

Customer Class Item

Using the *Customer Class Item* screen, you can classify customers according to buying patterns, payment behavior, type of consumption, etc. Such classification codes can be maintained in BatchMaster Online at the *Customer Class* screen. The customer class item codes are printed on sales order acknowledgements and sales invoices.

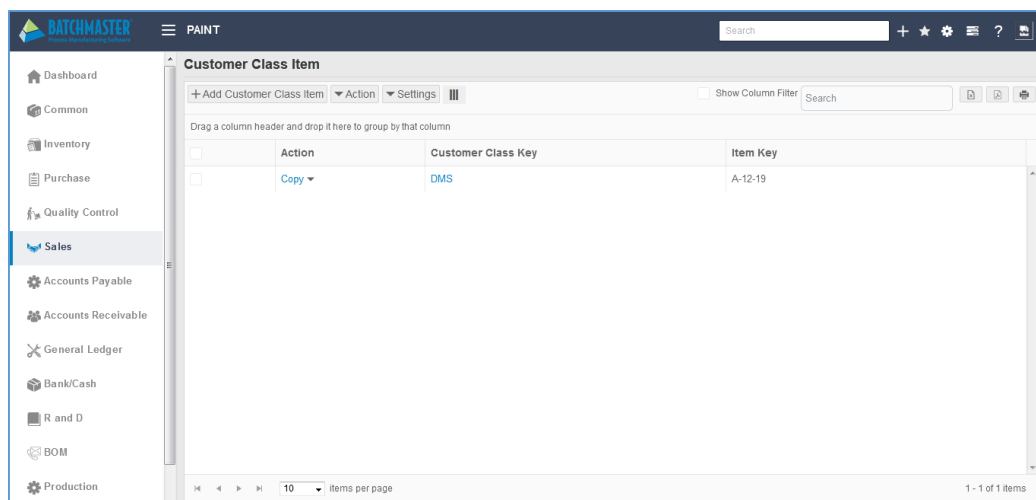
Go To: Sales → Sales Master Data → Customer Class Item



Prerequisite: Data should be set up at the *Customer Class Master* and *Item Master* screens before creating a customer class item.

Customer Class Item – Dashboard

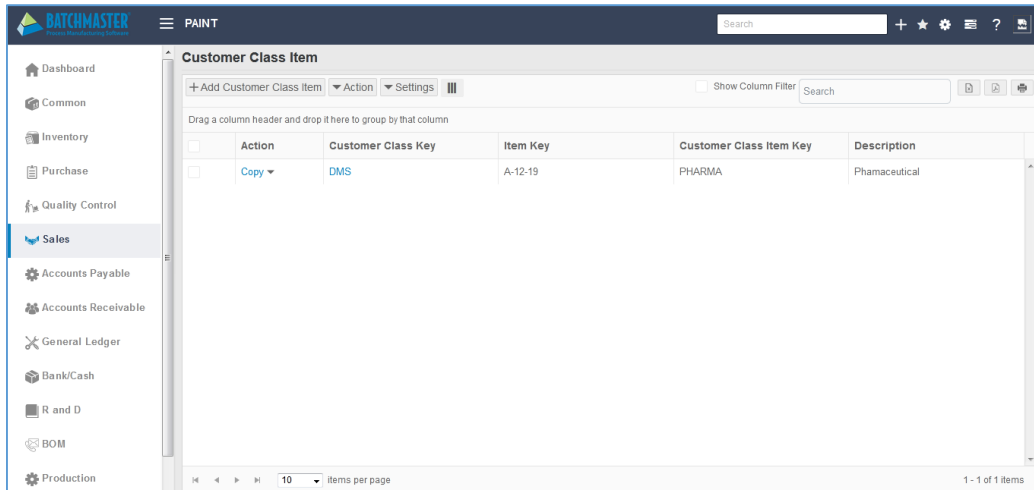
You can manage Customer Class Items from this dashboard. By default, the system displays all the existing Customer Class Items as maintained for your business/company. You can click on any of the customer class item record to view its details.



The *Customer Class Item* dashboard contains many elements that occupy 100% of the browser window.

Resizing the window would resize the elements to fit. The elements can be rearranged, i.e., docked, resized, grouped, and stacked. The header and the side panel can't be rearranged.

After you select all the columns of the *Customer Class Item* dashboard, the middle grid displays the selected columns.



The *Customer Class Item* dashboard provides a clear vision of the created records in a read-only mode. You can view the created records as per the number of pages provided per page.

Customer Class Item Screen – Add Mode

To add a new Customer Class Item Information to your BatchMaster database, click on the + *Add Customer Class Item* button. The system displays the *Customer Class Item Details* screen, where you can create a new record.

Customer Class Item Fields:

Customer Class Key: This is the Customer Class Key. This is a mandatory field.

Customer Class Description: This field displays the description associated with the Customer Class Key. This is a read-only field.

Item Key: This is the key of an inventory item. This is a mandatory field.

Item Key Description: This field displays the description associated with the Customer Class Key. This is a read-only field.

Customer Class Item Key: This is the item key used for the selected item for the selected class, which may be printed on the SOs and the invoices. This Customer Item Key can be printed on Sales Orders and Invoices in the following order of decreasing preference. For this purpose, it may be necessary to add the corresponding field (from report.mdb) on the .rpt files for the report being printed.

1. Customer Item Key from Customer Item
2. Customer Item Key from Customer Class Item
3. Item Language Key from Item Language

Description: This is the description used for the selected item for the selected class, which may be printed on the SOs and the invoices. This Customer Class Item Description can be printed on Sales Orders and Invoices in the following order of decreasing preference. For this purpose, it may be necessary to add the corresponding field (from report.mdb) on the .rpt files for the report being printed.

1. Customer Item Description from Customer Item
2. Customer Item Description from Customer Class Item
3. Item Language Description from Item Language

The Customer Item Description is printed on the Bill of Lading and the Inventory Bill of Lading in the following order of decreasing preference:

1. B.O.L. from the Bill of Lading Inventory Info
2. Customer Item Description from Customer Item
3. Customer Item Description from Customer Class Item
4. Item Language Description from Item Language
5. Item Description from Item Master

Creating a Customer Class Item

1. Open the *Customer Class Item* dashboard.
2. Click on the **+Add Customer Class Item** button to open a new blank record.
3. Enter a customer class key in the *Customer Class Key* field using the lookup next to the field.
4. Using the *Item Key* field, specify the item key of the item for which the customer class item key needs to be associated.
5. Enter the customer class item key in the *Customer Class Item Key* field. This item key is used for the selected item for the selected class, and may be printed on sales orders and invoices in the following order of decreasing preference:
 - a. Customer Item key from the *Customer Item* field.
 - b. Customer Item key from the *Customer Class Item* field.
 - c. Item Language key from the *Item Language* field.

For this purpose, it may be necessary to add the corresponding field (from report.mdb) on the .rpt files for the report being printed.

6. Enter a description in the *Description* field, if needed.
7. Click the *Save* button to save the customer class item record.