
Navveer Singh

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GitHub/Portfolio: <https://navsinghdeol.github.io>

SUMMARY

Security+ certified cybersecurity analyst with a strong foundation in security operations, network defense, access control, and risk management. Completed multiple industry-recognized certificates from Microsoft and Google with hands-on labs in SIEM tools, packet analysis, and scripting. Highly motivated and eager to bring technical and customer service experience into a security-focused environment to grow within the cybersecurity industry.

Certifications

- CompTIA Security+
- Microsoft Cybersecurity Analyst Professional Certificate - Coursera (2024)
- Google Career Certificate in Cybersecurity - Coursera (2023)
- The Unix Workbench - Coursera
- CompTIA A+ Cyber - Coursera
- Standard First Aid - with CPR-C-AED
- Valid BC Class 5 License

Technical Skills

Security Tools & Concepts: Microsoft Sentinel, Splunk Cloud, Chronicle SIEM, Wireshark, tcpdump, vulnerability management, IAM, access controls

Systems & Networking: Windows, Linux (Kali, Ubuntu), TCP/IP, DNS, VPNs, firewalls, OSI model

Cloud & Platforms: Microsoft Azure, cloud security principles

Scripting & Programming: PowerShell, Bash, Python, SQL

Soft Skills: Analytical thinking, customer engagement, collaborative problem-solving, written & verbal communication

Project & Labs

Threat Detection Using Wireshark

- Captured and analyzed network traffic to identify suspicious activity
- Documented packet data and identified signs of reconnaissance

SIEM Investigation with Microsoft Sentinel

- Investigated simulated security incidents using Microsoft Sentinel
- Created custom queries to detect failed logins and unusual behavior

Linux Hardening Exercise (Ubuntu/Kali)

- Applied system-level security controls including disabling unused services and configuring audit policies

Professional Experience

Geek Squad at Best Buy, Langley

Field Service Representative | March 2025 - Present

- Delivered in-home IT services including computer/network setup, diagnostics, and software troubleshooting
- Advised customers on WiFi, security settings, and smart device integration
- Applied security best practices during client system configurations

Best Buy, Langley

Home Solutions Advisor | January 2025 - March 2025

Computing Solutions Advisor | October 2023 - January 2025

- Consulted on solutions involving computers, networking, and smart home devices
- Educated customers on safe digital habits and privacy settings
- Developed strong communication and troubleshooting skills

S&S Canada (formerly Technosport), Burnaby

Inbound Team Lead | August 2020 - July 2023

Inventory Control Lead | May 2018 - August 2020

- Managed inventory operations, trained teams on process control and documentation
- Developed attention to detail and organizational awareness useful for audit/compliance work

Technoport Canada, Burnaby

Warehouse Associate | June 2016 - May 2018

- Maintained documentation accuracy and followed process protocols — key skills for data integrity

7-Eleven, Surrey

Cashier | April 2016 - June 2016

- Provided customer service and managed POS operations

EDUCATION

Microsoft Cybersecurity Analyst Professional Certificate - Coursera, Online

December 2023 - May 2024

Google Career Certificate in Cybersecurity - Coursera, Online

September 2023 - December 2023

Diploma in Business Management - Langara College, Vancouver

January 2016 - April 2018

High School Diploma - Amardeep Secondary School, Mukandpur, Punjab, India

April 2013 - April 2015

LANGUAGES

- English (Fluent)
- Punjabi (Native)
- Hindi (Fluent)