# **NAVYA SREE ARUGONDA**

📞 +1 (656) 204-6734 | 🗷 navyasreearugonda@gmail.com | 🗘 GitHub | in LinkedIn | 🦠 Portfolio

### **EDUCATION**

**Master of Science in Computer Science** 

University of South Florida, Tampa, FL

**Bachelor of Technology in Computer Science and Engineering** 

JNTUH College of Engineering, Telangana, India

August 2023 - April 2025

CGPA: 3.9/4.0

Aug 2018 - July 2022

CGPA: 8.16/10.0

#### **EXPERIENCE**

Full Stack Developer, Site Service Software, Inc., Pennsylvania

September 2024 - April 2025

- Improved frontend usability by 25% through responsive component design using React.js and Tailwind CSS.
- Developed backend services with **Spring Boot** and optimized **SQL** queries, reducing data latency by 30%.
- Integrated PowerBI dashboards analyzing 500K+ elevator maintenance records, improving decision-making speed.
- Secured 25+ APIs and enforced RBAC policies, strengthening data governance in Agile sprints.

Technical Support Engineer, Pegasystems, India

March 2023 - July 2023

- Resolved 50+ client issues in Pega Platform applications, enhancing system uptime and support efficiency.
- Completed **Pega Certified System Architect (CSA)** certification with practical experience in designing case lifecycles, modeling complex data structures, and building user interfaces within the Pega platform.

Software Developer, ThoughtWorks, India

May 2022 - February 2023

- Developed a scalable e-commerce platform using **React**, **Java**, and **Spring Boot**, processing 10K+ transactions.
- Rolled out AI-based product recommendations, improving customer engagement by 20%.
- Built and tested **Kafka**-based messaging systems on **Kubernetes**, implementing unit, integration, and contract tests to improve reliability and reduce downtime by 25%.
- Followed **TDD** and Agile methodologies to cut post-deployment bugs by 20%.

Developer Intern, Blockchain USA LLC, USA(Remote)

April 2021 - April 2022

- Built a decentralized identity web app using Verity SDK and Node.js with support for SSI, VCs, and DIDs.
- Enabled seamless digital credential verification with 100% accuracy across Issuer/Verifier flows.
- Deployed to Azure using Docker and Ngrok, cutting deployment time by 60% through containerization.

## **TECHNICAL SKILLS**

Languages: Java, JavaScript, TypeScript, Python, C#, C++, Go

Web & Frameworks: React.js, Node.js, Next.js, Spring Boot, HTML/CSS, Tailwind CSS, GraphQL, REST APIs

Databases: SQL, PostgreSQL, MongoDB, DynamoDB

DevOps & Cloud: AWS, Azure, Docker, Kubernetes, Git, CI/CD, Power BI

Data & Machine Learning: Pandas, NumPy, Scikit-learn, XGBoost, SMOTE, Matplotlib

Testing & Practices: Unit Testing, Integration Testing, Contract Testing, TDD, Agile, API Design

### **PROJECTS**

**ProfGuide** | React.js, TailwindCSS, Next.js, SQL, AWS

- Launched a university-specific review platform with 300+ verified course and professor ratings.
- Implemented a verified rating system allowing only students who completed a course to submit reviews by integrating user authentication and course completion validation.

Customer Churn Prediction System | Python, Scikit-learn, XGBoost, pandas, NumPy, SMOTE, Matplotlib

- Preprocessed and engineered features from raw telecom data to train a high-performing churn model.
- Achieved 74% accuracy using XGBoost; evaluated results with classification reports and confusion matrix.

**DocInsight** | React.is, Node.is, MongoDB, PowerBI

• Created a data-driven healthcare platform that aggregated detailed profiles, patient reviews, and surgical outcomes for medical professionals. Built intuitive dashboards and streamlined search, reducing doctor lookup time by 30%.

### **CERTIFICATIONS**