NAVYASRI MASKANI

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PROFESSIONAL EXPERIENCE

ACCENTURE SOLUTIONS PRIVATE LIMITED   **Hyderabad, IN**
Application Development Associate   **OCT 2021-Dec 2023**

- Provided software support and service request resolutions, ensuring timely delivery and client satisfaction.
- Worked with cross-functional teams to resolve technical issues and enhance operational workflows
- Utilized SQL for debugging and extracting actionable insights to support data accuracy and system performance
- Recognized by the client for efficient, high-quality deliverables.

Client Project Experience
BizNuvo Support   **Oct 2021 – Dec 2023**

- Maintained performance and reliability of the BizNuvo application by resolving recurring production issues
- Executed SQL queries and performed data updates using DBeaver to resolve inconsistencies and support reporting and analytics
- Handled resolution of Service Requests (SRs) through JIRA, ensuring SLA compliance and service quality
- Collaborated with clients to identify and resolve production issues, ensuring smooth system operations and client satisfaction.
- Created and maintained internal documentation to standardize resolution procedures and support team knowledge transfer.

EDUCATION

NORTHEASTERN ILLINOIS UNIVERSITY   **CHICAGO, IL**
Master of Science in Computer Science   **JAN 2024-present**

- Completed graduate-level coursework in Cryptography, Data Mining, Artificial Intelligence, Design of database systems, Analysis of Algorithms, and Object-Oriented Design

SRI VASAVI ENGINEERING COLLEGE   **Tadepalligudem, IN**
Bachelor of Technology, Major in Computer Science   **JUL 2017-May2021**

- Graduated with a B.Tech in Computer Science with a CGPA of 7.76, with coursework in OOP, Java, Python, Data Structures, Software Engineering, and Database Systems

PERSONAL PROJECTS

WORDLE MASTER
Interactive word puzzle game

- A dynamic web-based word guessing game inspired by Wordle, featuring daily challenges where players attempt to guess a five-letter word within six tries.
- Built with React.js, JavaScript, HTML5 and CSS3, this project implements custom algorithm for letter validation and provides visual feedback through color-coded tiles.
- Responsive design for mobile play
- GITHUB | DEMO

INFI SCROLL
Seamless content discovery platform

- A modern web application that implements infinite scrolling to deliver a continuous content browsing experience without pagination interruptions.
- Built using React.js + vite, JavaScript, HTML5 and CSS3. This project dynamically loads content as users scroll, creating a fluid and engaging interface similar to popular social media feeds.
- The application utilizes intersection observers and virtualized lists to optimize performance while handling large datasets.
- GITHUB | DEMO

QUIZ CRAFT
Interactive quiz platform
- A responsive React-based quiz application that delivers engaging multiple-choice assessments across various knowledge domains, with features such as dynamic question rendering and real-time scoring.
- Built with React.js, JavaScript, HTML5 and CSS3.
- The application implements a component-based architecture for maintainable code and a smooth user experience.
- GITHUB | DEMO

ADDITIONAL INFORMATION

- Programming Skills: HTML5, CSS3, JavaScript, React.js
- Database Tools: MySQL, PL/SQL, DBeaver
- Incident & Service Management: JIRA, Confluence, ServiceNow
- Cloud Technologies: AWS (S3, EC2, IAM, CloudWatch)
- Languages: English, Hindi, Telugu

ACHIEVEMENTS

NEIU Eagle HackFest 2025
- Won First Prize at NEIU Eagle HackFest 2025 for building an innovative IT solution addressing a real-world challenge
- Applied rapid prototyping, teamwork, and technical skills in a high-pressure hackathon environment