

Persona Modeling

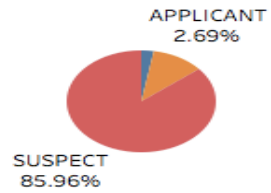
By:- Yumeng Guo
Vineet Balan
Bingjun Wang
Navneet Poddar

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1. Data Visualization

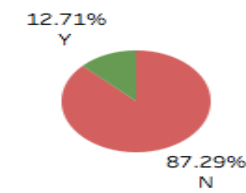
Status 1



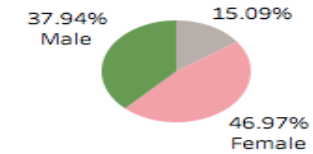
GPA



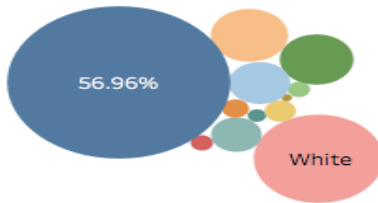
In State



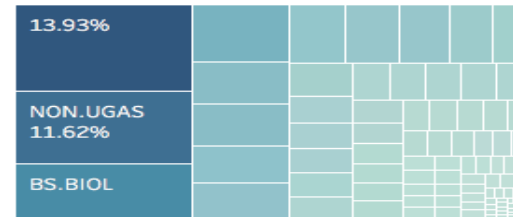
Gender



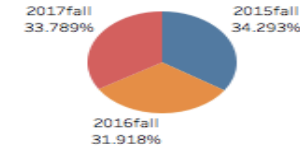
Race



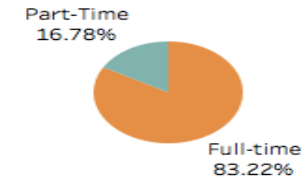
Program



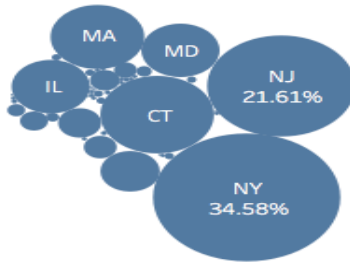
Term



Student Type



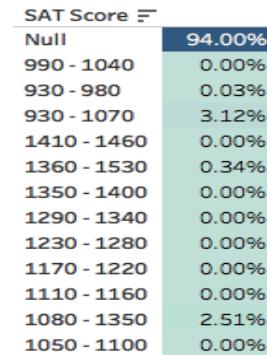
State



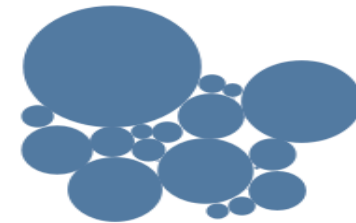
Religion



SAT Score



Source



2. Challenges with Dataset

- 80% Null Values in GPA
- 94% Null Values in SAT Score
- 93% Null Values in Religion
- 57% Null Values in Race
- Formatting Problem in Zip code
- Many Outliers in Income Variable

3. Data Cleaning

Null Value Replacement in GPA

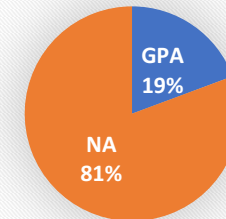
```
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
   2.0     3.0     3.0     3.1    3.3     4.0 538896
```

Step I : Instate, Student type, Status.1, Term

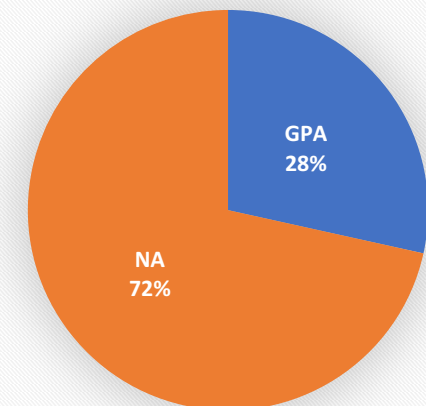
```
> #1.InState Y, Full time, 2015, Applicant
> iNgpa1 <- which(uni$InState == "Y" & uni$StudentType == "Full-time" & uni$Term == "2015fall" &
uni$Status.1 == "APPLICANT" & is.na(uni$GPA))
> iYgpa1 <- which(uni$InState == "Y" & uni$StudentType == "Full-time" & uni$Term == "2015fall" &
uni$Status.1 == "APPLICANT" & !is.na(uni$GPA))
> uni$GPA[iNgpa1]=mean(uni$GPA[iYgpa1])
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
   2.0     3.0     3.0     3.1    3.3     4.0 538896

> #18.InState Y, Part time, 2017, Suspect
> iNgpa18 <- which(uni$InState == "Y" & uni$StudentType == "Part-Time" & uni$Term == "2017fall" &
uni$Status.1 == "SUSPECT" & is.na(uni$GPA))
> iYgpa18 <- which(uni$InState == "Y" & uni$StudentType == "Part-Time" & uni$Term == "2017fall" &
uni$Status.1 == "SUSPECT" & !is.na(uni$GPA))
> uni$GPA[iNgpa18] = mean(uni$GPA[iYgpa18])
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
   2.0     3.0     3.0     3.1    3.2     4.0 478773
```

Earlier



After Step I
(Instate, Student type, Status.1, Term)



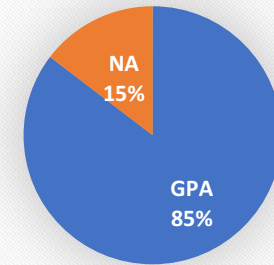
Step II: State (NY,NJ,MA MD, IL), Student type, Status.1, Term

```
> #NEW YORK
> #1.State NY, Full time, 2015, Applicant
> iNgpa1 <- which(uni$State == "NY" & uni$StudentType == "Full-time" & uni$Term == "2015fall" & uni$Status.1 == "APPLICANT" & is.na(uni$GPA))
> iYgpa1 <- which(uni$State == "NY" & uni$StudentType == "Full-time" & uni$Term == "2015fall" & uni$Status.1 == "APPLICANT" & !is.na(uni$GPA))
> uni$GPA[iNgpa1]=mean(uni$GPA[iYgpa1])
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
   2.0     3.0     3.0     3.1     3.2     4.0 475772
> #18.State IL, Part time, 2017, Suspect
> iNgpa18 <- which(uni$State == "IL" & uni$StudentType == "Part-Time" & uni$Term == "2017fall" & uni$Status.1 == "SUSPECT" & is.na(uni$GPA))
> iYgpa18 <- which(uni$State == "IL" & uni$StudentType == "Part-Time" & uni$Term == "2017fall" & uni$Status.1 == "SUSPECT" & !is.na(uni$GPA))
> uni$GPA[iNgpa18] = mean(uni$GPA[iYgpa18])
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
  2.00   3.02   3.08   3.09   3.12   4.00  97814
```

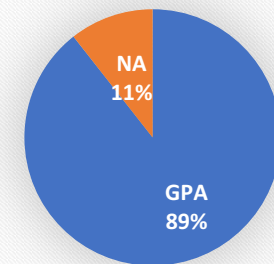
Final Step: Gender, Race

```
> #Male, American Indian/Alaskan Native
> MNgpa4 <- which(uni$Gender == "Male" & uni$Race == "American Indian/Alaskan Native" & is.na(uni$GPA))
> MYgpa4 <- which(uni$Gender == "Male" & uni$Race == "American Indian/Alaskan Native" & !is.na(uni$GPA))
> uni$GPA[MNgpa4]=mean(uni$GPA[MYgpa4])
> summary(uni$GPA)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   NA's
  2.00   3.02   3.08   3.09   3.12   4.00  70878
```

After Step II
(State, Student type, Status.1, Term)



Finally
(Gender, Race)



□ Data Augmentation

External Dataset = Average Household Income, State wise (Source: <https://factfinder.census.gov>)

```
> avg.HH<-read.csv(file = "E:\\BA assingment\\Project 1\\Household average income.csv", header = T, stringsAsFactors = F)
> uni<- merge(x=uni1, y=avg.HH,by = "State",all=T)
> low<-which(uni$HouseholdIncome<0.8*uni$Household.average.income)
> uni["class"] <- NA
> uni$class[low]="LOW"
> High<-which(uni$HouseholdIncome>1.2*uni$Household.average.income)
> uni$class[High]="HIGH"
> Mid<-which(uni$HouseholdIncome<=1.2*uni$Household.average.income & uni$HouseholdIncome>=0.8*uni$Household.average.income)
> uni$class[Mid]="MID"
```

Final Outcome :-

InState	Zipcode	Race	Religion	Term	StudentType	DistancetoCampus_miles	HouseholdIncome	Household.average.income	class
N	'01810	White		2017fall	Full-time	147.35864	165602	97295	HIGH
N	'01105			2016fall	Full-time	71.90244	24153	97295	LOW
N	'01960			2015fall	Full-time	148.22974	80713	97295	MID
N	'01915			2017fall	Full-time	153.40307	117447	97295	HIGH

Zip code Formatting

Earlier

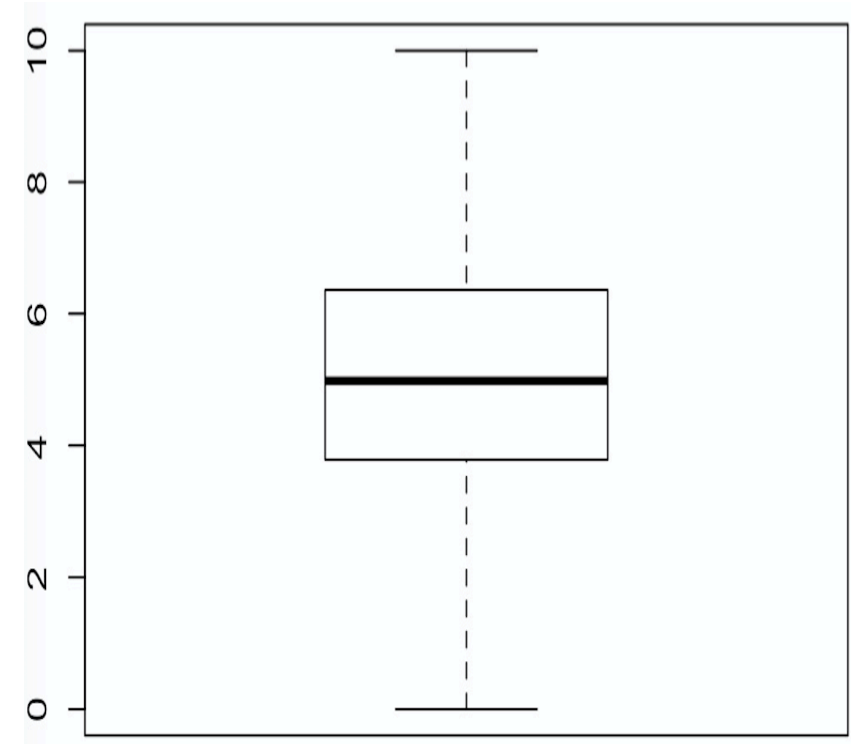
```
> unique(uni$Zipcode)
[1] "No Data" "'06468" "'10454" "'06606" "'11210" "'11233" "'00641" "'14224" "'06095" "'07105" "'00382"
[17] "'01015" "'02194" "'00693" "'00730" "'00976" "'02209" "'43200" "'10000" "'63303" "'09034" "'04405"
[33] "'01023" "'16725" "'47800" "'00716" "'39114" "'11371" "'65000" "'00971" "'00677" "'10220" "'10250"
[49] "'81100" "'99999" "'10230" "'47500" "'04313" "'15811" "'11110" "'10530" "'10500" "'21110" "'10130"
[65] "'91204" "'02750" "'03187" "'02191" "'10240" "'03104" "'10600" "'01219" "'10140" "'00953" "'20019"
[81] "'00791" "'00717" "'12000" "'00778" "'00792" "'70000" "'04024" "'10300" "'28003" "'00234" "'04033"
```

After

```
> NewZip<-gsub(pattern = "'", replacement = "", uni$Zipcode)
> unique(NewZip)
[1] "No Data" "06468" "10454" "06606" "11210" "11233" "00641" "14224" "06095" "07105" "00382"
[12] "50023" "01807" "11333" "60121" "00725" "01015" "02194" "00693" "00730" "00976" "02209"
[23] "43200" "10000" "63303" "09034" "04405" "01141" "02040" "10400" "05320" "33013" "01023"
[34] "16725" "47800" "00716" "39114" "11371" "65000" "00971" "00677" "10220" "10250" "20150"
```


Distance Normalization

```
> uni_withoutinf<-subset(uni, is.finite(uni$DistancetoCampus_miles))
> Distance_withoutinf<-subset(uni_withoutinf$DistancetoCampus_miles, uni_withoutinf$DistancetoCampus_miles<85&uni_withoutinf$DistancetoCampus_miles>8)
> normalization<-function(x){
+   return((x-min(x))/(max(x)-min(x)))}
> Nordata<-normalization(Distance_withoutinf)*10
> boxplot(Nordata)
> near<- which(uni_withoutinf$DistancetoCampus_miles<8)
> uni$Normalization[near]="NEAR"
> unique(uni$Normalization)
[1] NA      "NEAR"
> far<-which(uni_withoutinf$DistancetoCampus_miles>85)
> uni$Normalization[far]="FAR"
> unique(uni$Normalization)
[1] NA      "NEAR" "FAR"
> near.1<-which(Nordata<3)
> uni$Normalization[near.1]="NEAR"
> medium<-which(Nordata>=3&Nordata<=7)
> uni$Normalization[medium]="MEDIUM"
> unique(uni$Normalization)
[1] "NEAR"  "MEDIUM" "FAR"    NA
> far.1<- which(Nordata>7)
> uni$Normalization[far.1]="FAR"
> summary(uni$Normalization)
  Length Class      Mode
 669304 character character
> nrow(uni)
[1] 669304
> unique(uni$Normalization)
[1] "NEAR"  "MEDIUM" "FAR"    NA
```



4. Persona Modeling

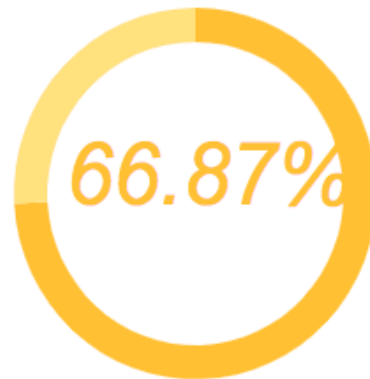
Will Rooney



Undergraduate

Bio

Will is a young exuberant candidate who is on the hunt for a university for pursuing her undergraduate degree.



■ **66.87% Will**
■ **23.23% Other**

Challenges

- Flexibility in choosing courses.
- Getting admitted into desired course in the desired term..
- Distance of University from home.
- Food.

Motivation

- Flexibility in Choosing courses after the First year.
- Events organized specially for undergraduate students
- Health care resources.
- Jobs and internship opportunities after graduation.
- Campus Life.

Stacy Anderson



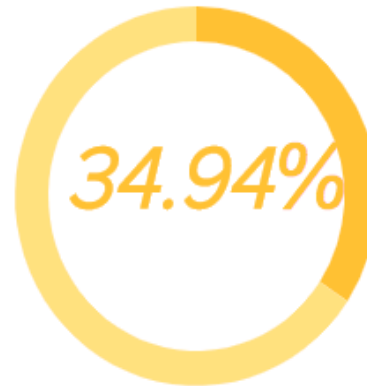
Outstate

Female

Full-Time

Bio

Stacy is a young exuberant female who is on the hunt for a university for pursuing her higher education. She intends to be a full-time student but does not belong to Connecticut.



■ **34.94% Stacy**
■ **65.06% Other**

Challenges

- Getting admitted into her desired course and desired term.
- Finding the university of her choice to apply.
- Safe Neighborhood around university.
- Accommodation near the university

Motivation

- Women In Engineering clubs.
- Womensorship Programs.
- Women in STEM benefits.
- Self Defense Programs.

Mark Rhee



Part-Time

Distance from University < 43 Miles

Bio

Mark is a working professional who is looking to enroll into the university as a Part-time student to complete his degree. He stays within 43 Miles of the university.



■ **11.16% Mark**

■ **88.84% Other**

Challenges

- Flexibility in Class timings
- Low interaction with professors due to schedule.
- Distance of University from his house and place of work

Motivation

- Flexibility in choosing courses.
- Lectures to be held online or on weekends.
- Experienced Faculty for thesis.
- Special Professor availability for Part-Time students.

Kim Betty



Applicant

Full-Time

GPA > 3

Average Household income - Low

Bio

Kim is a blossoming student who seeks to take a step towards her passion for higher studies. She intends to be a Full-Time student and has applied to the university with a GPA of greater than three. Her average household income is lower than the average income of her state.



1.13% Kim

98.87% Other

Challenges

- Financing her education due to financial condition of her household.
- Getting admitted into desired course in the desired term.
- Accommodation near the university.
- Jobs and internships during education.

Motivation

- Scholarship which covers a part of tuition fee.
- Course-work according to industry demand.
- Career fair.
- Special Events On-campus.

Steve Smith



Prospect

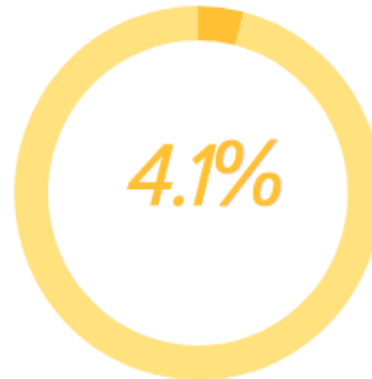
Full-Time

GPA > 3

Average Household income - Low

Bio

Steve is a passionate young student who is looking forward to taking his next step towards his Higher Education. He intends to be a Full-time student but is a prospective candidate for the university with a GPA greater than 3 and an average household income lower than the average household income of his state.



4.1% Steve

95.9% Other

Challenges

- Finding the university of his choice to apply.
- Financing his education due to financial condition of her household.
- Getting admitted into desired course in the desired term.
- Accommodation near the university.
- Jobs and internships during education.

Motivation

- Scholarship which covers a part of tuition fee.
- Course-work according to industry demand.
- Career fair.
- Special Events On-campus.

Alex D'cruz



Suspect

Full-Time

GPA > 3

Average Household income - Mid

Bio

Alex is a jovial high school pass-out who is in search of a university for pursuing his higher education. He intends to be a full-time student but does not know about our university and is a suspect candidate. He has a GPA of greater than 3 and an average income lower than the average household income of his state.



20.02% Alex
79.98% Other

Challenges

- Finding the university of his choice to apply..
- Getting admitted into desired course in the desired term.
- Accommodation near the university.
- Jobs and internships during education.

Motivation

- Course-work according to industry demand.
- Career fair.
- Life on Campus
- Special Events On-campus.
- University Location

5. Budget Allocation

Persona Allocation of Budget	
Total Budget	800000\$
Will Rooney	360000\$
Stacy Anderson	187500\$
Mark Rhee	60525\$
Kim Betty	6052\$
Steve Smith	21750\$
Alex Dcruz	108600\$
Reserve Fund	50000\$

Thank You!