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# Navveer Singh

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GitHub/Portfolio: <https://github.com/Navsinghdeol>

## SUMMARY

Security+ certified cybersecurity analyst with a strong foundation in security operations, network defense, access control, and risk management. Completed multiple industry-recognized certificates from Microsoft and Google with hands-on labs in SIEM tools, packet analysis, and scripting. Highly motivated and eager to bring technical and customer service experience into a security-focused environment to grow within the cybersecurity industry.

## Certifications

- CompTIA Security+
- Microsoft Cybersecurity Analyst Professional Certificate - Coursera (2024)
- Google Career Certificate in Cybersecurity - Coursera (2023)
- The Unix Workbench - Coursera
- CompTIA A+ Cyber - Coursera
- Standard First Aid - with CPR-C-AED
- Valid BC Class 5 License

## Technical Skills

**Security Tools & Concepts:** Microsoft Sentinel, Splunk Cloud, Chronicle SIEM, Wireshark, tcpdump, vulnerability management, IAM, access controls

**Systems & Networking:** Windows, Linux (Kali, Ubuntu), TCP/IP, DNS, VPNs, firewalls, OSI model

**Cloud & Platforms:** Microsoft Azure, cloud security principles

**Scripting & Programming:** PowerShell, Bash, Python, SQL

**Soft Skills:** Analytical thinking, customer engagement, collaborative problem-solving, written & verbal communication

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## Project & Labs

### Threat Detection Using Wireshark

- Captured and analyzed network traffic to identify suspicious activity
- Documented packet data and identified signs of reconnaissance

### SIEM Investigation with Microsoft Sentinel

- Investigated simulated security incidents using Microsoft Sentinel
- Created custom queries to detect failed logins and unusual behavior

### Linux Hardening Exercise (Ubuntu/Kali)

- Applied system-level security controls including disabling unused services and configuring audit policies

## Professional Experience

### Geek Squad at Best Buy, Langley

*Field Service Representative* | March 2025 - Present

- Delivered in-home IT services including computer/network setup, diagnostics, and software troubleshooting
- Advised customers on WiFi, security settings, and smart device integration
- Applied security best practices during client system configurations

### Best Buy, Langley

*Home Solutions Advisor* | January 2025 - March 2025

*Computing Solutions Advisor* | October 2023 - January 2025

- Consulted on solutions involving computers, networking, and smart home devices
- Educated customers on safe digital habits and privacy settings
- Developed strong communication and troubleshooting skills

### S&S Canada (formerly Technosport), Burnaby

*Inbound Team Lead* | August 2020 - July 2023

*Inventory Control Lead* | May 2018 - August 2020

- Managed inventory operations, trained teams on process control and documentation
- Developed attention to detail and organizational awareness useful for audit/compliance work

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## **Technoport Canada, Burnaby**

*Warehouse Associate | June 2016 - May 2018*

- Maintained documentation accuracy and followed process protocols — key skills for data integrity

## **7-Eleven, Surrey**

*Cashier | April 2016 - June 2016*

- Provided customer service and managed POS operations

## **EDUCATION**

**Microsoft Cybersecurity Analyst Professional Certificate** - Coursera, Online

December 2023 - May 2024

**Google Career Certificate in Cybersecurity** - Coursera, Online

September 2023 - December 2023

**Diploma in Business Management** - Langara College, Vancouver

January 2016 - April 2018

**High School Diploma** - Amardeep Secondary School, Mukandpur, Punjab, India

April 2013 - April 2015

## **LANGUAGES**

- English (Fluent)
- Punjabi (Native)
- Hindi (Fluent)