implement contingency plans if necessary.

**Senior Analyst Capgemini Technology Solutions**

* Extensively worked with various Azure PaaS services, including App Services, App Service Plans, Storage Accounts, Key Vault, Log Analytics, Application Insights, Function Apps, Logic Apps, and a range of PaaS databases. Additionally, managed Virtual Machines (VMs) and orchestrated these resources efficiently at both the Azure Portal and through PowerShell scripting.
* Collaborated with a team of 3 developers, 2 designers and 2 product managers to deliver a new customer-facing Azure web app. Held regular status meetings, communicated progress and issues, and ensured successful on-time delivery.
* Debugged and resolved a memory leak issue in an Azure Function app, reducing memory usage by 60% and preventing application crashes that previously occurred 2-3 times per week.
* Hands-on experience with Azure networking concepts, including Virtual Networks (VNet), Subnets, Network Security Groups (NSG), User-Defined Routes (UDR), VNet Peering, Service/Private Endpoints, and DNS Configuration. Additionally, I have worked extensively on configuring and managing Application Gateways, including certificate management, as well as Load Balancers and Traffic Manager.
* Working with Microsoft support on **MS case (A, B)** that we raised to finding recommendations suggestions on production environment major/minor issues, identifying **RCA** for re-occurring issues & documentation the RCA for P1 issues and major incidents.

**CERTIFICATES**

* Microsoft Fundamentals **AZ-900** Global certificate MC ID: 993788187 **(certification id: 8FLDFF-766C75)**
* Microsoft Azure Administrator **AZ-104** Global certificate MC ID: 993788187 **(certification id: D86BB4-3083A6)**
* Microsoft Azure Developer Associate **AZ-204** Global certificate MC ID:993788187 (**certification id: 64060W-5F60DE**)

**TECHNICAL SKILLS**

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| --- | --- |
| Cloud Services | Azure, Basic Amazon Web Services (AWS) (EC2, S3, VPC, RDS) |
| Azure (900,104,204) | Azure Services: VM, PaaS Services (includes Databases, networking components), Azure Active Directory (AAD) |
| Build and Deployment | Git, GitHub |
| IAC Tool | Terraform |
| Ticketing tool (ITSM) | Service-Now |
| Scripting | Windows PowerShell |
| OS Platform | Windows |
| Applications | MS Office suite (Word, PowerPoint, Excel, Outlook) |

**ACHIVEMENTS**

* Best employee of the team Q4 in 2023
* Earned **Star** award for getting customer satisfaction, client appraisals and dedication in work and lasting.
* Presented the project concepts to the clients and received positive feedback.

**Education**

- **Srinivasa Ramanujan Institute of Technology 2016-2020**

Bachelor of technology (ECE)

**DECLARATION**

I hereby declare that all the above information is correct to the best of my knowledge. References would be provided on request.

Date: 22/01/2025 Signature: Navitha Vannepogula

Place: Bangalore